



# Happy Dogs Daycare

## Registration Form & Contract



## Owner Information / Main Contact

Title (Mr/Mrs/Ms/etc)

Forename & Surname

Email

Home Phone

Work Phone

Mobile Phone

Home Address

## Partner/Spouse

Title (Mr/Mrs/Ms/etc)

Forename & Surname

Email

Home Phone

Work Phone

Mobile Phone

## Emergency Contact / Pick Up (If urgent contact is required during the day and you are not available)

Title (Mr/Mrs/Ms/etc)

Forename & Surname

Relationship to Owner

Home Phone

Work Phone

Mobile Phone

How many other dogs in household?

Is your dog child friendly?

How did you hear about us?

Word of Mouth

Leaflet

Vet

Roadside Banner

Facebook

Other

Website

Referral\*

\*Referrers Name \_\_\_\_\_

## Dog Information

Dogs Name

Breed / Colour

Sex Male/Female

Age

Birthday

Spayed/Neutered

## Vet Information

Address

Vet Practice

Tel Number

## Dog Medical and Health (if yes please complete)

Kennel Cough

Yes  No

Date Received

Date Due

5 In 1 (Dhppv, Distemper, Parvo etc)

Yes  No

Date Received

Date Due

Flea / Worms Treatment

Yes  No

Date Received

Date Due

Any Medical Condition

Yes  No

Please specify (e.g. hip / joints, heart, seizures, please indicate any advice offered by vet)

Recent / Current Injuries

Yes  No

Please Detail

Taking Any Medication

Yes  No

Please Detail

Allergies / Food Sensitivity

Yes  No

Please Detail

## Dog Behaviour

Where does your dog spend most of its days?

Is your dog allowed on the furniture /bed at home?

No. of walks per day?

Average length of walk (mins)

On lead yes/no

How many times is your dog fed per day?

Are you happy with treats at daycare? Yes No

Has your dog ever ...

- Reacted negatively around food
- Escaped from your property
- Growled at someone
- Bitten someone (if yes, please detail – it is important we have correct information to help with his/her care),

## Socialisation

How often does your dog socialise?

Does your dog enjoy playing with other dogs?

How does your dog react to other dogs on lead?

How does your dog react to other dogs off lead?

Does your dog share/eat food near other dogs?

Does your dog share toys with other dogs?

## Training

Has your dog(s) attended formal training? (if yes, please detail who with and what level?)

## Pet Services/Products used

Have you used a daycare centre before? (If yes, which one?)

Have you used a groomer before? (If yes, which one?)

Has your dog had a bad experience with any of these? (If yes, please detail)

What type of food do you feed your dog?

Dry / Biscuits (Brand)

Wet / Tinned (Brand)

Raw (Brand)

Other (Brand)

Treats (Brand)

Will your dog be due a meal at daycare? If yes what time? You will need to provide a daily portion at each visit

## Services

To have a better understanding of your dog's needs, please indicate the type of services that you are interested in. These details are used as part of our meet and greet sessions, where you can discuss our services in more detail. This application form does not guarantee your dog's acceptance to Happy Dogs Daycare.

**NB: ALL new dogs ideally commit to minimum x2 visits per week. (Half days or full days).**

## Daycare

Frequency (NB: Ideally x2 visits per week)

Half or full day

Preferred days

## Temperament Test

All assessments are conducted by appointment only and usually take 1-2 hours. We will arrange for your dog to have his/her temperament test as soon as possible prior to his/her first day in daycare, You will not be able to stay during the temperament test. Assessments are charged at £10 (Non Refundable).

## Terms & Conditions

Version 2.4 (12<sup>th</sup> August 2024)

### Liability

I (the owner) confirm to Happy Dogs that I am legal owner of the dog; that my dog has not been ill with any contagious disease or condition within the past (30) thirty days and that my dog has received all necessary vaccinations. I understand that Happy Dogs is an open day care centre. I agree my dog will socialise with other dogs and I accept the risks involved and that Happy Dogs are not liable for any injuries, or illnesses resulting during my dog's attendance.

I understand that if my dog has a history of aggression or biting, Happy Dogs reserve the right to refuse entry to my dog and I have disclosed to Happy Dogs any known dangers associated with my dog. Any behaviour deemed dangerous or inappropriate by Happy Dogs may result in the instant dismissal of my dog(s).

I understand that under no circumstances will Happy Dogs be liable for consequential damages or damages beyond the replacement value of my dog.

**If my dog is under 12 months old I hereby give permission for him/her to mix with older dogs while under the supervision of Happy Dogs Daycare and staff.**

If any medical problems develop while my dog is in the care of Happy Dogs and I cannot be contacted, I authorise them to do whatever they deem necessary for the safety, health and wellbeing of my dog and I agree to assume full financial responsibility for all expenses incurred.

### Payment /Requirements

I understand that I must pay for day care costs in advance, and agree to set up a monthly or weekly standing order payment. I can use cash or credit / debit card for any additional days or services.

I understand that I must commit to paying for my dog's annual charge over 52 weeks or 12 months per annum. The annual charge is based on my agreed 'locked in days' and it is my responsibility to pay for these days whether I use them or not. If I cancel any days I accept I shall be charged at full rate.

An administration fee of £6 will be payable for late or missed standing orders.

I understand that the hours of operation are 7:30am - 6:00 pm.

If I purchase a half day service and fail to collect my dog within 4 hours, I will be charged the full day rate. If I purchase a full day service and I fail to collect my dog by 6.00 pm I will be charged a late fee of £6 for every 15 mins thereafter. If I have not picked my dog up by 7:00pm, Happy Dogs will make arrangements for overnight boarding at my expense.

Any late pick up charges must be paid by cash or debit / credit card on the day.

This agreement can be cancelled by either party and any payments owed will be refunded by bank transfer direct to the customer.

Accepted Terms and Conditions (As stated on registration form)

I have read all of the above and agree.

Signed: .....

Date: .....