



HaloCalls:

Hello.

AI-Powered Real-Time Call Voice Translation

Make language barriers a thing of the past with real-time in-call translation

Globalization has brought the world closer, however language barriers still stand in the way of expanding global reach. HaloCalls Live Call Voice Translation offers a unique, reliable, and cost-effective solution to have live communication in any language, with anyone, anytime.

Simply add Engage Live Call Translator to your existing voice communication services.

- WebRTC-based Voice Calls
- Voice over LTE/ 5G
- SIP-based Voice Calls

PSTN/Mobile



UC/OTT Apps



Browser Apps



Conferencing



Offer Live Voice Translation for Calls as a premium value-added service

HaloCalls is a scalable, customizable technology that businesses can integrate into unified communication systems, call and contact centers, conferencing platforms, PSTN, and cellular voice services.



Key Benefits

Enhances Customer Experience

- Real-time translation experience for live calls. No need to go through the inconvenience of switching between translation apps.
- Activate the translation service at any point during your call—no preplanning necessary!

Expands Global Reach

Empower your enterprise customers to expand their business globally and scale it cost-effectively.

Lowers Operation Cost

- Reduce costs of hiring multiple human translators with different language skills.
- Slash your translation expenses by over 50% while preserving the human touch of a conversation.

Adds New Revenue Stream

- Offering live call translation as a premium service for enterprises creates new monetization opportunities.
- Features like transcription can layer on to increase transactional and lifetime value of customer.



Hello.



你好。



Привет

Key Features

ENTENSIBLE

Customizable to suit your needs; 50+ languages supported.

OMNICHANNEL

Integrates with PSTN/ Mobile, iOS/Android/Browser, and conferencing solutions

PROGRAMMABLE

Easy Programmability via APIs and SDKs

SCALABLE

Built to meet telco scale— millions of subscribers

DEPLOYMENT FLEXIBILITY

Host in the cloud, at the edge cloud, or on-premises

Key Applications

International Customer Support: Reach a global customer base with no additional costs of hiring language experts or setting up international call centers.

Multilingual Virtual Assistant: Make speech enabled IVR and virtual assistants multi-lingual.

Global Workforce Collaboration: Close communication gap and improve productivity on live voice and video conference with global workforce and partners.

International Roaming: Provide language translation add-on to international roaming subscribers or to local SIM pre-paid calling services.

International Diaspora Services: Empower your international diaspora subscribers speak to families back home in their preferred languages.

Live Virtual Events/Broadcast: Enable attendees to listen to the live event or broadcast/ multicast calls in their preferred languages.

Local Business Operations: Enables businesses (restaurants, healthcare, hotels, travel agencies, and others) to provide local customer support in multiple languages.

Contact us
to try a Live-Call Translation Demo

We Help You Succeed!

MKNL Technology Ltd specializes in developing innovative communication solutions, including software and seamless integration of advanced communication services.

Our team is dedicated to ensuring our clients, from enterprise to SMB, succeed by offering scalable, reliable, and customizable products that cater to diverse industry needs. With extensive experience in the telecommunications sector, we empower businesses to optimize their communication platforms and stay ahead in an ever-evolving market.



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