



# ENROLMENT CHECKLIST



Step 1 - Select your child's program:

- Infant 0-18 months
- Toddler 18-36
- 3 yrs +

Step 2 - Read our policies.

Step 3 - Fill and email the forms to:  
info@hello-friends.ca

- Registration Form
- Permissions & Consents
- Security Deposit
- PAD Agreement

Step 4 - Complete Lillio App Registration:

*(An invite will be sent via email once enrollment is confirmed.)*

Step 5 - Complete Payment:

- E-transfer to: [info@hello-friends.ca](mailto:info@hello-friends.ca)
- PAD Agreement

*(Please include your child's full name in transfer notes.)*

## Deposit

A space is not guaranteed unless all required forms and payments have been received in full.

The 2-month deposit is non-negotiable and will be applied to your child's final two months of care with notice or transition to Kindergarten.

One-month notice is not sufficient for withdrawal; this policy helps ensure continuity, stable staffing and fair planning for all families.

## Refund Policy

Refunds on applicable fees are only eligible prior to the start of care and may take up to 60 days to process.

