



Rules and Regulations

Silver Sands Beach & Tennis Club
PO Box 120470, East Haven, CT 06512

Club Hours and Fees:

*Club Hours are 10:00 a.m. to 8:00 p.m.

Tennis Courts will be open 9:00a.m. to 7:30 p.m.

Cabanas and Lockers will be available for use at 10:00 a.m.

Cabanas will be locked promptly at 7:00 p.m. weekdays; 7:30 p.m. weekends

All locker keys must be returned to the office by 7:30pm.**

**It is your responsibility to hold and return your locker key when the season is over There is a \$25.00 charge to replace the key and lock and \$5.00 charge to cut the lock.

The pool will be open 10:00 a.m. to 7:00 p.m. on M,T,W,Th and 11:00a.m. to 7:00 p.m. F,S,Su. The Club reserves the right to close the pool at any time due to weather conditions.

The restaurant facility will be open from 11:00 a.m. to 7:00 p.m. on M,T,W,Th and 11:00 a.m. to 7:00 p.m. F,S,Su weather permitting and subject to membership attendance.

The Guest Fee on weekdays, Monday through Friday, is \$10.00 per guest. The Guest Fee on weekends, Saturday and Sunday, and Holidays, is \$20.00 per guest.

*The facility may be closed in part or whole based on weather conditions in the area and/or the number of people on any given day. The club reserves the right to close any part or all of the facility due to safety concerns and/or weather conditions.

Membership Cards:

Each member of the Silver Sands Beach and Tennis Club is issued a membership card when full payment of membership has been received. All Club members must have their membership cards available to staff members at all times. A parent will be responsible for carrying their children's cards.

All members must stop and present I.D. cards for all family members daily at front gate. If a individual does not have an I.D. card, they will be considered a guest and must pay the guest fee. You must present your membership cards at the gate. If a member does not stop and present their card, they will first receive a verbal warning. Upon the second occurrence, a written warning and fine will be issued. Upon the third occurrence, they will be denied access to the club facility and their membership will be suspended.

Suspension of Membership:

A Membership may be suspended or terminated if: a. failure to make payment of membership fees; b. submits false information on their membership registration form or guest registration form. c. permits his or her membership card to be used by anyone other than the designated holder; d. exhibits unsatisfactory behavior, deportment or appearance; e. fails to abide by the rules and regulations set forth for use of Club facilities; f. treats the personnel or employees of the Club in an unreasonable or abusive manner; g. fails to accompany a day guest when using the Club Facilities h. fails to stop and display their membership card at the front gate.

The Club may at any time, restrict or suspend, for cause described in the preceding paragraph, any member's rights to use any or all of the Club Facilities.

Any member of the Club who has had his or her membership terminated for any reason shall not again be eligible for membership nor admitted to use the Club Facilities under any circumstances.

No membership fee shall be reimbursed except within the discretion of the management.

General Club Rules:

1. No property of the Club shall be removed from the Club premises or be put to any use other than that for which it was intended. All willful or inexcusable damage or breakage of club property by a member or guest will be charged to the account of the member responsible.
2. Commercial advertisements shall not be posted or circulated in the Club without the prior approval of the Club General Manager.
3. Petitions may be organized, solicited, circulated or posted on any property of the Club only with the prior approval of the Club General Manager.
4. It is contrary to the policy of the Club to have its facilities used for functions or fundraising efforts for the benefit of a political cause, except as specifically permitted by the Club General Manager. The Club facilities shall not be used in connection with organized religious services.

5. Outside catering or food delivery is not permitted. This rule is strictly enforced. Only small snacks such as potato chips, crackers, pretzels, popcorn, cheese curls, tortilla chips, etc. are allowed. Also allowed are cookies, fresh fruit and bottled water. Coolers, beverages other than water, deli containers, sandwiches, food platters, and fast food are not permitted. If a member needs to refrigerate children's formulas or special dietary items, refrigeration will be made available.

6. Children under the age of eight are only permitted in the men's or women's showers and bathrooms when accompanied by an adult.

7. Dogs and other pets are not permitted on the Club Facilities, with the exception of seeing eye dogs.

8. Members and their guests may not abuse any of the Club's employees, verbally or otherwise. All service employees of the Club are under the supervision of the Club management and no member or guest shall reprimand or discipline any employee or send any employee off the Club Facilities for any reason. Members who abuse any of the Club's employees, whether verbally or otherwise, will be subject to disciplinary action as described in the section titled Suspension of Membership. Any employee not rendering courteous and prompt service may be reported to the Club's General Manager.

9. Cigarette, Cigar and pipe smoking is not permitted in dining areas or in the lodge or in your cabana.

10. Firearms and all other weapons of any kind are not permitted on the Club Facilities at any time.

11. All complaints or suggestions of any kind relating to any of the operations of the Club must be addressed to the Club's General Manager.

12. No gambling shall be permitted on the Club Premises.

13. The teen center is for the exclusive use of children ages 12-14 and will be open after 3PM on weekdays.

14. Solicitation of business is not permitted.

Security Deposit:

Each member shall pay, in addition to their scheduled membership dues, a \$100 security deposit. This deposit will be held in an interest free account and if no violations of the Club Rules and Regulations occurs, this deposit will be refunded. In the event of a violation of the Rules and Regulations, which results in a fine imposed, this fine will be deducted from the security deposit. The security deposit will also be used to offset any charges to the club which remain unpaid at the end of the season. The member will be notified of the deduction immediately.

Parking:

Spots designated for the handicapped are reserved for those cars bearing official state handicapped stickers. Please leave these spots for those that need them.

All cars must park in designated parking areas. If a vehicle is illegally parked in a handicapped spot or a spot not designated for parking, it will be tagged and fined.

Members shall park their cars in the parking spaces provided. Unauthorized car parking in the driveway will be tagged and fined. The Club is not responsible for cars or contents thereof.

No commercial vehicles will be permitted to park in any Club area, other than those commercial vehicles which at that specified time are servicing the immediate needs of Club maintenance or service. A commercial vehicle is defined as any truck or any vehicle with commercial advertising thereon.

Work Orders:

Any requests for repairs must be submitted to the front office in writing. We will provide a short and simple form for this purpose.

Messages:

We will be happy to take messages for our Cabana and Locker members. Please try to limit incoming calls to important ones. We will also be happy to answer any weather questions if you call prior to driving down to the club.

Loss or Destruction of Property or Instances of Personal Injury

Each member as a condition of membership, and each guest as a condition of invitation to the club facilities, assumes sole responsibility for his or her property. The club shall not be responsible for any loss or damage to any private property used or stored on the club facilities, nor will it be responsible for errors or mistakes of club employees for loss or damage of property entrusted to them.

Any member, guest or other person, who, in any manner, makes use of, or accepts the use of, any apparatus, appliance, facility, privilege or service whatsoever owned, leased or operated by the club, or who engages in any contest, game, function, exercise, competition or other activity operated, organized, arranged or sponsored by the club, whether on or off the club premises, shall do so at his or her own risk. The member shall hold the club and its employees, representatives and agents harmless from any and all loss, cost, claim, injury, damage or liability sustained or incurred by the member, resulting there from and/or from any act or omission of any employee, representatives and agents hereunder in respect to any such loss, cost, claim, injury, damage or liability sustained or incurred by any guest of the member.

Attire:

It is expected that members will choose to dress in a fashion befitting the surroundings and atmosphere provided in the setting of our Club. It is also expected that members will advise guests of our dress requirements.

The dress standards of the Club may be waived by Club management from time to time for special events and functions.

Members with wet bathing attire must towel off before entering the restaurant facility.

Children:

Children under eight years of age are permitted on the Club Facilities only if accompanied or supervised

by an adult unless they are attending camp.

Parents or Legal Guardians must fill out a registration form, a medical history form and pay the appropriate fee at the time of registration. All forms and fees must be submitted prior to camp commencement. All children must be supervised in the playground area when Camp is not in session. All children must be supervised in the gated "tot" area.

No children over 3 years old are permitted in the gated "tot" area.

Strollers and/or carriages are permitted along the walkways by the pool, and any deck or ramp area for the purpose of transportation only. These areas cannot be used for strolling purposes as they must be kept free and clear for emergencies. Toys may not be played with or left on any walkway or deck area. Toys must be put away after use. Cabana and beach staff are not responsible for storing children's toys.

The playground is open from 10:00 a.m. to 6:30 p.m. When Camps are not in session parents must supervise their children at all times in the playground area.

Ball and frisbee throwing as well as water pistols are not permitted on the beach.

If a family has a mother's helper, they must register the mother's helper with the front office. A special mother's helper rate will apply. A mother's helper is only permitted at the facility when they are watching a member's child. A mother's helper cannot bring guests.

If a child is found misbehaving, damaging club property, or acting in an unruly manner, the parent will first receive a verbal warning. Upon the second occurrence, the parent must thereafter constantly escort their child while at the club facility. Upon the third occurrence, their membership will be suspended.

Cabana Staff:

Cabana Staff is on duty from 11:00 a.m. to 6:00 p.m. Each Cabana is furnished with a cypress chaise lounge with pad, two captains' chairs and a card table. Members may bring folding chairs, chaises and umbrellas. The Cabana Person in your section will label all your beach paraphernalia with your name and Cabana number to prevent loss. Each Cabana Person will set up chairs, lounges, umbrellas and any miscellaneous items for the members in their sections. Overnight storage of perishable food is not permitted in Cabanas. Cabana Staff is available to take lunch and drink orders throughout the day. It is customary to tip the Cabana Person in your section if they have provided you with services.

Beach Staff:

The beach will also be staffed to help Locker members set up on the beach. Locker members bring their own chairs and the Beach Staff will set them up for the day. At night the chairs are stored under cover. The Beach Staff is available to take drink orders throughout the day. It is customary to tip the Beach Person if they have provided you with services.

Each Cabana Person and each Beach Person will have an alternate to take care of their duties on their day off. It will be the alternate's job to learn the set-up for everyone's section. Please be patient, as it takes a bit of time for one person to learn all the sections in each court.

Co-operation:

We ask that all our members not put any of the Club staff in an uncomfortable position by asking that they overlook any activities that would go against Club rules. The restaurant cooks to order. Therefore, like any other restaurant at time of typical lunch time a wait of fifteen (15) to twenty (20) minutes may be expected, however, the wait may be longer on weekends and/or typical meal times.

Alcoholic Beverages:

It is the policy of Silver Sands Beach and Tennis Club that the responsibility for the conduct of each member, his family and guests, with respect to the consumption of alcoholic beverages on the premises of the Club, and in operating motor vehicles following such consumption, lies with the individual member, and is not and cannot be assumed by the Club. Members cannot bring alcoholic beverages into the club.

Members are expected at all times to conduct themselves in respect to such consumption with due regard for the common good of the Club and the rights and feelings of other members, their guests and families.

Under the Dram Act of the State of Connecticut, the Club becomes legally responsible if any of its employees serve any alcoholic beverage to an intoxicated person who injures the person or property of another as a result of each intoxication.

In view of the foregoing, the management (Manager, Assistant Manager or the Bartender) will refuse to serve alcohol beverages to any person for any reason but not limited to one who has consumed an excessive amount of alcohol in a given time period. Such refusal shall at all times be courteously respected and complied with by the members, their families and guests, without adverse comment.

If, in the judgment of the management, a person is not capable to drive, you, as a member, will be asked to arrange alternate transportation. If this is not possible, the Club will arrange transportation via taxi or other means. Under no circumstances will anyone who has had too much to drink be permitted to leave the Club on his/her own.

The use or possession of any illegal substance on any of the Club's premises is, of course, prohibited.

Written notice of this policy has been given to all employees of the Club and they have been informed that they will be fully supported in their decision to cease service of alcoholic beverages to any member or guest who, in their opinion, has already consumed any amount sufficient to affect his action, personality or temperament.

Sexual Harassment/Intimidation:

Sexual harassment is illegal and is prohibited by the Connecticut Discriminatory Employment Practices Act (Section 46a-60 (a) 8) of the Connecticut General Statutes and Title VII of the Civil Rights Act of 1964 (42 United States Code Section 2000c et seq..)

Silver Sands Beach and Tennis Club is committed to preserving a positive and productive environment free of discrimination. Silver Sands will not condone harassment or intimidation of its employees. Sexual harassment/intimidation will result in disciplinary action up to and including suspension.

Sexual harassment/intimidation is defined as unwelcome conduct of a sexual nature, whether verbal or physical, including, but not limited to, insulting or degrading sexual remarks, or conduct; threats or suggestions that any employee's submission to or rejection of unwelcome conduct will in any way influence employment or conduct of a sexual nature which substantially interferes with an employee's work performance or creates an intimidating, hostile or offensive work environment.

Silver Sands Beach and Tennis Club encourages victims of sexual harassment to report such incidents. Employees are encouraged to promptly report complaints of sexual harassment/intimidation to Management. Complaints will be investigated promptly and appropriate action will be taken if allegations are verified. Confidentiality will be maintained by all persons involved in the investigation and no reprisals or retaliation will be allowed to occur as a result of the good faith reporting of charges of sexual harassment.

Guest Rules:

Guests, whether complimentary or paid, must register at the front desk the name of the member sponsoring the guest must be entered in the appropriate guest register by the member immediately upon arrival at the Club. The guest pass will be stamped with the date, and the guest must be able to show this pass upon request. A complimentary pass must be presented in order for a guest to enter the Club at no charge. Complimentary passes are valid for weekdays and 2 for 1 weekends and are only valid for the year they were issued. The Club will not replace lost or stolen complimentary passes. The club is not responsible for monitoring whether a member has or has not utilized their complimentary guest passes.

The guest fee is \$10.00 per person weekdays; and \$20 person weekends and holidays. Guest fees must be paid in cash, check or charged at the time of the actual visit.

There can be no more than 6 guests per membership per day unless prior arrangements have been made with the General Manager. Over six (6) guests must be considered a party and extra fees and costs will be associated with the same.

If a member fails to register their guest and/or pay the appropriate guest fee at the time of the actual visit, a fine in the sum of one and a half times the respective guest fee will be assessed and deducted from their security deposit.

Your guest must be able to show this pass upon request. Each guest will be limited to (3) visits for the season. Special arrangements must be made with the General Manager for out of town guests enjoying extended visits. Guests may not visit the Club unless accompanied by a member. The member must be at the Club with the guest at all times.

Grandparents holding a family membership are extended a 10-time limit for their local grandchildren under 12 years of age, at the prevailing guest fee, which includes weekends. Grandchildren must register at the front desk.

The sponsoring member shall be responsible for all charges incurred by the guest. The sponsoring member is also responsible for the conduct of a day guest while at the Club. If the manner, deportment or appearance of any day guest is deemed to be unsatisfactory, the sponsoring member shall, at the request of the Club, cause such day guest to leave the Club Facilities.

Members may extend to guests only those privileges which they themselves enjoy.

If a guest fee is paid and weather causes the Club to close before 2:00 p.m. , at the discretion of the Club, a raincheck may be provided to the member for each guest fee paid.

General Swimming and Pool Rules:

1. No one shall use the pool unless a Lifeguard is in attendance.
2. Use of the pool facilities at any time is at the swimmer's own risk.
3. Swimming, both in the pool and the ocean, is permitted only during open hours of the pool.
4. Children under eight years of age are permitted to use the pool facilities only if accompanied and supervised by an adult. All children using the kiddie pool must be accompanied by an adult.
5. Showers, (especially foot showers), are required prior to entering the pool to remove all suntan oils and lotions.
6. Shower facilities in designated Cabanas and Locker areas are for rinsing purposes only. The use of soap or shampoo is to be restricted to labeled showers only.
7. Glass objects, drinking glasses, beverage coolers and sharp objects are not permitted in the pool area. No food or beverages are to be brought to pool deck except for infants' formulas as long as they are not in glass bottles.
8. All swimmers must wear bona fide swimming attire. Cut-offs, dungarees and Bermudas are not considered appropriate swimwear.
9. Children under three (3) years of age wearing diapers are not permitted in the BIG pool. Children over three (3) that are not yet fully toilet trained must wear a swimming diapers.
10. Running, ball playing, and noisy or hazardous activity will not be permitted in the pool area. Pushing, dunking and dangerous games are not permitted.
11. Snorkeling equipment other than a mask is not to be used in the pool area except as part of an organized course of instruction.
12. All persons using the pool furniture are required to cover the furniture with a towel when using suntan lotions. The uses of these preparations stain and damage the furniture. Pool furniture is not permitted inside the pool fencing except that which is supplied by the club.
13. All persons using the Club Facilities are urged to cooperate in keeping the Club clean by properly disposing of towels, cans, cigarettes, etc.
14. Flotation devices are permitted for children up to the age of five years. Small toys such as balls, water guns, rings, etc. are not permitted. Also inner-tubes and air mattresses are not permitted.
15. The throwing of balls, frisbees, wet clothes etc. is not permitted at any time.

16. Children without adequate swimming skills MUST be accompanied by a parent or an adult guardian.
17. The Club personnel have full authority to enforce these rules and regulations.
18. All persons known or suspected of being afflicted with communicable diseases, or with a cold, cough or inflamed eyes or skin disease or wearing bandages shall be excluded from the pool.
19. Bathers leaving the paved area around the pool must use the footpath before re-entering the pool. Those having used oil or any other ointment must shower again before entering the pool.
20. Expectorating or blowing the nose in the pool is prohibited.
21. Lifeguards reserve the right to remove any individual from the pool if they are acting unruly.
22. Chaise lounges in the reserved chaise lounge area are for the exclusive use of daily and seasonal reservation holders. No one other than those whose name is placed on a chaise or those who have been given permission by the General Manager are permitted to use these lounges. Those who have rented chairs will be required to show receipts if asked by Club employees.
23. The lap lane is reserved for lap swimming and instruction only and will only be reserved one hour each day.
24. Watercraft such as tubes, rafts, canoes, and the like are not permitted in the pool or in the designated swim area.
25. Only children who can touch bottom, while their head is above water, are permitted to swim in the BIG pool.
26. Anytime a lifeguard is not on duty members swim at their own risk.
27. Kiddie pools are not to exceed 4 foot diameter and should be placed a distance from side walks.

General Tennis Rules:

1. The Rules of Tennis as adopted by the U.S.T.A.. shall apply at all times, except when in conflict with the local rules or with any of the rules herein.
2. Players without a prearranged game are encouraged to come to the tennis courts where the Pro Shop will assist in forming matches. Group captains must give their names and Cabana/Locker number and the names and Cabana/Locker numbers of the group. No standing reservations will be accepted.
3. All players must check in and register at the Pro Shop ten minutes prior to their court time or the court will be released to the first name on the waiting list. Members and guest shall present their cards at registration.
4. At the end of their playing period, players must release the court to the next players. Once a member is off the court, the member may sign up for the next available court time.
5. Singles may play on a court for an hour and doubles may play on a court for an hour and a half (except for certain times designated by the Pro Shop when doubles will be an hour and singles possibly

eliminated).

6. Proper tennis attire as determined by the Pro Shop is required at all times. Colors are permitted, but cut-offs, Bermudas, jams, bathing suits, gym shorts, tee shirts, slacks and running shorts are not permitted. Regulation tennis shoes are required.

7. Proper tennis etiquette should be observed at all times. Excessive noise, racquet throwing, or profanity will not be permitted at any time.

8. Use of tennis courts and facilities at the Club shall at all times be subject to the control of the Pro Shop, which shall determine the suitability of the tennis courts for play. Courts will be closed when necessary for maintenance operations or when indicated by safety considerations or by reason of adverse weather conditions as determined by the manager on duty in the Pro Shop, in his or her sole discretion.

9. Children under the age of twelve are not allowed on the courts without supervision.

10. During weekends, from 12:00pm to 4:00pm. children under age 16 are not permitted to use the tennis courts unless specifically allowed by the tennis pro.

11. Children playing on high school or college teams are not permitted to play in adult tennis tournaments.

Day Camp/Sports Camp Regulations

1. The Day / Sports Camp program consists of two three week sessions. The camp meets daily M-F from 10:00am to 3:00pm.

2. Any Parent who wishes to enroll their child or children in the Day Camp/Sports Camp program must register at the front desk. No children will be accepted after the posted deadline. A child will not be permitted to attend camp unless a registration form and medical history form has been completed and signed and the camp fee has been paid.

3. Only children ages 5 and older are allowed to swim in the BIG pool.

4. All children attending camp must be potty trained.

5. Daily guests and non-members are not permitted to attend camp.

6. For the safety of each child, parents must escort their child to and from camp. The parent is required to sign their child in and out of camp daily. Please have your child's and your membership card handy for this purpose.

7. Please label all towels, bubbles, shoes and clothing. The Silver Sands Camp is not responsible for lost items.

8. Children should arrive promptly at 9:45 a.m. Children arriving later than 10:00am will not be allowed to participate.

9. Parents should pick up their children promptly at 3:00pm.

Violation of Club Rules:

Anyone who violates any of the club rules risk suspension of membership.