

Cancellation and Booking Policy

IMPORTANT!!!!!!

1. A non-refundable Deposit is required to hold your appointment. your appointment will be cancelled if not paid with in 24hr of booking
2. . A credit card/Debit card is required on file for our cancellation/No show policy(you need to bring payment with you to your appointment). All credit card information is processed through a safe and encrypted card processor that I use for safe check out at each session as well. The credit card used to hold your appointment will not be charged unless you cancel last minute/no show. REMOVAL of your card or bank dispute on the charge will result in your appointments being canceled and no future bookings will be allowed. If you request a refund, you will also be charged the processing fees.

**Make sure you save your card for future use. Not saving a card on file will result in your spot being cancelled.

*** Please read the cancellation/reschedule policy below to keep from being charged for a missed appointment. Please bring your card with you to your session.

1.Cancel / reschedule your appointment with at least 24 hours' notice: no charge and your deposit will move over to cover your next appointment.

2.Cancel / reschedule your appointment within 24 hours of your appointment for any reason: your deposit is kept and no longer valid for future appointment. You can avoid this by sending someone in your place. If YOU are able to fill this appointment(they must keep the appointment): no charge, your deposit can be used for your next booking.

3.Cancel / reschedule your appointment within 3 hours: full charge of appointment, unless you can re-book that slot.

4. No show / No notice: If you do not show up for any reason, with no notice, you will be charged full price of the session booked. Do this 2x I will drop you as a client. Failure to pay this will result in you being blocked from future bookings.

5.If you are late for scheduled session, your session starts without you. You will receive the remaining time you scheduled; you will pay for the full time slot booked. Arrive early(no more than 10 min) so that your session can start on time. All new clients please come 10 min early to go over your new client forms.

Please understand that any illicit or sexually suggestive remarks or advances made by you the client will result in immediate termination of the session and session will be paid in full. Please also understand the Licensed Massage Therapist reserves the right to refuse or terminate anyone.

Signature _____ Date _____

Full Printed Name _____