



LEGAL

Terms & Conditions of Usage

Operated by **Skilani (Pty) Ltd** · Reg. No. **2026/066262/07**

Platforms: **skilani.co.za** & **skilani.teachable.com**

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1. About these Terms

These Terms and Conditions of Usage (the "**Terms**") govern your access to and use of the Skilani online learning platform, including the websites at skilani.co.za and skilani.teachable.com, all associated pages, course content, videos, assessments, certificates and related services (collectively, the "**Platform**").

The Platform is owned and operated by **Skilani (Pty) Ltd**, a private company incorporated in the Republic of South Africa under registration number 2026/066262/07 ("**Skilani**", "**we**", "**us**" or "**our**").

By accessing, registering for, or using the Platform, you agree to be bound by these Terms. If you do not agree, you must not use the Platform.

2. Definitions

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|------------------------|--|
| Course | Any micro-skilling course, lesson, module, video, downloadable resource or assessment made available on the Platform, whether free or paid. |
| Content | All material on the Platform, including text, video, audio, graphics, course materials, assessments and the Skilani name, logo and branding. |
| User / you | Any person who accesses or uses the Platform, whether registered or not. |
| Student | A registered User who has enrolled in one or more Courses. |
| Account | The personal profile created by a User to access Courses on the Platform. |
| Certificate | A Skilani Certificate of Completion issued on successful completion of a Course. |
| Payment Handler | The third-party online payment provider that processes Course fees on our behalf. |

3. Acceptance & eligibility

By creating an Account or enrolling in a Course you confirm that:

- you have read, understood and agree to these Terms and our Privacy Policy;
- you are at least 18 years of age, or you are between the ages of 13 and 17 and your parent or legal guardian has consented to your use of the Platform and accepts these Terms on your behalf;
- the information you provide on registration is true, accurate and complete; and
- you will use the Platform only for lawful purposes and in line with these Terms.

Learners under 18: Skilani is designed to be accessible to school leavers. Where a User is a minor, a parent or guardian must provide consent before the minor transacts on the Platform, in line with the Protection of Personal Information Act, 2013 (POPIA).

4. Your Skilani account

To enrol in Courses you must create an Account. You are responsible for:

- keeping your login details (email and password) confidential;
- all activity that occurs under your Account; and
- notifying us immediately if you suspect any unauthorised use of your Account.

Your Account is personal to you. You may not share, sell, transfer or allow others to use your Account or login credentials. Course access is licensed to a single User and is non-transferable.

5. Courses & the learning service

Skilani provides short, practical micro-skilling Courses built on the Learn · Apply · Earn framework. Courses are delivered primarily as streamed video content together with supporting resources and, where applicable,

assessments.

To access Courses you need a basic internet-enabled device and a stable internet connection capable of streaming video. You are responsible for your own device, internet access and any associated data costs. Skilani is not responsible for any data charges levied by your network or internet service provider.

Course content is provided for general educational and skills-development purposes. While we take reasonable care to ensure Courses are accurate and useful, they do not constitute professional, legal, financial, medical or tax advice. You should obtain independent professional advice before acting on any information in a Course.

6. Fees, payment & currency

- Some Courses are offered free of charge; others are paid on a pay-per-course basis, with discounted bundles available from time to time.
- All fees are quoted in South African Rand (ZAR) and are inclusive of value-added tax (VAT) where applicable.
- Payments are processed securely by our third-party online Payment Handler. Skilani does not store your full card details.
- Your enrolment and access to a paid Course is confirmed once payment has been received and your registration is complete.
- We may change Course prices at any time, but a price change will not affect a Course you have already paid for.

7. No-refund policy

Please read this carefully before you pay. Because Course content becomes immediately accessible upon enrolment, all sales are final.

Once you have paid for and registered for a Course, you obtain immediate access to digital content. For this reason, **fees are non-refundable** once payment has been made and registration is complete. By enrolling, you expressly request immediate access to the Course and acknowledge that you will not be entitled to a refund.

This policy does not limit any right you may have under the Consumer Protection Act, 2008 in respect of goods or services that are materially defective or not as described. If you believe a Course is faulty or was misrepresented, contact us using the details in section 21 and we will investigate in good faith.

8. Certificates & what they mean

On successful completion of a Course, you may receive a **Skilani Certificate of Completion**. Skilani Certificates are skills credentials that demonstrate practical competence in a defined micro-skill.

Skilani Certificates are **not** formal qualifications registered on the National Qualifications Framework (NQF), and Skilani is not an accredited education or training provider under the National Qualifications Framework Act, 2008. Certificates do not

9. Acceptable use

When using the Platform you agree that you will not:

- copy, record, download (other than where expressly permitted), reproduce, distribute, resell or publicly share Course content;
- share your Account or allow any other person to access Courses through your Account;
- use the Platform for any unlawful, fraudulent or harmful purpose;
- upload or transmit any virus, malware or harmful code;
- attempt to gain unauthorised access to the Platform, other Users' accounts, or our systems;
- scrape, harvest or use automated means to extract Content or data; or
- infringe the intellectual property or other rights of Skilani or any third party.

10. Intellectual property

All Content on the Platform, including Courses, videos, written materials, assessments, the Skilani name, logo, the "Learn · Apply · Earn" tagline and overall look and feel, is owned by or licensed to Skilani and is protected by South African and international intellectual property laws.

On payment of the applicable fee (or enrolment in a free Course), Skilani grants you a limited, personal, non-exclusive, non-transferable and revocable licence to access and view the Course content for your own personal, non-commercial learning. All other rights are reserved.

11. User-generated content

Where the Platform allows you to submit content (such as assessment responses, comments or community posts), you retain ownership of that content but grant Skilani a non-exclusive, royalty-free licence to use it for the purpose of providing and improving the service. You are responsible for ensuring your submissions are lawful and do not infringe any third party's rights.

12. Third-party platforms & links

Parts of the Platform may be hosted or delivered through third-party providers (including, for example, the Teachable learning platform and our Payment Handler). Your use of those services may be subject to their own terms and privacy policies. The Platform may also contain links to third-party websites. Skilani is not responsible for the content, products, services or practices of any third-party platform or website.

13. Availability & changes to the service

We aim to keep the Platform available and functioning, but we do not guarantee uninterrupted or error-free access. We may modify, suspend, add to or discontinue Courses or features at any time. We will not be liable to you for any modification, suspension or discontinuation of the Platform or any Course.

14. Disclaimers & limitation of liability

The Platform and all Courses are provided on an "as is" and "as available" basis. To the maximum extent permitted by law, Skilani makes no warranties, express or implied, regarding the Platform, its Content or any outcomes from completing a Course.

Skilani does not warrant or guarantee that completing any Course will result in employment, income, business success or any specific financial or commercial outcome.

To the maximum extent permitted by law, Skilani, its directors, employees and agents will not be liable for any indirect, incidental, special or consequential loss or damage, or any loss of profit, income, business or data, arising out of or in connection with your use of the Platform. Nothing in these Terms excludes or limits liability that cannot be excluded or limited under South African law, including the Consumer Protection Act.

15. Indemnity

You agree to indemnify and hold Skilani harmless against any claims, losses, liabilities, damages, costs and expenses (including reasonable legal fees) arising from your breach of these Terms, your misuse of the Platform, or your infringement of any third party's rights.

16. Suspension & termination

We may suspend or terminate your Account or access to the Platform, with or without notice, if you breach these Terms, misuse the Platform, or engage in any conduct that we reasonably consider harmful to Skilani, other Users or third parties. You may stop using the Platform at any time. Sections relating to intellectual property, disclaimers, limitation of liability and indemnity survive termination.

17. Privacy & data protection

We process your personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA) and our Privacy & POPIA Policy, which forms part of these Terms. Please read it to understand how we collect, use, store and protect your personal information, and what your rights are.

18. Consumer Protection Act

Nothing in these Terms is intended to limit or exclude any right you may have under the Consumer Protection Act, 2008 or any other applicable South African law. Where any provision of these Terms conflicts with a right you cannot lawfully be asked to waive, that provision will not apply to the extent of the conflict.

19. Changes to these Terms

We may update these Terms from time to time. The current version will always be available on the Platform, with the effective date shown at the top. Material changes will be communicated through the Platform or by email. Your continued use of the Platform after a change takes effect constitutes acceptance of the updated Terms.

20. Governing law & disputes

These Terms are governed by the laws of the Republic of South Africa. You consent to the jurisdiction of the South African courts. Before pursuing formal proceedings, we encourage you to contact us so we can attempt to resolve any dispute amicably.

21. How to contact us

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| Entity | Skilani (Pty) Ltd (Reg. No. 2026/066262/07) |
| Email | info@skilani.co.za skilani.learn@gmail.com |
| WhatsApp | +27 68 963 9496 |
| Platforms | skilani.co.za skilani.teachable.com |

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