

Refund & Returns

Thanks for shopping at Elevation Respiratory Care and Diagnostics. If you are not entirely satisfied with your purchase, we're here to help.

RETURN POLICY

- Elevation Respiratory Care and Diagnostics LLC will accept returns on any unopened product within 30 calendar days from the date of receipt.
- Elevation Respiratory Care and Diagnostics LLC will not accept returns on any hygienic items.
- To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging.
- A 20% returns processing fee will be subtracted from the original cost and a refund for the difference will be issued.
- Your item needs to have the receipt or proof of purchase.
- Elevation Respiratory Care and Diagnostics LLC will accept returns on all new merchandise sold that has manufacturing defects.
- Mask sizes vary, even between the different models by the same manufacturer. Just because you wear a medium mask in one model, do not assume you wear a medium in another. Check with us to be sure!

If you need to return an item, contact us at **303-883-2795** or **elevationrespiratory@gmail.com**

We will process your refund immediately upon receipt of return.

Returned items should be sent to:

Elevation Respiratory Care and Diagnostics

ATTN: Returns Department

3873 W 63rd Pl

Arvada, CO

80003

REFUNDS

Once we receive your item, we will inspect it and notify you that we have received your returned item.

We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within 5-10 business days, depending on your card issuer's policies.

SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.