



### Close MO Deals (CMD) Guarantee

Date: \_\_\_\_\_

At Close MO Deals, your confidence is our priority. We guarantee that if a notarization is completed incorrectly due to an error on the part of CMD, you will receive a full refund.

Please note:

- CMD is **not responsible** for documents rejected or deemed unapproved by banks, title companies, courts, or any other entity **if the notarization was performed correctly and in compliance with state law.**
- It is the **client's responsibility** to confirm that the receiving party's requirements are met before scheduling a notarization.
- Once a notarization is completed accurately, the order is considered fulfilled. Refunds will not be issued for correctly completed services.

We are committed to delivering professional, reliable, and accurate service every time.

INITIALS \_\_\_\_\_

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### Section: Guarantee and Limitation of Liability

1. **Guarantee of Services.** Close MO Deals ("CMD") guarantees that if a notarization is performed incorrectly due to a direct error by CMD, Client shall be entitled to a full refund of the fees paid for the affected notarization.
2. **Exclusions.** CMD shall not be held liable for, nor shall refunds be issued in connection with, any order that is rejected, denied, or deemed unapproved by the receiving entity (including but not limited to financial institutions, title or escrow companies, courts,

government agencies, or any other third party) if CMD has completed the notarization in compliance with applicable state laws and industry standards.

3. **Client Responsibility.** Client acknowledges and agrees that it is solely their responsibility to verify that the notarization format and requirements satisfy the standards of the entity for whom the documents are intended, prior to engaging CMD's services.
4. **Correct Completion.** For purposes of this Agreement, an order shall be deemed correctly completed if the notarization has been executed in accordance with applicable laws and standard notarial practices, regardless of whether the receiving entity subsequently rejects the document.
5. **Limitation of Liability.** CMD's sole obligation under this Guarantee is limited to the refund described in Section 1. CMD shall not be responsible for any consequential, incidental, or indirect damages arising from or related to the rejection of a notarized document.

Printed Names: \_\_\_\_\_

INITIALS \_\_\_\_\_

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