



SDS Solutions LLC

January 2020

Hi there!

First, we want to THANK YOU for taking a step toward working from home. As you know, technology is changing fast and making it easier for us to eliminate commuting to the workplace and instead, work from the comfort of our homes. So we're as excited as you are about these opportunities!

SDS SOLUTIONS LLC – WHO ARE WE:

We have partnered with ARISE, the company that provides the "platform" through which we (Independent Business Owners/Independent Contractors) provide customer support to major Fortune 500 companies. When an "agent" registers through SDS Solutions, he/she is not considered an employee but "independent contractors, independent business owners, agents, or customer support professionals" registered and/or partnering with SDS SOLUTIONS LLC. As an Independent Contractor, you are responsible for registering on the Arise Platform to create your profile and begin the process to become an agent with SDS SOLUTIONS LLC. You may or may not be required to pass a background check and a drug test during the registration process. Currently, these are FREE. However, it depends upon the policy of the Client you select.

COURSE CERTIFICATION: Once you've processed through the registration, signed some business document and passed the assessments, you are ready to select the company for which you desire to provide customer support. Then you can view the available class dates and times – and make a selection to set up the course start date. Each available (major) company requires their own certification courses that are paid by you as well. These courses could range from \$30-\$249; depending upon the company you want to service. But don't let that scare you. This is just like paying your way through "specialized training" except this time you, as an independent contractor, are responsible for the cost. When you pass the certification, you are ready to begin selecting service intervals (days/times you can commit) to service a company and earn revenue.

FEES/REVENUE– What to Expect:

As customer support professionals using the Arise platform, we are responsible for a bi-monthly platform service fee of \$19.75. There are no other hidden fees. If there are fees associated with transferring revenues to your bank account, SDS Solutions will charge that to you. Revenue (hrly rates) range from \$8-12 an hour --- depending upon the Client selected to service.

[Revenues paid bi-monthly] Additional information and frequently asked questions (FAQs) may be found on our website shown below. When you are ready to register, visit our site. Go to the [work from home link](#) and CLICK REGISTER NOW at the top of the page. You'll be directed to register on the Arise platform by creating a profile.

SDS Solutions LLC - Call Center IB ID: 95736, EIN 82-4383042

sdssolutionsllc.com

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