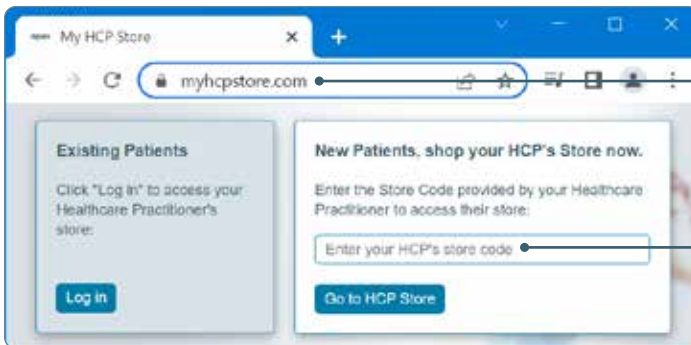


New Patient MyHCPstore.com Instructions

Follow the steps below to create a login and access your healthcare practitioner's webstore.



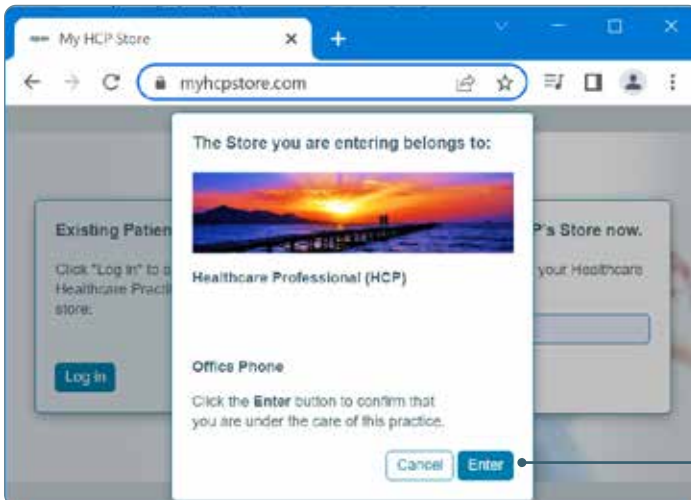
Creating a Webstore Login



1. Access your healthcare practitioner's webstore at: **www.MyHCPstore.com**.

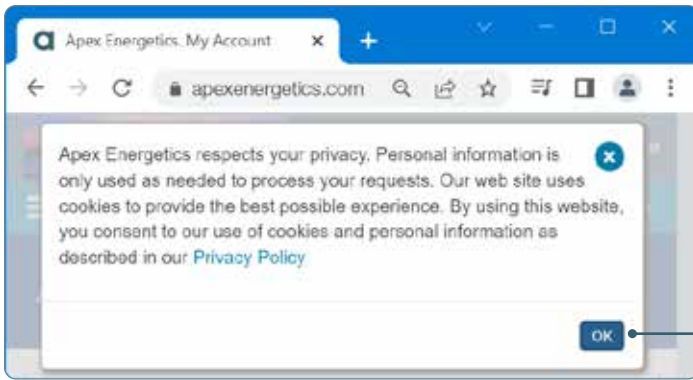
2. Enter your practitioner's store code here. Then select the **Go to HCP Store** button.

Make sure that the store code is spelled correctly and with no additional space, as these issues will prevent you from accessing the storefront.



3. Verify your practitioner's information and select the **Enter** button.

Creating a Webstore Login (continued)



4. A message explaining Apex Energetics' Privacy Policy will appear. Select the **OK** button to proceed. To read the Privacy Policy in detail, click on the words *Privacy Policy*.

- The Privacy Policy link is also here for optional review.
- By using the web site, you agree to the terms and conditions of the Privacy Policy.

5. Complete the information in these fields. Your password must contain the following:

- 8 characters
- An upper and lower case letter
- A number
- A special character (!,+,*,#,%)

A screenshot of the Apex Energetics website's "Account Login" page. The page has a header with "About our Practice" and "Welcome". Below the header is a navigation bar with the Apex Energetics logo, a search icon, a shopping cart icon, and a "Log in" button. The main content area is titled "Account Login" and contains a "Create Account" section. This section has four input fields: "Email", "Confirm Email address", "Password", and "Confirm password". Below the "Password" field is a "Password Strength" indicator with three circles. Red error messages "Email is required" and "Password is required" are visible below their respective fields. A line from step 5 points to the "Email" field.

6. You must check this box to confirm that you have read, understand and agree to the webstore terms and conditions.

7. Check this box if you want to receive order confirmations by email. Check the box below if you don't want to receive order confirmations by email.

8. Select the **Submit** button to create your account and log into the webstore.

A screenshot of the bottom section of the "Create Account" form. It contains a text box stating: "You must read and agree to the following Terms, Conditions, and Policies to create an account." Below this is a checkbox with the text: "I have read, understand, and agree to the Retail Webstore Terms and Conditions, Arbitration Clause, and Privacy Policy". Below that is a section titled "Select one of the following email communication options:" with two radio buttons: "I agree to receive order confirmations by email" and "I do not wish to receive any emails". At the bottom is a blue "Submit" button. Lines from steps 6, 7, and 8 point to the checkbox, the radio buttons, and the "Submit" button respectively.

To contact Customer Service, call **(800) 736-4381**