



## Federal Funds Available to Cover Your Tenants' Past-Due Rent

Over 1,770 landlords representing 5,189 properties and 235,005 units are participating in Hillsborough County's and the City of Tampa's Rapid Response Recovery Emergency Rental Assistance Program! To date, we have paid \$3.4M in rent payments directly to landlords for over 900 approved tenants, another \$3.7M is being processed for payment, and \$32 million in additional federal funds is earmarked to support our landlord and tenant community.

### Which tenants are eligible?

Individuals and families in Tampa, Plant City, Temple Terrace, and greater Hillsborough County must be actively renting, owe at least one month of past-due rent, and have income at or below 80% of the Area Median Income (AMI). Additionally, these tenants must have been economically impacted by the COVID-19 pandemic and be able to provide supporting documentation with their applications, e.g. their 2020 tax return. Please familiarize yourself with eligibility criteria at [HCFLGov.net/R3HomeHelp](https://www.hcflgov.net/R3HomeHelp).

### How much rent will you pay for one of my tenants?

We will pay up to 12 months of past-due rent logged after March 13, 2020 - plus the prospective month on a case-by-case basis. There is NO CAP on past-due rent payments. To date, we have made average payments of \$3,707 covering roughly three months of arrears.

### How do I get the most out of this program?

**Fully register** by providing your W9, logging all your properties, and signing the program terms and conditions (if you have not already done so). We also ask landlords in unincorporated Hillsborough County to review the recently enacted [Tenant's Bill of Rights Ordinance](#) adopted in March to ensure that all landlords understand compliance requirements before the regulations go into full effect on July 1, 2021.

**Spread the word!** Share program information with your tenants ([HCFLGov.net/R3HomeHelp](https://www.hcflgov.net/R3HomeHelp)), including [promotional materials](#) you can print and post for your tenants to see.

When prompted as a result of one of your tenants applying, **provide a rental ledger** that details the months and amounts of past-due base rent as listed on your tenant's lease. The sooner you provide that ledger, the sooner we will process your approved tenant's application and send you a payment.

### If one of my tenants receives assistance, but falls into arrears again, may that tenant reapply?

Yes. If you received a payment on behalf of an approved tenant but the pandemic continues to economically impact that tenant while this program remains active, he or she may apply again for past-due rent and utility obligations. Please advise your tenant to log in using his or her current account information and to confirm his or her prior application is in a PAID status (confirmed by accessing the Manage Existing Application page).

If you have questions about this program, visit [HCFLGov.net/R3HomeHelp](https://www.hcflgov.net/R3HomeHelp) or call (866) 375-9114 to speak with a call center representative from 9 a.m. until 5 p.m. Monday through Friday