

Cedar County

911 Service Plan

Prepared by: Mindy Beekman,
Cedar County 911 Coordinator

Phone: (563)886-3355

E-Mail: ema@cedarcountry.iowa.gov

Submitted on: **7/14/2026**

Contents

Document Introduction	3
County Overview.....	3
Section A – Mailing Address	4
Section B – Voting Members	5
Section C – Nonvoting Member.....	6
Section D – Chairperson and Vice-Chairperson.....	7
Section E – Geographical Description	8
Section F – Public and Private Safety Agencies	9
Section G – Number of Public Safety Answer Points (PSAPs).....	11
Section H – Statement of Estimated Charges.....	12
Section I – Total Number of Telephone Access Lines	14
Section J – Implementation of Plan	15
Section K – Total Property Valuation.....	16
Section L – Next Generation 911 Migration Plan	17
Appendix A – Iowa Code and Iowa Administrative Code	18

Document Introduction

This 911 Service Plan is to be completed and submitted to the Homeland Security and Emergency Management Division on or before July 1, 2026.

The purpose of this request is to bring all county plans up to current standards as defined in Iowa Code Chapter 34A.2. (5) and detailed in Administrative Rules 605-10.4. Any changes, modifications or addenda to this plan must be submitted and approved by the 911 Program manager as stated in Iowa Administrative Code 605-10.4.

Please attach any other documentation necessary for completion of this plan making sure to note the attachment in the correct section and annotating the section letter on the attachment page.

Please use this area for a brief introduction to your county's plan to include date of inception, any committees that the board operates, etc., as well as any information special to this county that may not be otherwise covered in the document.

County Overview

As of June 25, 2026, the Cedar County Joint 911 Service Board is the decision-making body over all 911 matters except radio access in the county. In 2023, Cedar County went live on all digital towers and a new radio system. At that time, the Radio Governance Board was established by the Cedar County Board of Supervisors to monitor and control access to the radio system in Cedar County. The Radio Governance Board is made up of one representative from each municipality in Cedar County appointed by the mayor of that community and the representatives appointed by the Board of Supervisors and Sheriff's Department. Outside entities may apply for access to the Cedar County radio channels and applications must be made by in-county entities to get access to out-of-county channels.

911 addresses are assigned by the municipalities and in rural areas by the 911 Coordinator.

Cedar County has been a NextGen 911 Center since 2022.

Section A – Mailing Address

Please supply the mailing address of the joint 911 Service Board for your county.

Cedar County Joint 911 Service Board

400 Cedar St

Tipton, IA 52772

Section B – Voting Members

List all voting member political subdivisions on the joint 911 service board. Each political subdivision listed below shall designate a representative to serve as a voting member of the 911 service board to be kept on file by the 911 service board.

Entity Name	Address	Phone (non-emergency)
Cedar County	400 Cedar St Tipton, IA 52772	563-886-3168
Cedar County EMA	400 Cedar St Tipton, IA 52772	563-886-3355
Cedar County Sheriff	711 E South St Tipton, IA 52772	563-886-2121
City of Bennett	201 Main St Bennett, IA 52721	563-890-2361
City of Clarence	411 Lombard St Clarence, IA 52216	563-452-3625
City of Durant	402 6 th Street Durant, IA 52747	563-785-4451
City of Lowden	501 Main St Lowden, IA 52255	563-941-7705
City of Mechanicsville	100 E 1 st St Mechanicsville, IA 52306	563-432-7756
City of Stanwood	209 E Broadway St Stanwood, IA 52337	563-942-3340
City of Tipton	407 Lynn St Tipton, IA 52772	563-886-6350
City of West Branch	110 N Poplar St West Branch, IA 52358	319-643-5888
City of Atalissa	122 3 rd St Atalissa, IA 52720	563-649-3384
City of Lisbon	115 N Washington Lisbon, IA 52253	319-455-2459
City of Oxford Junction	103 E Broadway Oxford Junction, IA 52323	563-826-2400
City of West Liberty	409 N Calhoun St West Liberty, IA 52776	319-627-2418
City of Wilton	104 E 4 th St Wilton, IA 52778	563-732-2115

Section C – Nonvoting Member

List all nonvoting private safety entities on the joint 911 service board. Each private safety entity listed below shall designate a representative to serve as a nonvoting member of the 911 service board.

[illegible]

Section D – Chairperson and Vice-Chairperson

Please identify the chairperson and vice chairperson of the joint 911 service board:

(Check appropriate box)

- ☐ Please reference the service board membership form submitted annually
- ☒ As named below. This section of the plan shall be amended when elections occur as stated in the bylaws of this service board. *(Please fill in information below)*

Name	Entity Represented	Position Title
Warren Wethington Chairperson	Cedar County Sheriff	Sheriff
Jon Bell Vice Chairperson	Cedar County Board of Supervisor	Board Chair

Section E – Geographical Description

Please give or attach a geographical description of the 911 service area.

At a minimum the service area must include the entire county. Permission to go outside county boundaries may only be granted under special circumstances by the State 911 Program Manager.

Note: GIS data showing the boundaries for all the law enforcement agencies, firefighting districts, and ambulance and emergency medical service areas, along with locations of PSAPs within the service areas are now maintained through the NG911 GIS Database

(Check appropriate box)

☒ County Boundaries

☐ Other (*describe circumstances and area including program manager's letter of approval*)

Additional Information

Additional response area would be in two municipalities. The City of West Branch has city limits that go into Johnson County. The City of Durant has city limits that go into Scott and Muscatine County.

Section F – Public and Private Safety Agencies

List all public and private safety agencies serving the 911 service area.

Agency Name	Type of Service (Law, Fire, EMS)	Phone (non-emergency)	Where are calls for this agency taken?
Departments Located in Cedar County			
Cedar County EMA Cedar County EMS Cedar County Sheriff's Office	Emergency Mgmt EMS Law	563-886-3355 563-279-1166 563-886-2121	Cedar County Sheriff's Office PSAP
Bennett Ambulance Svc Bennett Fire Dept	EMS Fire	563-210-6843 563-210-8994	
Clarence Fire Dept Clarence Ambulance Svc Clarence Police Dept	Fire EMS Law	563-452-3625 563-452-4440 563-886-2121	
Durant Fire Dept Durant Ambulance Svc Durant Police Dept	Fire EMS Law	563-785-4526 563-785-4540 563-785-6049	Cedar County Sheriff's Office PSAP
Herbert Hoover Park Svc	Law	319-643-2541	
Lowden Fire Department Lowden EMS	Fire EMS	563-320-6725 563-941-7372	Cedar County Sheriff's Office PSAP
Mechanicsville Fire Mechanicsville Ambulance Mechanicsville Police	Fire EMS Law	319-551-1992 319-521-7331 563-886-2121	
Stanwood Fire Dept Stanwood Ambulance	Fire EMS	563-886-2121 319-480-5536	Cedar County Sheriff's Office PSAP
Tipton Fire Dept Tipton Ambulance Svc Tipton Police Dept	Fire EMS Law	563-886-6187 563-886-6187 563-886-2424	
West Branch Fire Dept West Branch Police Dept	Fire Law	319-643-2110 319-643-2222	Cedar County Sheriff's Office PSAP
Surrounding Departments Responding into Cedar County			
Atalissa Fire Dept	Fire	563-649-2281	Cedar County Sheriff's Office PSAP
Johnson Co Ambulance	EMS	319-356-6013	
Lisbon/Mt Vernon Ambulance Lisbon Fire Dept	EMS Fire	319-455-2890 319-895-8531	Cedar County Sheriff's Office PSAP

Cedar County 911 Service Plan

Oxford Junction Fire & EMS	Fire/EMS	563-826-2879	Cedar County Sheriff's Office PSAP
West Liberty Fire Dept	Fire	319-627-2303	Cedar County Sheriff's Office PSAP
Wilton Fire Dept	Fire/EMS	563-732-3460	Cedar County Sheriff's Office PSAP

Section G – Number of Public Safety Answer Points (PSAPs)

How many public safety answering points (*24-hour operations*) are within your 911 service area? 1

Please list:

PSAP Name and Address	Telephone # (non-emergency)	Contact's Position Title
Cedar County Sheriff's Office PSAP 711 E South St Tipton, IA 52772	563-886-2121	Brenda Johnson, Dispatch Supervisor/Office Manager

Section H – Statement of Estimated Charges

Please provide a statement of recurring and non-recurring charges as described in Iowa Code 34A.3 to be incurred by the Joint 911 service board. These charges shall be limited to charges directly attributable to the provision of 911 Service.

Note: Costs are limited to nonrecurring and recurring costs directly attributable to the provision of 911 emergency telephone communication service. Costs attributable to other emergency services or expenditures for buildings or personnel (except personnel directly associated with database management and addressing) are excluded, costs specifically.

- ☒ Please reference the annual expenditure collection form and annual budget submission
- ☐ As listed below. This section of the plan shall be amended annually (*Please fill in information below - Insert rows as necessary*)

Non-Recurring Costs

Category	Costs
PSAPs	
911 Call Processing Equipment	
Internet and Telephone Access	
Database	
Addressing	
Training	
Other Capital Expenditures	
Total Non-recurring Costs	\$ -

Recurring Costs

Category	Recurring Costs
911 Call Processing Equipment	
Internet and Telephone Access	
Equipment	
Database Management and Maintenance	
Total Recurring Costs	\$ -

Section I – Total Number of Telephone Access Lines

Please list the number of telephone access lines by telephone company or companies having points of presence within the 911 service area and the number of this total that is exempt from surcharge collection as provided in rule and Iowa Code subsection 34A.7(3).

The number of access lines is determined assuming selective routing along county lines.

Provider Name	Number of Access Lines in Service Area	Number of Exempt Lines
Central Broadband	2	
CenturyLink	1	
Clarence Telephone Company	385	
F&B Communications	257	
Uniti	608	
Liberty Communications	1,116	
LNE Telephone	1	
Olin Telephone Co	2	
WTC	39	
Total	2,411	

Section J – Implementation of Plan

The Joint 911 Service Board is to provide how implementation of 911 service throughout the defined 911 service area will occur or date(s) when accomplished.

- ☒ 911 Implementation is completed in the defined 911 service area
- ☐ 911 Implementation is not completed in the defined 911 service area **(If not, provide the explanation of how it will be implemented)**

Additional Information

Section K – Total Property Valuation

Please give an estimate of the total taxable property valuation of the county.

(Information should be obtainable from County Assessor.)

Total taxable property valuation

\$ 1,590,255,337

Section L – Next Generation 911 Migration Plan

The Joint 911 Service Board is required to provide a comprehensive plan outlining the migration to an Internet Protocol (IP)-enabled Next Generation 911 (NG911) network throughout the designated service area. This documentation must include projected dates for future migration steps, as well as the completion dates for milestones already achieved.

Transitioning to an NG911 network is a complex, multi-phase process. Public Safety Answering Points (PSAPs) in Iowa have followed the general timeline below to execute this transition:

- **2011–2012:** PSAPs were onboarded to the State's Emergency Services IP Network (ESInet).
- **2013–2016:** PSAPs transitioned to Session Initiation Protocol (SIP) signaling for 911 calls delivered via the ESInet.
- **2016–2018:** Text-to-911 capabilities were fully implemented.
- **2018:** PSAPs began receiving wireline 911 calls directly via the ESInet.
- **2024:** The State implemented an Emergency Call Routing Function (ECRF) to enable geospatial call routing.
- **September 2026 (Anticipated):** Scheduled completion of Phase 1 of the NG911 Transition, in accordance with 47 CFR § 9.29.

Additional Information

March 2016 – text to 911 implemented

March 2017 – Rapid SOS implemented

November 2022 – NextGen 911 implemented

November 2023 – System switched over to new digital towers and radio equipment

October 2024 – EMD implemented in Dispatch

Appendix A – Iowa Code and Iowa Administrative Code

911 Service Plan Definition / Requirements

The Requirements for Joint 911 Service Boards' 911 Service Plan are governed by [Iowa Code 34.2 \(5\)](#) and [Iowa Administrative Code 605-10.4](#)