

Frequently Asked Questions



AWOL Photography LLC



1. WHY SHOULD I HIRE YOU TO BE MY PHOTOGRAPHER?

With genuine & authentic experiences, I always treat clients like family! Throughout the entire process, I am here to assist from before you book to post session & thereafter. The experience is more than just pictures, but lots of inside tricks to a perfect photogenic day. Because remember: *it's more than just about photographing the people, it's about capturing the moment!*

2. WHAT KIND OF PHOTOGRAPHY SESSIONS DO YOU OFFER?

Pretty much anything you can think of! All sessions are contract based - feel free to check out my website or drop me a message to learn more details!

3. WHAT ABOUT PRICING?

All packages & prices can be found on my website. I can also provide further details to you by setting up a Meet & Greet consultation to talk about the available packages! Meet & Greets can be virtual or in person.



4. WHY IS THERE A STUDIO FEE?

Studio sessions are subject to a \$75 studio fee due to the time & effort that it takes to set up, break down, & properly clean (before & after), including props or backdrops. After every sessions a small business owner comes and professionally cleans the studio.

5. DO YOU OFFER ANY DISCOUNTS?

YES!!! I offer a 10% discount for *ALL return* clients & families!

6. DO YOU EDIT YOUR OWN PHOTOS?

Every final picture you receive is personally edited by yours truly - ME!

7. DO YOU RECOMMEND LOCATIONS FOR THE SESSION?

I do have a list of locations that provide a great option for almost any session! However, new locations are always welcomed - if you have a place in mind that is not on the list, just let me know!

8. DO YOU OFFER A VARIETY OF CANDID & POSED PICTURES?

Of course! Your final gallery will be filled with a mixture of poses & natural shots. During the session, I will be there to help guide you in order to capture the most authentic photos to who you are & the goal you wish to achieve!

9. HOW CAN WE EXPECT TO RECEIVE THE PHOTOS?

All of your final photos will be uploaded into your own *personal* online gallery with a *private link & password*, where you will then be able to download & print.



10. WHAT ARE WE ALLOWED TO DO WITH OUR DIGITAL FILES?

Each session comes with a print release that allows you to enjoy your photos! You are more than welcomed to add them to your social media & print them where you desire. You may also alter & use your images for any personal use.

11. WHEN CAN WE EXPECT OUR PHOTOS RETURNED TO US?

Each session has its own timeline. Your online gallery will be available within the expected time frame listed on the website. If you have any questions prior to your finished gallery, don't hesitate to reach out & ask!

12. HOW MUCH FOR ADDITIONAL PICTURES WITH A FAMILY SESSION?

Each session does come with a set number of pictures. However, there will most likely be additional photos available for purchase. You will have the opportunity to view & choose your favorites within your personal online gallery after your session.



13. WHY IS THERE A WATERMARK?

As a photographer, I cherish & love my work, so therefore the watermark is added to photos in order to protect my work from being used without my permission. It also helps show my brand when shared on social media. The watermark is removed for all final images.

14. CAN I SAVE & SHARE YOUR SOCIAL MEDIA PICTURES?

YES, you can save & share my social media pictures or posts! However, no alterations are allowed, please keep all social media images as is. When saving from social media, files are compressed & the resolution will be pixelated compared to the full resolution images within your online gallery.

15. WHAT SHOULD WE BRING TO THE PHOTOSHOOT?

This is one of the most asked questions! For starters, always plan for the unexpected! Make sure that everyone is well rested, fed, & ready to have some fun! If there are some items which represent you or your family, those items are encouraged to be included. This also helps personalize your session.

If a young child feels more comfortable with his blankie (or some other form of comfort item - including snacks), then I suggest allowing him to bring it. This generally helps children feel more comfortable in different settings. If you have a question about a specific item, don't hesitate to reach out & ask!

16. CAN YOU HOLD A SESSION TIME OR DATE FOR US?

All bookings are first come/first serve. To keep it fair, I cannot hold a date without a retainer fee & signed contract. All retainer fee information can be found on the website.



17. WHAT HAPPENS IF A SESSION NEEDS TO BE RESCHEDULED OR CANCELLED?

In the case of a cancellation, then the initial deposit is nonrefundable. However, if you need to reschedule the session, please provide a notice as soon as possible. In case of bad weather or extenuating circumstances, it is up to the discretion of the photographer to make that call. In the instance of this happening, communication is key!

18. WHAT FORMS OF PAYMENT DO YOU ACCEPT & WHEN DO I PAY?

Most forms of payment are accepted; Cash, Apple Pay, Google Pay, Zelle, Venmo, & Cashapp. In order to officially book your date, a non-refundable retainer fee is required. The remaining balance is due at the time of your session, with the exception of weddings.

19. ARE PETS ALLOWED IN A SESSION?

As a cat mom, I love, love, LOVE my fur babies...probably more than my human babies! If you have a well mannered pet and they will cooperate enough to participate then by all means - let me know & we will make it happen!





20. WHEN SHOULD WE BOOK OUR SESSION?

As soon as possible!! Calendar dates tend to book up fast! The more advanced you book, the likelihood your date/time will be available.

21. IF WE WERE RUNNING LATE WILL YOU STAY PAST YOUR TIME?

I understand that time slips away and things happen. I do try to be as accommodating as possible, however sometimes staying past the recommended & scheduled time is not always a possibility. It all depends on the circumstances at hand.



Thank you!

Please reach out if you have any questions that was not covered in this document!