

PRIVACY POLICY

Hopewell Homestead Inc.

1282 North Sandhill Road
Covington, Indiana 47932

Effective Date: 9-8-2026

1. Introduction

Hopewell Homestead Inc. ("Hopewell Homestead," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide through our website and related communications.

This Privacy Policy explains what information we collect, how we use it, when we may disclose it, and the choices available to you regarding your personal information.

Hopewell Homestead Inc. is an Indiana nonprofit corporation dedicated to strengthening mental health wellness in communities, families, and individuals through evidence-based services, equine-assisted activities, spiritual direction, compassionate hospitality, education, outreach, and community-building initiatives.

By using our website, you agree to the practices described in this Privacy Policy.

2. Information We Collect

Information You Voluntarily Provide

We may collect personal information that you voluntarily provide through our website, including:

- Name
- Email address
- Telephone number
- Mailing address
- Information submitted through contact forms
- Volunteer applications
- Employment applications

- Event registrations
- Donation information
- Newsletter subscription information
- Other information you choose to submit

Information Collected Automatically

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device type
- Operating system
- Pages viewed
- Referring websites
- Date and time of access
- General website usage data

This information helps us improve website performance, security, and user experience.

3. How We Use Information

We may use collected information to:

- Respond to inquiries and requests
- Provide information concerning programs and services
- Process donations
- Coordinate volunteers
- Administer community programs and events
- Improve website performance and user experience
- Send newsletters and organizational updates
- Maintain website security

- Comply with legal and regulatory obligations
 - Support the mission and operations of Hopewell Homestead Inc.
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4. Donations and Online Payments

If donations are accepted through our website, payment information may be processed by secure third-party payment processors.

Hopewell Homestead does not store complete credit card numbers or sensitive payment credentials on its servers.

Users should review the privacy policies and terms of any payment processor utilized through our website.

5. Volunteer, Community Service, and Program Information

Information submitted in connection with volunteer opportunities, community service activities, educational programs, equine-assisted activities, or organizational events may be used for:

- Program administration
- Scheduling
- Communication
- Safety planning
- Recordkeeping
- Compliance with legal and organizational requirements

Access to this information is limited to authorized personnel who require the information to perform their duties.

6. Mental Health, TOVA Testing, and Professional Services

The Hopewell Homestead website is intended primarily as an informational resource.

Website contact forms, email communications, and general website features are **not intended for transmitting confidential medical, mental health, counseling, or protected health information.**

Please do not transmit sensitive health information through website forms or standard email communications unless specifically instructed to do so through an approved secure process.

Individuals receiving counseling services, TOVA ADHD testing, spiritual direction, equine-assisted services, or other professional services may be provided separate notices, consent forms, confidentiality statements, and privacy disclosures as required by applicable law and professional standards.

7. Client Portal and Third-Party Healthcare Platforms

Hopewell Homestead may provide links to secure client portals, scheduling systems, intake forms, telehealth platforms, secure messaging systems, and other healthcare-related technologies operated by third-party service providers.

Hopewell Homestead currently utilizes **SimplePractice**® to support certain client services, including online scheduling, client intake forms, secure messaging, telehealth services, document exchange, and client portal access.

When you select a link to the Hopewell Homestead Client Portal or other third-party healthcare platform, you may leave the Hopewell Homestead website and enter a system operated by an independent service provider.

Information submitted through the SimplePractice platform is subject to:

- SimplePractice's Privacy Policy
- SimplePractice's Terms of Service
- Applicable federal and state privacy laws
- HIPAA requirements when applicable

Users are encouraged to review the privacy practices of SimplePractice and any other third-party healthcare platforms before submitting personal information.

The inclusion of a link to SimplePractice does not alter the privacy practices described in this Privacy Policy and does not make Hopewell Homestead responsible for the

independent privacy policies, security practices, or terms of service maintained by third-party providers.

8. HIPAA and Health Privacy

To the extent Hopewell Homestead provides services subject to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), protected health information will be handled in accordance with applicable federal and state law.

This Privacy Policy applies to information collected through our website and does not replace any Notice of Privacy Practices provided to clients receiving healthcare-related services.

Where applicable, clients will receive a separate HIPAA Notice of Privacy Practices describing how protected health information may be used and disclosed.

9. Cookies and Analytics

Our website may use cookies and similar technologies to:

- Improve website functionality
- Analyze website traffic
- Measure website performance
- Enhance user experience

Cookies are small files stored on a visitor's device.

Most web browsers allow users to manage cookie settings through browser preferences. Disabling cookies may affect certain website features.

10. Email Communications

Individuals who subscribe to newsletters, updates, or other communications may receive information regarding:

- Organizational news
- Programs and services

- Events
- Volunteer opportunities
- Fundraising campaigns
- Community announcements

Recipients may unsubscribe at any time using the unsubscribe link provided in email communications or by contacting Hopewell Homestead directly.

11. Information Sharing and Disclosure

Hopewell Homestead does not sell, rent, lease, trade, or provide personal information to third parties for marketing purposes.

Information may be shared only as reasonably necessary:

Service Providers

With trusted vendors and service providers who assist us in operating our website, administering programs, processing donations, hosting client services, or managing organizational operations.

Legal Compliance

When required by law, court order, subpoena, legal process, or governmental request.

Protection of Rights and Safety

When reasonably necessary to protect:

- Clients
- Participants
- Staff
- Volunteers
- Website users
- Members of the public
- Hopewell Homestead's legal rights and property

Organizational Administration

When necessary to administer programs, services, events, and nonprofit operations.

12. Data Security

Hopewell Homestead maintains reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

Although we strive to protect personal information, no method of electronic storage or transmission over the internet can be guaranteed to be completely secure. Accordingly, absolute security cannot be guaranteed.

13. Children's Privacy

Our website is not directed toward children under the age of 13.

We do not knowingly collect personal information directly from children without appropriate parental consent where required by law.

If we learn that personal information has been collected from a child in violation of applicable law, we will take reasonable steps to remove the information.

14. External Links and Third-Party Services

Our website may contain links to third-party websites, service providers, social media platforms, healthcare technology providers, payment processors, and community resources.

Once a visitor leaves the Hopewell Homestead website, their interactions are governed by the privacy policies and terms of the third-party provider.

Hopewell Homestead is not responsible for the content, security practices, privacy policies, or operations of third-party websites and services.

15. Your Privacy Rights

Subject to applicable law, you may request that we:

- Correct inaccurate information

- Update contact information
- Remove information from mailing lists
- Provide information regarding personal information we maintain
- Delete information as permitted by law

Certain information may be retained as required for legal, regulatory, professional, tax, recordkeeping, or operational purposes.

16. Indiana Residents

Hopewell Homestead is incorporated and operates within the State of Indiana.

Information collected through this website is maintained and managed in accordance with applicable federal law and the laws of the State of Indiana.

Nothing in this Privacy Policy is intended to limit any rights available under federal or Indiana law.

17. Religious and Spiritual Inclusion

Hopewell Homestead welcomes individuals of all backgrounds, beliefs, traditions, and life experiences.

Information collected through our website is used solely for legitimate organizational purposes and is not used to discriminate against any person based upon religion, faith tradition, spiritual belief, or non-belief.

18. Changes to This Privacy Policy

Hopewell Homestead may update this Privacy Policy from time to time to reflect changes in organizational practices, technology, legal requirements, or services offered.

Updated versions will be posted on this page with a revised Effective Date.

Continued use of the website after updates are posted constitutes acceptance of the revised Privacy Policy.

19. Contact Information

Questions about this Privacy Policy may be directed to:

Hopewell Homestead Inc.

1282 North Sandhill Road
Covington, Indiana 47932

Email: dms shelby@hopewell.care

Website: www.hopewellhomestead.org