



www.crazypawzpetcare.com

(440) 361-9632

Policies & Contract

Payment for Routine Care:

Payment for pet care services can be settled using Cash, Venmo, Zelle, or Credit Cards (\$5.00 processing fee applies to credit card transactions).

Your tips are highly appreciated.

Mileage:

Based on your proximity to the South Madison area, there will be an extra mileage charge. If you are situated 20-30 miles away, an additional \$5 will be applied daily. For locations 30-40 miles away, there is a flat fee of \$10 per day for mileage. Crazy Pawz appreciates your understanding during this period of elevated gas prices.

Keys/Codes:

Crazy Pawz Pet Care will maintain the confidentiality of any keys, codes, or personal information provided by the client.

Sick Pet Policy:

If your pet is unwell, please contact me before your appointment to ensure it's safe for me to provide services.

Illness Policy:

If you or someone in your household falls ill, please contact me to determine the best plan forward.

Assumption of Risk and Responsibility:

I recognize and assume all potential risks linked to the services offered by Crazy Pawz Pet Care. The customer commits to protect and absolve Crazy Pawz Pet Care from any claim losses, damages, claims for loss of companionship, &/or wrongful death. As well as attorney and court expenses or liabilities arising from pet care, except in instances directly resulting from negligence. If negligence is directly identified as the reason for an incident, you have the choice to submit a claim through Crazy Pawz Pet Care's insurance policy.

Approval to Contact Your Veterinary Clinic:

Before administering any medications, Crazy Pawz Pet Care will need approval from your veterinarian to access necessary reports, medical history, or medication verification.

Hazard Potential:

Safety is a top priority. If you are aware of any infestations at your residence, please inform me in advance. If an infestation is found, a \$30.00 additional hazard fee will be charged, and Crazy Pawz Pet Care holds the right to discontinue future services.

Photography Release Agreement:

By signing this release, you grant permission for Crazy Pawz Pet Care to use photos and/or videos for promotional purposes on social media platforms.

Behavioral:

It's crucial to inform me of any recognized behavioral or aggression problems with your pets. Neglecting to provide this information could lead to being banned from utilizing Crazy Pawz Pet Care services.

Emergency Situation:

This agreement allows Crazy Pawz Pet Care to obtain veterinary treatment for your pet if necessary.

In emergencies, Crazy Pawz Pet Care will transport your pet to the nearest veterinarian or emergency hospital. In critical situations you will get a phone call on the way to the hospital, medical fees will be expected to be paid at the time of service.

CPR Preference:

Please specify (circle one) whether you want CPR performed on your pet in emergency situations.

YES or NO

Payment & Cancellation Policy:

Pet sitting vacation bookings and drop-in visits must abide by a 50% prepayment at least 5 days prior to departure or on a mutually agreed date during the pet sitting consultation. The other half of payment is required at completion of services. If payment is not completed before the 5-day mark or on the agreed date during the consultation, CPPC retains the right to suspend services until payment is received. Failure to meet the payment deadline may also result in a forfeit of reserved spot(s). In the event of a cancellation of your vacation booking, please be aware that 50% of the total services cost is non-refundable. A one-time pet-sitting consultation is a \$30.00 prerequisite for pet sitting services which needs to be scheduled at least 7 days before leaving.

Acknowledgment and Signature:

By signing below, I acknowledge that I have read, understood, and agreed to the terms and conditions stated above. I also confirm that I am the rightful legal owner of the pet(s) for which services were provided.

If you have any further requests or questions, feel free to let me know!

Owner Signature:

Date:

You have the option to sign documents and return them during your pet consultation, or you can complete them at your convenience and email them to: crazypawzpetcare@gmail.com

Please keep in mind that all documents requiring a signature must be completed before I can begin providing services.