

Privacy Policy

The Welcome PDX

Effective Date: July 23, 2026 | A 501(c)(3) nonprofit organization | EIN 41-2731518 | Portland, Oregon

The Welcome PDX (“we,” “us,” or “our”) is a Portland, Oregon-based 501(c)(3) nonprofit organization supporting women rebuilding their lives after crisis through community, skill-building, and belonging. This Privacy Policy explains what information we collect through our website, how we use it, and the choices available to you. By using our website, you agree to the practices described here.

1. Information We Collect

We collect information directly from you when you interact with our website, including:

- **Contact and intake forms.** When you reach out to us, request services, or ask a partner organization to connect with us, we collect information such as your name, email address, phone number, and the details you share in your message.
- **Donations.** When you make a donation through our website, we collect the information needed to process and acknowledge your gift, such as your name, email address, mailing address, and donation amount. Payment card and bank information is collected and processed directly by our third-party payment processor; we do not store your full card or bank account numbers on our own systems.
- **Newsletter sign-up.** If you subscribe to our newsletter, we collect your name and email address so we can send you updates about our programs and organization.

We do not knowingly collect more information than is necessary to respond to your request, process your donation, or fulfill your subscription.

2. Cookies and Website Analytics

The Welcome PDX does not currently use analytics services, tracking cookies, or advertising pixels on our website. Our web hosting and form-processing providers may automatically log basic technical information (such as IP address and browser type) for security and functionality purposes, but we do not use this information to track or profile individual visitors. If this changes in the future, we will update this policy accordingly.

3. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries and connect you with the appropriate program, staff member, or partner organization
- Process, receipt, and acknowledge donations, and meet our recordkeeping and tax-reporting obligations as a nonprofit

- Send newsletter updates, program announcements, and organizational communications to subscribers
- Improve our programs, services, and website
- Comply with applicable legal, regulatory, or reporting requirements

4. How We Share Your Information

We do not sell or rent your personal information. We share information only in the following limited circumstances:

- **Partner organizations.** If you submit a request through our partner or request-services form, the information you provide is shared with our team at support@thewelcomepdx.org so we can coordinate services on your behalf. Where a request involves connecting you with an outside partner organization, we share only the information necessary to make that connection.
- **Service providers.** We share information with trusted third parties who help us operate our website and process donations, such as our payment processor and web hosting provider. These providers are only permitted to use your information to perform services on our behalf.
- **Legal requirements.** We may disclose information if required to do so by law, or if we believe in good faith that disclosure is necessary to protect the safety of our participants, staff, or the public.

Given the sensitive nature of our work supporting survivors of crisis, we take particular care in how participant information is shared, and we limit disclosure to what is necessary to provide requested services or meet legal obligations.

5. Data Security

We use reasonable administrative and technical safeguards to protect the information you share with us. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Data Retention

We retain personal information only as long as necessary to fulfill the purposes described in this policy, including recordkeeping required for our nonprofit tax and compliance obligations, after which it is securely deleted or de-identified.

7. Your Choices and Rights

You may:

- Unsubscribe from our newsletter at any time using the link included in any email we send, or by contacting us directly
- Request access to, correction of, or deletion of the personal information we hold about you
- Ask us questions about how your information is used or shared

To exercise any of these choices, contact us using the information in Section 9 below.

8. Children's Privacy

Our website and services are intended for adults. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with personal information, please contact us so we can remove it.

9. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal or operational reasons. The "Effective Date" at the top of this policy indicates when it was last revised. We encourage you to review this page periodically.

10. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us at:

The Welcome PDX

Email: support@thewelcomepdx.org

Portland, Oregon