

Privacy Statement

Teague Real Estate is committed to protecting your privacy in accordance with the Australian Privacy Principles (APPs) contained in the *Privacy Act 1988 (Cth)*. This Privacy Statement explains how we collect, use, disclose, and store your personal information.

1. Collection of Personal Information

We may collect personal information necessary for us to provide our real estate services, including:

- Your name, address, phone number, email address, and other contact details.
- Details related to property transactions, including financial and legal information.
- Information about your preferences, interests, or requirements related to property services.

We collect personal information directly from you where possible, but we may also collect it from publicly available sources or third parties such as landlords, tenants, or service providers.

2. Use of Personal Information

We collect and use your personal information to:

- Facilitate property sales, purchases, leases, or property management.
- Communicate with you regarding property listings, updates, and other services.
- Comply with legal and regulatory obligations.
- Improve our services and tailor them to your needs.

3. Disclosure of Personal Information

Your personal information may be disclosed (with your permission) to:

- Potential buyers, sellers, landlords, or tenants as necessary to provide our services.
- Service providers such as photographers, tradespeople, or conveyancers.
- Regulatory authorities or as required by law.

We will not sell your personal information to third parties.

4. Storage and Security of Personal Information

We take reasonable steps to ensure your personal information is secure, including physical, electronic, and procedural safeguards. However, please be aware that no method of transmission over the Internet or electronic storage is completely secure.

5. Access and Correction

You have the right to access the personal information we hold about you and request corrections if it is inaccurate, incomplete, or out of date. To do so, please contact us using the details below.

6. Complaints

If you believe we have breached the APPs, you may contact us to lodge a complaint. We will respond promptly and work to resolve the issue.

7. Updates to This Privacy Statement

We may update this Privacy Statement from time to time to reflect changes in our practices or legal requirements. The updated version will be available on our website.

8. Contact Us

If you have any questions, concerns, or requests regarding your personal information, please contact us:

Teague Real Estate

ph: 0407 588 920

raylene@rayleneteague.com