

## Terms and Service Agreement for Whatz The Plan

Effective Date: August 16, 2023

Welcome to Whatz The Plan, (“we,” “us,” or “our”). By accessing or using our website ([www.whatztheplan.com](http://www.whatztheplan.com)) or our services, you agree to comply with and be bound by the following terms and conditions (“Terms of Service”). Please read them carefully before using our services.

### 1. Acceptance of Terms

By using this website and our services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy. If you do not agree with any of these terms, you may not use our website or services.

### 2. Services Offered

Whatz The Plan offers travel planning services, including but not limited to:

- Custom Itineraries
- Group and Solo Travel Planning
- Destination Events (I.e. Weddings, Honeymoons, Birthdays, Bachelor/Bachelorette)
- Luxury Travel Experiences
- Cruises
- Nightlife and Event Recommendations

The specific terms of each travel package or service will be detailed in your individual agreement or itinerary, which will be provided at the time of booking.

### 3. Bookings and Payments

- All bookings require a deposit or full payment depending on the services requested. Full details regarding payment deadlines will be included in your specific travel package.
- You are responsible for reading all terms and conditions for each individual vendor involved in your travel plans (hotels, airlines, etc.).
- Failure to make payment on time may result in the cancellation of your booking, without refund.

### 4. Cancellation Policy

- Cancellation policies vary depending on the services and third-party vendors used. Please review your individual package’s cancellation policy.
- In the event of cancellation by a third-party vendor, we will work to secure refunds or credits based on their policies, but we are not responsible for third-party actions.

### 5. Refund Policy

- Refunds are not guaranteed unless explicitly stated within the terms of your specific package.
- Any refunds or credits from third-party vendors will be subject to their terms and timelines.

#### 6. Changes and Modifications to Bookings

- Any requests to change travel itineraries, services, or bookings must be submitted in writing. We will make reasonable efforts to accommodate such requests but cannot guarantee availability.
- Additional fees may apply for changes or modifications to bookings.

#### 7. Travel Documentation and Requirements

- You are responsible for ensuring that you have all necessary travel documentation, including passports, visas, and identification.
- We are not liable for any travel disruptions caused by a lack of proper documentation.

#### 8. Liability and Disclaimer

- Whatz The Plan acts as a travel planning consultant and intermediary between clients and third-party travel providers (hotels, airlines, etc.). We do not control, operate, or own any of these third-party services.
- We are not responsible for any injury, loss, damage, or inconvenience caused by third-party services or travel disruptions, including but not limited to cancellations, delays, or overbookings.

#### 9. Limitation of Liability

To the maximum extent permitted by law, Whatz The Plan will not be liable for any damages, including indirect, incidental, punitive, or consequential damages arising out of your use of our website or services.

#### 10. Intellectual Property

All content on the Whatz The Plan website, including logos, designs, images, text, and graphics, is owned by or licensed to Whatz The Plan and is protected by intellectual property laws. You may not use, reproduce, or distribute any content without written permission.

#### 11. Privacy

We respect your privacy and are committed to protecting your personal data. Please review our Privacy Policy for details on how your information is collected, used, and shared.

#### 12. Governing Law

These Terms of Service and any disputes arising from your use of our services will be governed by and construed in accordance with the laws of the State of [Your State], without regard to conflict of law principles.

### 13. Amendments to Terms

We reserve the right to modify or update these Terms of Service at any time without prior notice. Any changes will be effective immediately upon posting on the website.

### 14. Contact Information

For questions or concerns about these Terms of Service, please contact us at:

Email: [Plan@whatztheplan.com](mailto:Plan@whatztheplan.com)

Phone: (231) 357-5404

Address: 3909 S Maryland Pkwy Ste 314 #537

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