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24/7

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Thermostat

JULY 2024
CUSTOMER NEWSLETTER

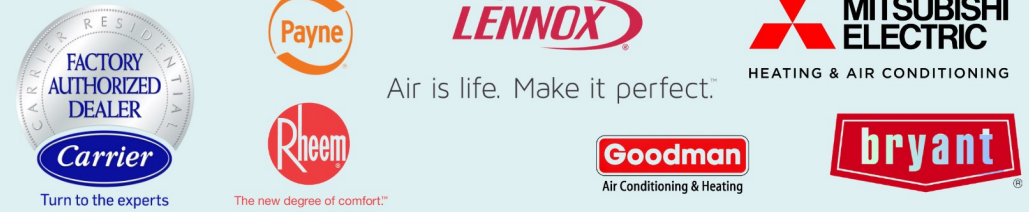


Peace of Mind

As a reminder, if you have been thinking about installing a new system, get your estimates today - even if you don't plan to replace right now. Manufacturer rebates usually end before summer and manufacturer price increases usually take affect in mid to late spring. Do your research now before you actually need to replace because of a breakdown or expensive repair. You'll have peace of mind knowing your options and not making a quick decision because of a complete system breakdown.

More Choices. More Value. More Service.

We offer many makes and models of AC equipment.



Is Your AC Short Cycling?

If your air conditioner is doing something unusual, you may be wondering if it's a small problem you can tackle yourself, or if you need to call us for a service call. If you suspect that the problem may be an impending AC compressor failure, that's a big concern.

As you may know, the compressor is the heart of your air conditioning system. When it breaks down, it's an expensive fix that might even require you to replace the entire system. When you suspect your AC compressor might be failing, turn your system off and then call us. By leaving your system on you could be causing more damage.

Here are 5 telltale symptoms of AC compressor failure, continued pg 3

Before calling in for service, try these DIY steps and save yourself a service call!

Have you changed your filter lately? A dirty filter can cause your system to blow warm air or completely shut down.

Are there batteries in your thermostat? Weak batteries can sometimes cause your t-stat to malfunction or stop your system from running.

Breakers, check to make sure none are tripped. Also, check the disconnect by your outside compressor unit, especially if we just experienced thunderstorms and lightning.

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DIAMOND CONTRACTOR

What's INSIDE!

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White Slime in your AC Drain Line?

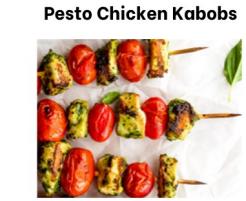
Help for Allergies Sufferers

Four Seasons Awarded Presidents Award Pg 3

2024 PRESIDENTS AWARD

Cont. on Pg 3

Is your AC SHORT CYCLING?



Pesto Chicken Kabobs

- 1 cup fresh basil leaves, chopped
- 1 clove garlic
- 1/4 cup grated Parmigiano Reggiano
- kosher salt and fresh pepper to taste
- 3 tbsp olive oil
- 1-1/4 lbs boneless skinless chicken breast cut into 1-inch cubes
- 24 cherry tomatoes
- 16 wooden skewers



In a food processor pulse basil, garlic, parmesan cheese, salt and pepper until smooth. Slowly add the olive oil while pulsing. Combine the raw chicken with pesto and marinate a few hours in a bowl. Soak wooden skewers in water at least 30 minutes (or use metal ones to avoid this step). Beginning and ending with chicken, thread chicken and tomatoes onto 8 pairs of parallel skewers to make 8 kebabs total. Heat the outdoor grill or indoor grill pan over medium heat until hot. Be sure the grates are clean and spray lightly with oil. Place the chicken on the hot grill and cook about 3-4 minutes; turn and continue cooking until chicken is cooked through, about 2 to 3 minutes.

White Slime in Your AC Drain line?

The appearance of a white, gummy, jelly-like substance in your air conditioner drain pan, especially during the summer, is a common issue that many homeowners face. This mysterious white slime is often the result of microbial growth, which thrive in the moist, warm environment created by your air conditioning system. When your AC unit is running frequently, especially in the sweltering summer months, condensation builds up and can create the perfect breeding ground for this microbial.



It is Important to Note – This Is an Industry Wide Problem

This problem is not brand specific. Four Seasons Air has observed an intriguing pattern among customers experiencing white slime buildup in their HVAC system drain pans and lines. It appears that the common denominator is the thermostat setting – specifically, homes where the thermostat is set at 76 degrees Fahrenheit or lower. This observation can be attributed to the operational limits of most air conditioning systems, which are typically designed to cool indoor spaces to about 20 degrees cooler than the external temperature. For example, if it is 98 degrees outside, do not set your thermostat below 78. Setting the thermostat lower than this threshold forces the system to run continuously, attempting to reach and maintain an overly ambitious temperature.

What This White Slime Is in Your AC Drain Pan

White slime has been found in not only the drain pan, but in drain lines and condensate pumps. White slime is a microbial growth from dirt and dust build up in a wet and dark environment that does not have the chance to dry out. If not taken care of on a regular basis, this white slime can cause drainage problems by clogging up your AC drain line, which can cause your AC system to shut down.

How Can White Slime Be Prevented?

Keep your air conditioning system well maintained, maintain your system in between regular professional cleanings and change your filters regularly. It's important to keep up with your AC maintenance, especially with summer coming on. As a reminder, we will call you twice to schedule your maintenance, if we can not get in touch with you we will leave a voicemail if available, send an email or postcard as a follow up.

Can Your AC Help With Allergies?

In one word, yes. Actually two words, yes if. If you properly maintain the air conditioner. Well maintained AC systems, like yours thanks to having your maintenance completed in a timely manner, helps to keep your system working properly. Air conditioners can help filter your home's air and control its humidity, which are both helps in the allergy world. According to the Asthma and Allergy Foundation of America (AAFA), it's estimated there are now 50 million seasonal allergy sufferers in America, so any and all help is welcomed.

What else can you do? You can remember to check and change your filters every month if needed, and look into the benefit of an air purification system such as the RGF Reme Halo in-duct air purifier. RGF's website states that "As an active technology, REME-HALO® reduces viruses, and bacteria throughout your home at the source, helping to prevent the spread of disease." Four Seasons Air can install this in-duct air purifier for you.



E-MAIL US info@4SeasonsAC.com

Four Seasons Receives Carrier's President Award

Four Seasons Air Conditioning, Inc. was founded by Greg Hamilton in 1985, who sought to provide high-quality products with outstanding customer service. Thirty-eight years later, Four Seasons Air is still meeting the needs of their customers and has experienced significant growth year after year, largely due to positive word-of-mouth referrals. This success serves as a testament to Four Seasons' unwavering commitment to customer satisfaction, making them a shining example in the industry.



What sets Four Seasons Air Conditioning, Inc. apart is their entire team's commitment to customer satisfaction. This means you can have peace of mind knowing that the job will be done right the first time. From the first friendly hello when a customer service team member answers the phone, not a recording they never use voicemail, to the last sweep of a broom as their production crew cleans up after your new AC installation, you can trust that your home comfort needs are in good hands 24/7/365.

A special thank you to YOU, our customers! We appreciate you giving us the opportunity to take care of your whole house comfort needs for over 38 years. Thank you for being part of the Four Seasons Family year after year.

Is Your AC Short Cycling, cont.

- **The compressor doesn't turn on at all**
- **The system is blowing warm air**
- **The system keeps tripping the circuit breaker**
- **The outside unit shakes when it starts up**
- **The outside condensing unit is making strange noises**

Here's what's happening and what it means when you experience the symptoms of AC compressor failure listed above.

1. Compressor doesn't turn on. You notice it's too hot in your home and the AC is not getting to the temperature you set. When you check out your indoor unit (the unit hanging in your garage, in a closet or in the attic) the fan seems to be working fine. But then you check out the condensing unit (the outside piece of equipment). While you do hear the fan, and there's power to the unit, the compressor does not appear to be running at all.

Try turning the thermostat down and try to get the compressor to come on. If it doesn't, it may have already failed due to any number of problems. Turn your system off and call us.

If your system is aging, it may not be worth investing the money in the repair. Make sure to get an estimate on your repair before getting the work completed. You may want to compare that estimate to the cost of a new system.

2. System blows warm air. If the condenser seems to be running, but it's blowing warm air, that can also mean your compressor is failing. A compressor in trouble is not able to pump refrigerant through the system, resulting in a lack of cooling power. But it could also be a refrigerant leak. If your system has been gradually losing refrigerant, that can cause the system to blow warm air. Turn your system off and call us.

3. Circuit breaker tripping. Does your outside condensing unit keep losing power and tripping the circuit breaker? Your compressor may be overheating and drawing too much power, which will trip your breaker.

The important thing is – Don't Just Keep Resetting The Breaker!



Your breaker is doing its job protecting you from a fire hazard. Turn your system off and call us.

4. Outside unit vibrates when starting. Does your condenser shake when it starts up? It's probably "hard starting" which means it's having trouble turning on. This often happens right before it breaks. Immediately turn the system off and call us.

5. Noisy condenser. Does your compressor sound louder than normal? Is it making a new, strange noise? These could be failing electrical components even a fan motor that has become dislodged and rattling. Have your system checked out ASAP. Not having this fixed can



cause a strain on your system which will eventually cause a compressor failure.

The point is, if you believe there is a problem with the compressor, turn it off. We realize that telling you to turn your AC off during this hot humid summer is not what you want to hear. But it could save you money on a repair bill. And, it could save you from having a fire. Running your system when it is not properly working will cause more damage to your system, in turn costing you more money.

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