

REFUND AND CANCELLATION POLICY

At **Graphics & Design Estudio** in Lancaster, CA, we are committed to providing high-quality, custom design services — including website design, social media content creation, logo design, business cards, digital business cards, and other creative designs. Because our services are creative and time-based, we maintain the following refund and cancellation policy to ensure fairness for both our clients and our team.

Policy Overview

- **Before Work Begins:** If a project is canceled before the design process starts, a **full refund** will be issued.
- **After Work Has Started:** Payments are **non-refundable** once work on your project commenced. Partial refunds may be considered only for portions of the project that have not yet been completed.
- **Revisions & Corrections:** Revisions are included as part of our service and will be handled promptly according to the original agreement.
- **Business-Initiated Cancellations:** If **Graphics & Design Estudio** must cancel a project for any reason, a **full refund** will be provided.
- **Refund Requests:** All requests must be submitted in writing within **7 days of payment**.

Friendly Reminder

We value transparency and your satisfaction. Please review your project scope and confirm details before work begins to ensure a smooth and successful collaboration.

Contact Us

All feedback, comments, requests for technical support, and other communications relating to the services received should Claudia Guardado:
cguardado@gdsignestudio.com.

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