



www.crazypawzpetcare.com

(440) 361-9632

Policies & Contract

Payment for Routine Care:

Pet care services can be settled using Cash, Venmo, Zelle, PayPal & Apple Pay. Credit Cards accepted (\$5.00 processing fee applies to credit card transactions). Your tips are highly appreciated.

Mileage:

Based on your proximity to the South Madison area, there will be an extra mileage charge. If you are situated 20-30 miles away, an additional \$5 will be applied daily. For locations 30-40 miles away, there is a flat fee of \$10 per day for mileage. Crazy Pawz appreciates your understanding during this period of elevated gas prices.

Keys/Codes:

Crazy Pawz Pet Care will maintain the confidentiality of any keys, codes, or personal information provided by the client.

Sick Pet Policy:

If your pet is unwell, please contact me before your appointment to ensure it's safe for me to provide services.

Illness Policy:

If you or someone in your household falls ill, please contact me to determine the best plan forward.

Assumption of Risk and Responsibility:

I recognize and assume all potential risks linked to the services offered by Crazy Pawz Pet Care. The customer commits to protect and absolve Crazy Pawz Pet Care from any claim losses, damages, claims for loss of companionship, &/or wrongful death. As well as attorney and court expenses or liabilities arising from pet care, except in instances directly resulting from negligence. If negligence is directly identified as the reason for an incident, you have the choice to submit a claim through Crazy Pawz Pet Care's insurance policy.

Consent for Staff/Independent Contractor:

Crazy Pawz Pet Care LLC reserves the right to assign part-time employees and/or pet care independent contractors (e.g Perfect Paws by Heather the RVT LLC) to any job. Provided that the client has indicated their acceptance or declination on the pet data sheet. All communications will be channeled through the owner of Crazy Pawz, and confidentiality will remain a top priority for any information shared with employees/independent contractors.

Approval to Contact Your Veterinary Clinic:

Before administering any medications, Crazy Pawz Pet Care will need approval from your veterinarian to access necessary reports, medical history, or medication verification.

Hazard Potential:

Safety is a top priority. If you are aware of any infestations at your residence, please inform me in advance. If an infestation is found, a \$30.00 additional hazard fee will be charged, and Crazy Pawz Pet Care holds the right to discontinue future services.

Photography/Video Release Agreement:

By signing this release, you grant permission for Crazy Pawz Pet Care to use photos and/or videos for promotional, influential, & affiliate purposes on social media platforms.

Behavioral:

It's crucial to inform me of any recognized behavioral or aggression problems with your pets. Neglecting to provide this information could lead to being banned from utilizing Crazy Pawz Pet Care services.

Emergency Situation:

This agreement allows Crazy Pawz Pet Care to obtain veterinary treatment for your pet if necessary. In emergencies, Crazy Pawz Pet Care will transport your pet to the nearest veterinarian or emergency hospital. In critical situations you will get a phone call on the way to the hospital, medical fees will be expected to be paid at the time of service.

Ineligible Coverage:

Livestock, farm animals, and exotic animals (like reptiles) are ineligible insurance coverages and by reading through, disclosing this, and signing below, Crazy Pawz Pet Care is released of the liability.

CPR Preference:

Please specify (circle one) whether you want CPR performed on your pet in emergency situations.

YES or NO

Release Agreement:

I certify that I am the owner of the pet or pets listed above. I hereby grant permission to Crazy Pawz Pet Care (CPPC), to act on my behalf, and in my pet's best interest, by obtaining veterinary care at my expense, if deemed necessary, for illness or injury. I agree to pay for all veterinary and other necessary services incurred by and for my pet under CPPC care. Crazy Pawz Pet Care LLC agrees to exercise all due and reasonable care to prevent injury or illness to my pet. However, in the event of illness or injury, the owner of Crazy Pawz Pet Care LLC shall not be held personally liable for such illness or injury. I hereby state that all medical and behavioral conditions listed above have been diagnosed or consulted on with/by a veterinarian. By signing this release, I do hereby waive and release Crazy Pawz Pet Care LLC from all liability: Past, Present, and Future.

Payment & Cancellation Policy:

A 50% deposit is required to confirm your booking and is due upon accepting the emailed &/or texted estimate. The remaining balance is due upon completion of services. Estimates expire after 30 days. If the deposit is late or on the estimate is not accepted within the 30 days, a \$75 inconvenience fee will be added, and services may be suspend based on availability. Cancellations within 7 days of departure will incur a 50% nonrefundable fee. *A one-time pet-sitting consultation is a \$30.00 prerequisite for pet sitting services which needs to be scheduled at least 7 days before leaving. Your tips are always welcomed.*

Acknowledgment and Signature:

By signing below, I acknowledge that I have read, understood, and agreed to the terms and conditions stated above. I also confirm that I am the rightful legal owner of the pet(s) for which services were provided.

Owner Signature: _____

Date: _____

You have options to sign documents and return them during your pet consultation, complete website via Google Forms, or you can complete them at your convenience and email them to:

cppcoho@gmail.com

Please keep in mind that all documents requiring a signature must be completed before I can begin providing services. If you have any further requests or questions, feel free to let me know!