



SDS Solutions LLC

"Building Relationships. Strengthening Communities."

CURRENT JOBS

| COMPANY | CERTIFICATION COURSE STARTS |
|---|-----------------------------|
| Comcast Xfinity Tech, Sales & Customer Service Phone Support 79* (required equipment) | 4/30/2018 |
| Interval International (Help members with their next vacation!) 79* | 4/3/2018 |
| Carnival Cruise Lines (Help customers book exciting cruises!) 79* | 4/9/2018 |
| Agero Administrative Services – Roadside Assistance (Bilingual) (inbound calls for roadside assistance and other service requests from client's customers and/or client account representatives) 19* | 4/12/2018 |
| Agero Administrative Services – Roadside Assistance (inbound calls for roadside assistance and other service requests from client's customers and/or client account representatives) 149* | 4/19/2018 |
| Sears Home Services (provide customer care to home owners) 79* | 4/30/2018 |

*Each of the major brands listed above require agents to attend (online) certification courses prior to selecting hours you would like to service them. Like any specialized certification training, these courses will cost the agent.

This is the major brand's way of ensuring every agent providing service to their clients will be fully training, skilled, and highly qualified to provide **excellent, professional customer support**; which ensures the customer will return!