

MUNICIPAL COURT



OF ATLANTA

JUDGE LENWOOD JACKSON JUSTICE CENTER

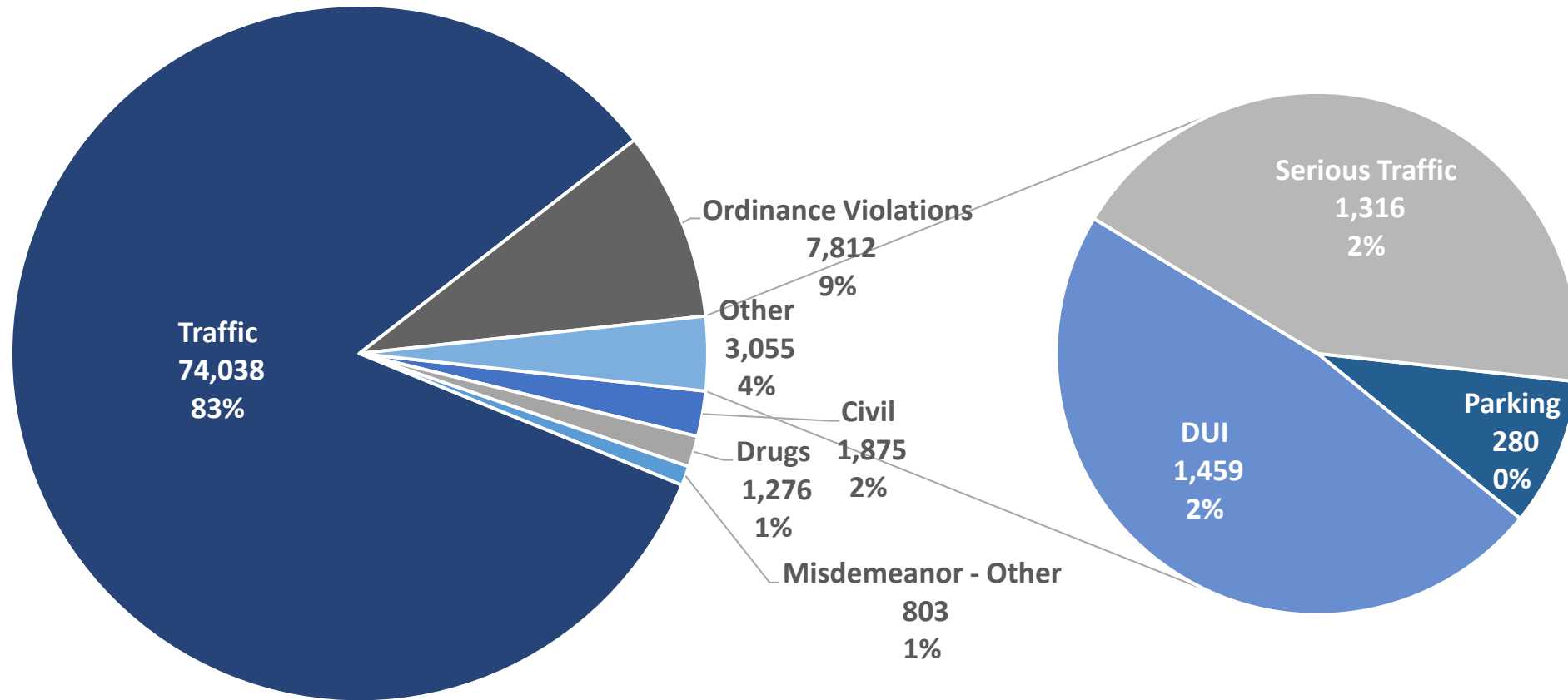
# Public Safety & Legal Administration Quarterly Presentation

150 GARNETT STREET SW

**JUNE ♦ 2021**



# FY21 YTD | CASE DEMOGRAPHICS



■ Civil ■ Drugs ■ Misdemeanor - Other ■ Traffic ■ Ordinance Violations ■ Parking ■ DUI ■ Serious Traffic



# FY21 YTD | ONLINE CHECK-IN

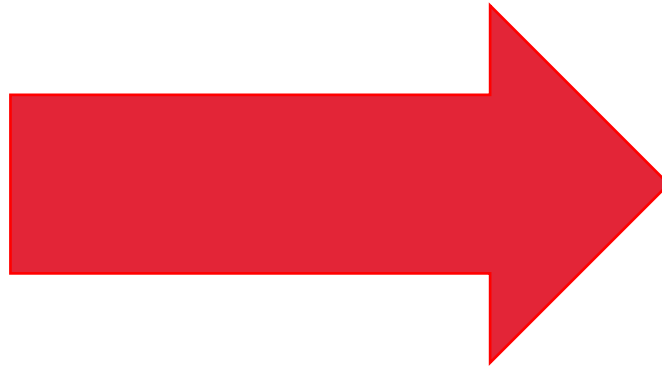
  
Municipal Court of Atlanta

## ATTENTION



**ALL VISITORS MUST CHECK-IN VIA THE QR CODE**  
 Step 1 - Scan the QR code with the camera feature on your phone or go to  
<https://pages.fivepointpayments.com/checkin/atlanta>  
 Step 2 - Select the location: Administration, Courtrooms or Departments.  
 Step 3 - Enter your information and complete the Covid-19 questions.

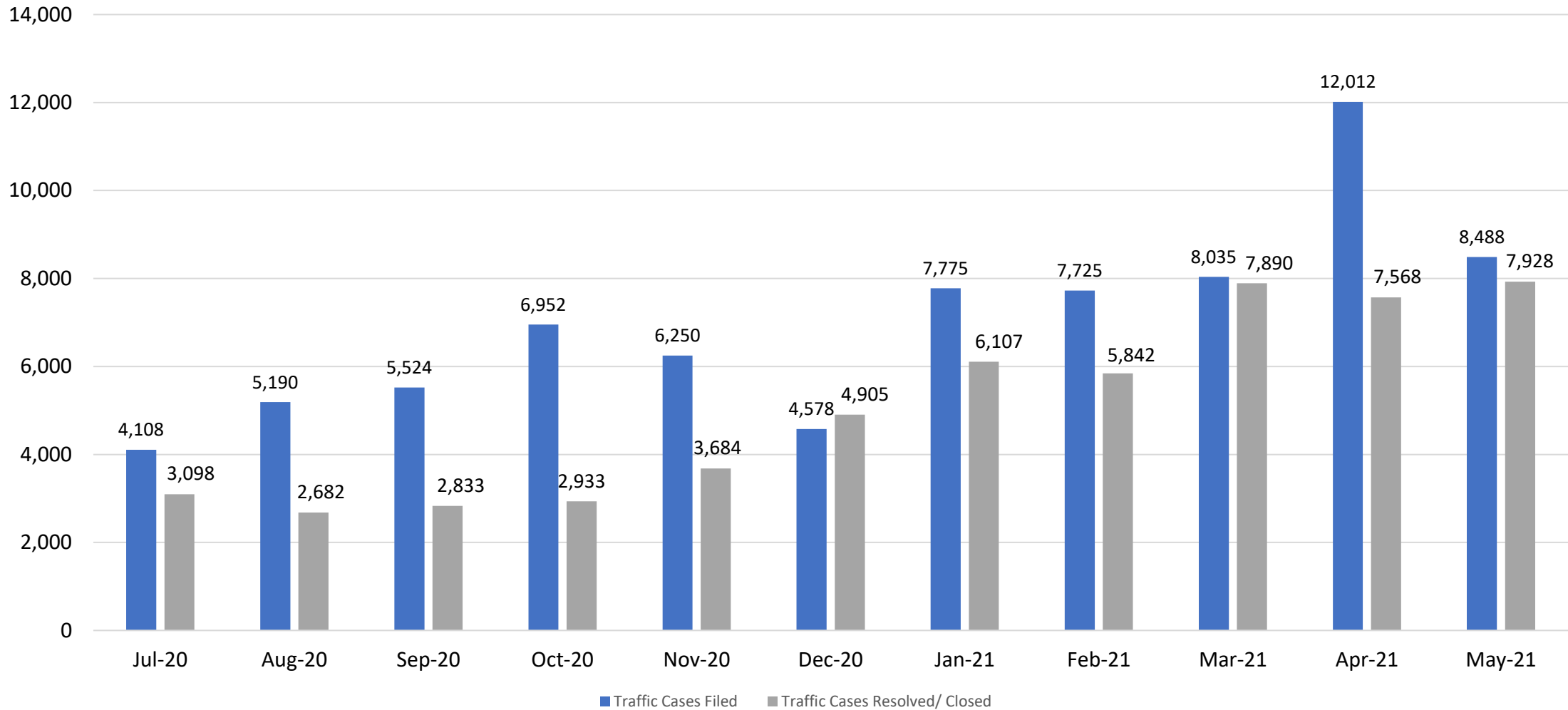
You will receive a text message when you may enter the building.  
 If you receive a text message that your case will be reset, **DO NOT** re-check-in!



MONTH	TOTAL VISITORS
October	406
November	4,087
December	4,672
January	4,954
February	5,826
March	8,027
April	7,736
May	7,298
<b>Total</b>	<b>43,006</b>

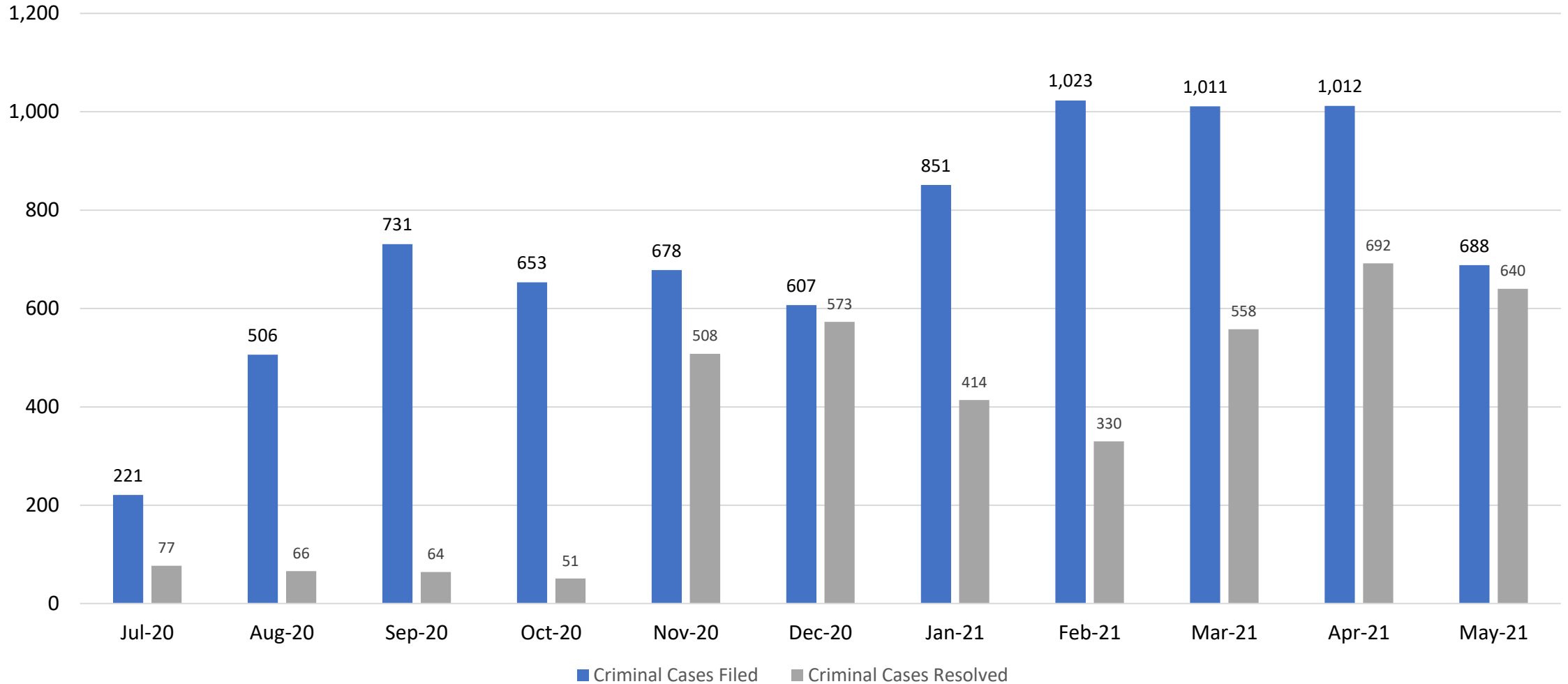


# FY21 YTD TRAFFIC CASES | FILED v. CLOSED





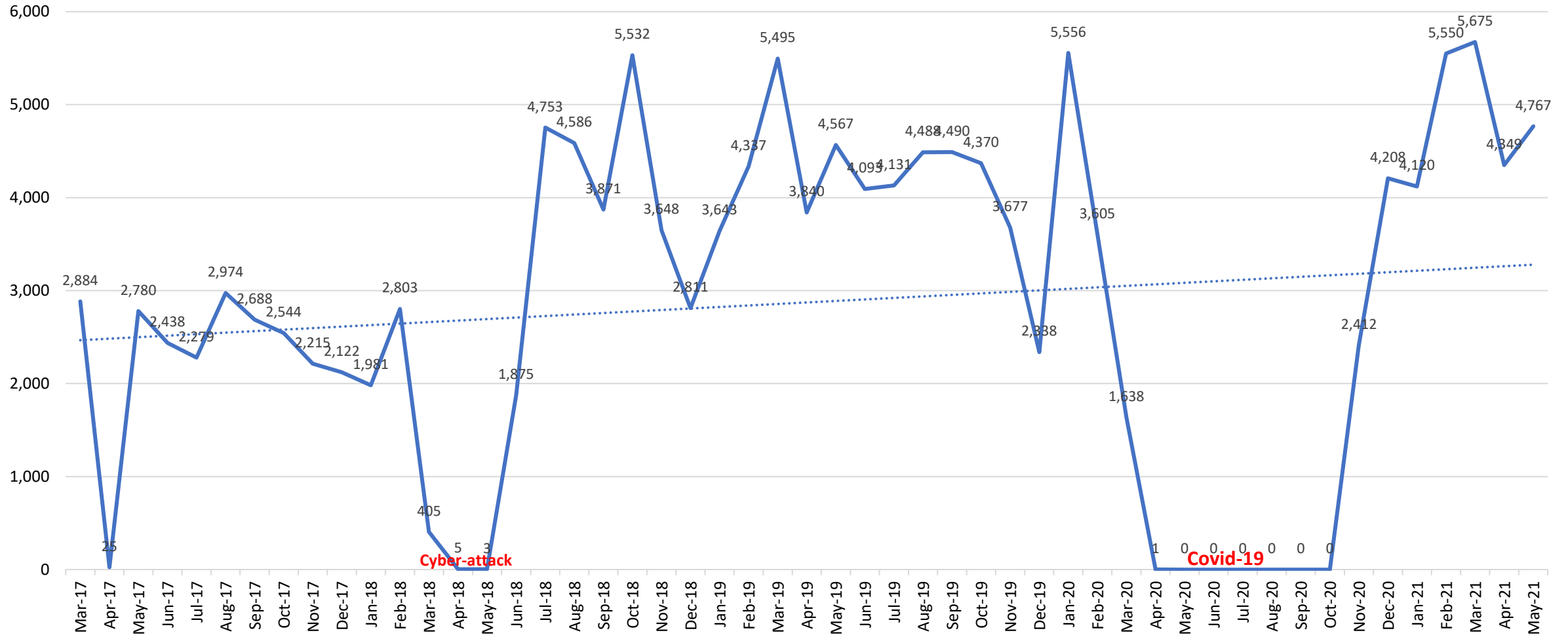
# FY21 YTD CRIMINAL CASES | FILED v. CLOSED







# FAILURE TO APPEAR (FTA) | MARCH 2017 – MAY 2021





# FY21 YTD | FAILURE TO APPEAR (FTA) RESOLVED

MUNICIPAL COURT OF ATLANTA  
150 GARNETT ST SW. ATLANTA, GA 30303

HAVE AN OUTSTANDING FTA OR WARRANT?

# AMNESTY WEEK

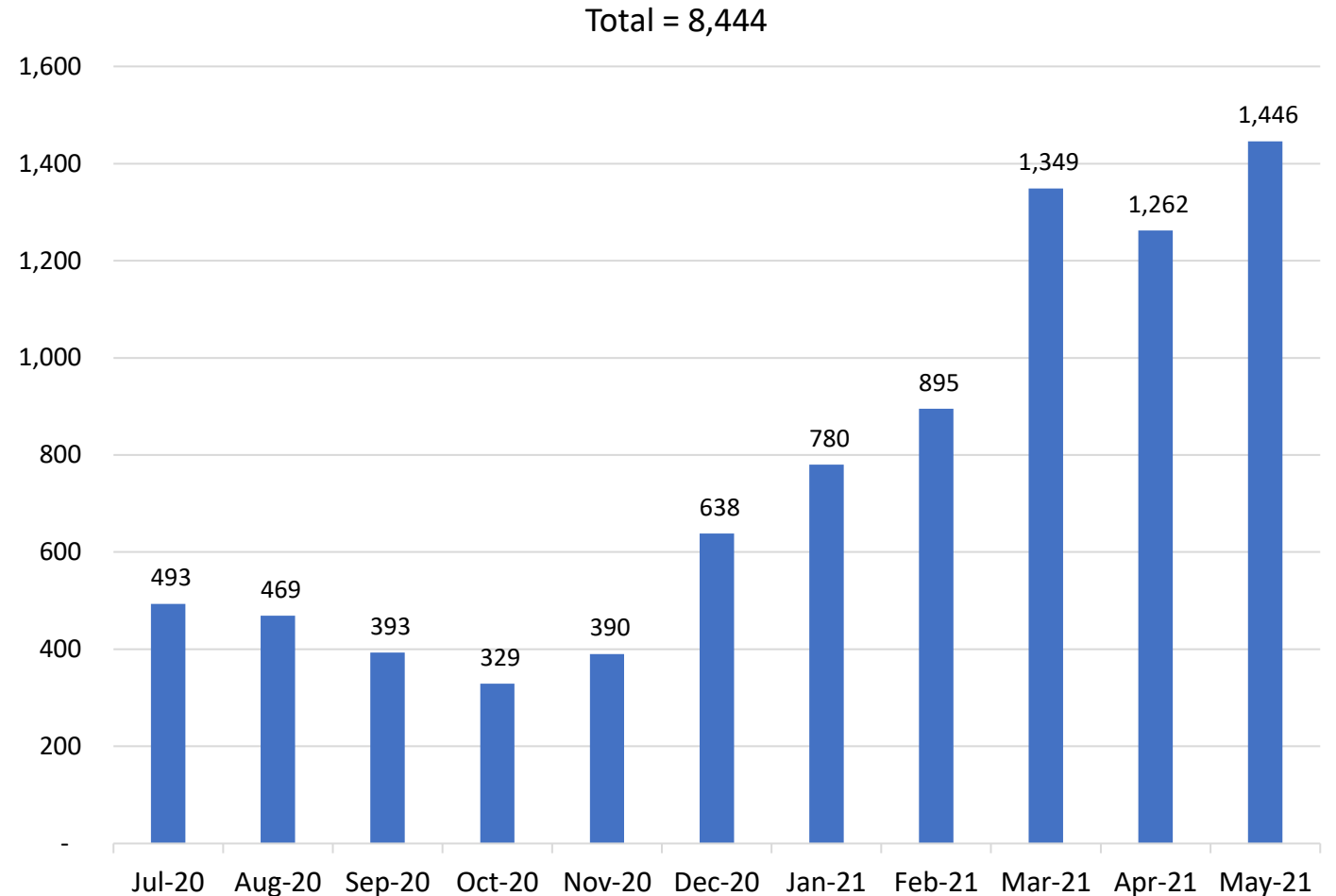
MAY 24-27, 2021 | 8AM-3PM

**HOW IT WORKS:**

THE AMNESTY PROGRAM WILL ALLOW CITIZENS TO RESOLVE THEIR CASE WITHOUT FEAR OF ARREST AND/OR FTA FEES.

**CRITERIA:**

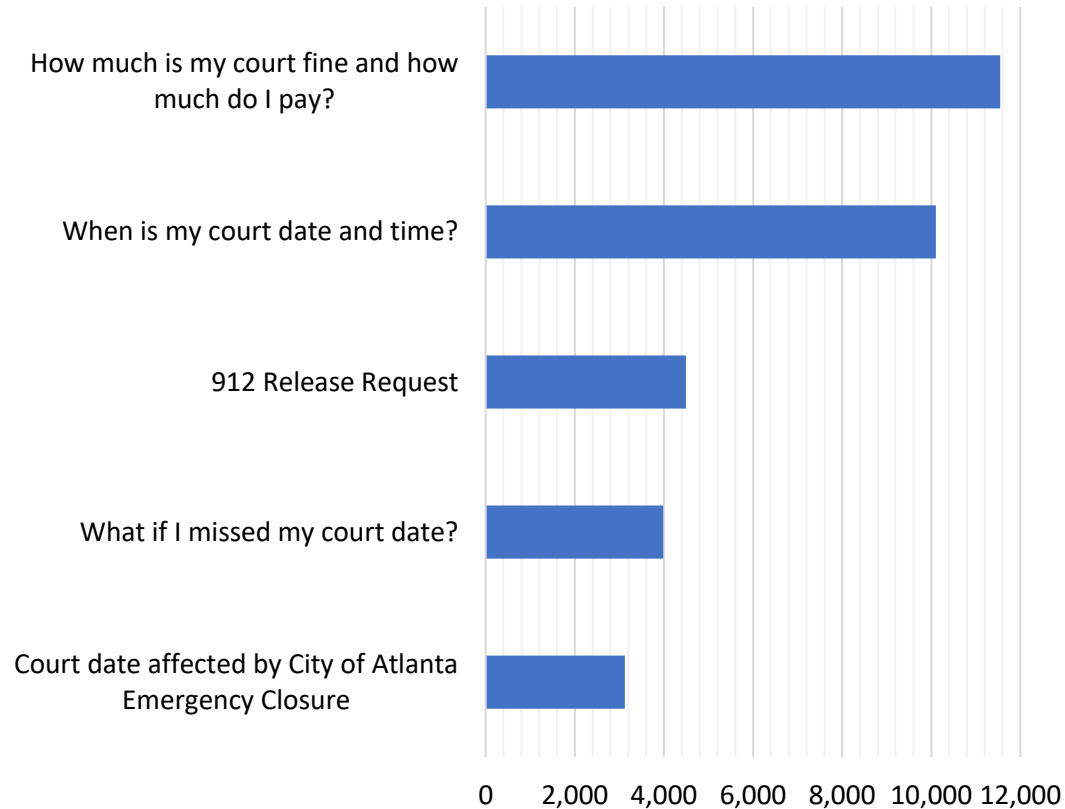
- AN UNADJUDICATED CITATION FILED IN THE MUNICIPAL COURT OF ATLANTA; AND
- A CASE/CITATION IN FAILURE TO APPEAR (FTA) STATUS OR WARRANT



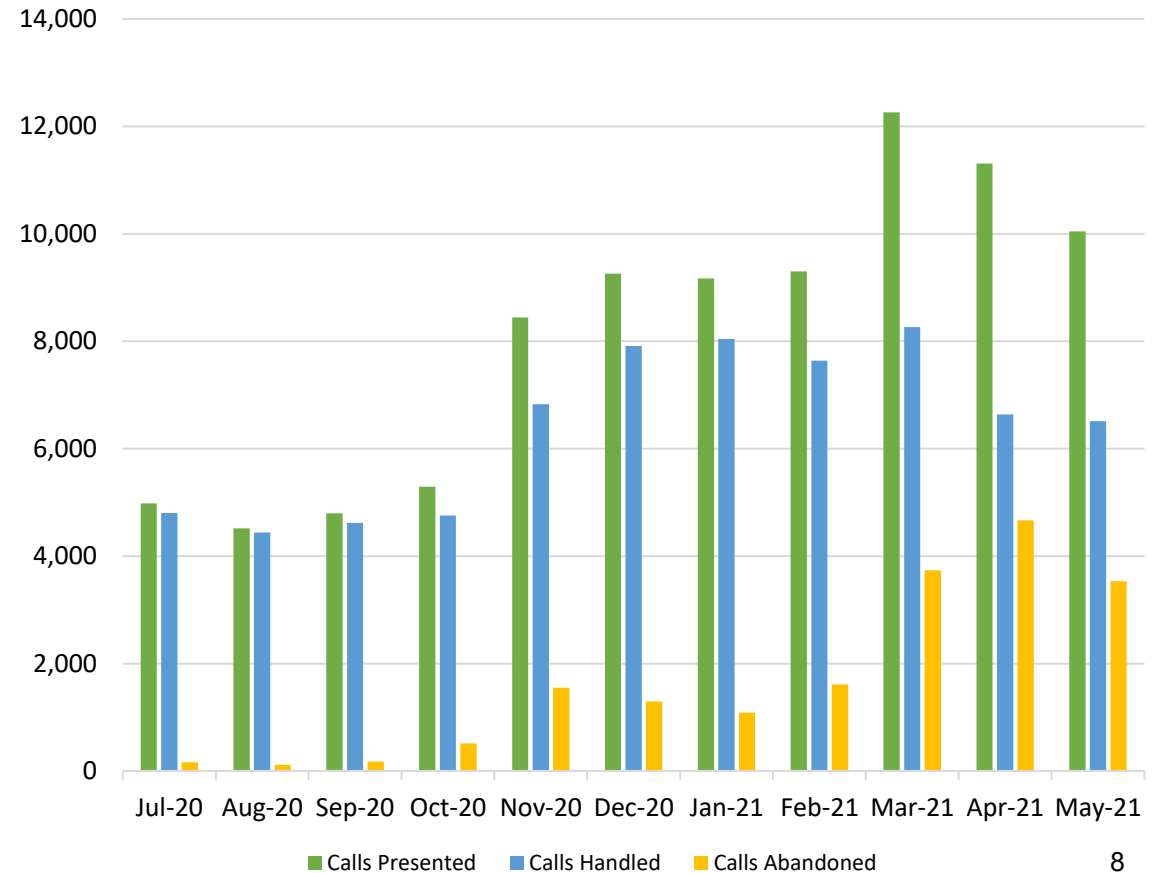


# FY21 YTD | CUSTOMER SERVICE

Top Frequently Asked Questions By Call Volume  
July 2020 – May 2021



Municipal Court of Atlanta Call Volume  
July 2020 – May 2021





MUNICIPAL COURT



OF ATLANTA

JUDGE LENWOOD JACKSON JUSTICE CENTER

**THANK YOU**

150 GARNETT STREET SW