



## The Lease Inspection

Although there is some variation in the process, the lease turn-in process typically starts about 90 days before the end of the contract. The leasing company (technically called the "lessor") will contact you to let you know your lease contract is coming to an end. It will then contact you to set up an appointment for an inspection of your car. Any damage to the car that's going to cost more than an average amount of money to refurbish is called excessive wear and tear.

### Take the Twin Ridge 5 Point Lease Turn-In Survey

*Check the following items that apply to your vehicle and bring with you when you come in.*

- Dents, dings, scratches and scrapes on the exterior
- Damage to bumpers, rims and wheels, especially "curbed" wheels
- Cracks, stars and/or excessive pitting in the windshield and/or other windows
- Abnormal or excessive wear to the tires.
- Tares and/or stains in the upholstery that can't be repaired or cleaned with normal refurbishing

Our technicians note the size and depth of dents and scratches and enter this information, and other problems, into an industry standard computerized template that estimates the cost of repair. This is the same process the lease inspectors will go through. The advantage of our service is the cost to get the vehicle in turn-in condition is considerably less in cost than having the dealer do the work. We highly recommend from years of experience to have an interior and exterior detailing done on the vehicle.