

## **PRIVACY POLICY**

At DrTech Computer Services, we are committed to safeguarding the privacy and security of our clients. This Privacy Policy outlines how we collect, use, and protect the personal information provided to us during the course of our services.

- **1. Information Collection:** We may collect personal information, including but not limited to names, contact details, and service-related details, to facilitate effective communication and provide tailored computer services.
- **2. Usage of Information:** The collected information is used solely for the purpose of delivering our computer services. This includes scheduling appointments, diagnosing issues, and conducting repairs. We do not share this information with third parties without explicit consent.
- **3. Data Security:** We implement industry-standard security measures to protect against unauthorized access, disclosure, alteration, or destruction of personal information. Our commitment is to maintain the confidentiality and integrity of the data entrusted to us.
- **4. Data Retention:** We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Once the information is no longer needed, it will be securely disposed of.
- **5. Third-Party Services:** DrTech may use third-party services to enhance our computer services. These services are selected with care and are expected to maintain the same level of privacy and security standards as DrTech.
- **6. Cookies and Tracking Technologies:** Our website may use cookies and similar tracking technologies to enhance user experience. Users can adjust browser settings to manage cookie preferences; however, disabling cookies may affect certain functionalities.
- **7. Client Consent:** By engaging in DrTech's computer services, clients consent to the terms outlined in this Privacy Policy. Any changes to our privacy practices will be communicated promptly through our website.



- **8. Access and Control:** Clients have the right to access, correct, or delete their personal information. Requests for such actions can be made by contacting DrTech directly.
- **9. Children's Privacy:** Our services are not directed at individuals under the age of 13. We do not knowingly collect or maintain information from those we know are under 13 years old.
- **10. Contact Information:** For questions, concerns, or requests related to this Privacy Policy, please <u>contact DrTech</u> at the provided contact details.

By engaging in our computer services, clients agree to this Privacy Policy. DrTech reserves the right to update and modify this policy as necessary, with the latest version available on our website.

Last Updated: Nov. 25, 2023

## \*\*POLICY CHANGES\*\*

DrTech LLC may change its privacy policy, with the most current version available online. Visit <a href="https://privacy.org/privacy">DrTech/privacy</a> for updates.

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