



# BLUE DOG GROOMING

## PROFESSIONAL DOG GROOMER | JOB POSTING

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**Job Title:** Professional Dog Groomer (Part-Time/Full-Time)

**Location:** Blue Dog Grooming – St. Catharines (101 Lake Street St. Catharines, ON L2R 5X7)

**Reports to:** Salon Manager and Owner

Blue Dog Grooming has been serving the pets and families of Niagara since 2018. We strive to provide caring, compassionate and safe services to our clients to cultivate everlasting relationships. At Blue Dog Grooming we care for our tail-wagging customers as if they were our own fur babies, and ensure that they receive the highest quality care. Our salon is looking for a Professional Dog Groomer who shares our commitment to providing exceptional care for our clients and contributing to the positive, supportive environment our team fosters every day.

### JOB RESPONSIBILITIES

- Welcoming all clients in a friendly manner as they walk in to our salon.
- Performing check-in and out processes by appointment.
- Educating clients on coat type, condition, behaviours and haircuts that best suit pet parents and their pet's needs.
- Recommending products and services to clients to suit their pet's needs.
- Understanding our salon policies to effectively communicate our practices to pet parents.
- Providing exceptional grooms according to check-in information discussed with pet parents as well as breed specific clips.
- Completing the entire service of dog grooming including the bath, blow dry, brush out, nail trimming and ear cleaning.
- Ensuring the safety of pets during the grooming process.
- Identifying and informing pet parents of any health concerns.
- Monitoring pet's behavior and signs of stress during our care and using your discretion to discontinue the service when needed.
- Performing routine cleaning tasks, including sanitizing equipment and surfaces and maintaining hygiene standards of the salon.
- Completing opening and closing procedures.
- Answering client inquiries and booking appointments via phone call, text message and emails as needed.
- Screening new clients prior to booking an appointment to ensure our salon environment is suitable for the pet's needs.



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### JOB REQUIREMENTS

- High school diploma or GED.
- Dog Grooming Certificate from a recognized Dog Grooming School/Academy.
- Ability to stand for long periods of time.
- Ability to lift up to 50 lbs.
- Excellent communication skills.
- Exceptional customer service skills.
- Experience using GrooMore software is an asset.
- 2 or more years of Dog Grooming experience is an asset but not a requirement.
- Understanding of behaviour and signs of stress in pets is an asset.

***We are excited to welcome motivated and talented individuals who are passionate about the Dog Grooming industry and ready to make a difference. If you are looking to contribute to the care and safety of our furry friends, please do not hesitate to apply!***

Please send your resume to [corporate@bluedoggrooming.ca](mailto:corporate@bluedoggrooming.ca)