Cedar County

Radio Communications
Needs Assessment and Strategic Plan

MCM Consulting Group, Inc. March 3, 2020

Project Team

- Cedar County
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 - Jodi Freet, Cedar County Emergency Management Agency, Office Coordinator
 - ▶ Jon Bell, Cedar County Supervisor
 - Warren Wethington, Cedar County Sheriff
 - Brenda Johnson, Cedar County Sheriff's Office
- MCM Consulting Group, Inc.
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 - ▶ Jason Roblin, Project Manager/Staff Supervisor
 - Mike Crago, Senior Consultant
 - ► Ron Godava, Senior Consultant
 - Andrew Gilbert, Engineer

Needs Assessment

- ► Analyze current communications network
 - ► Radio system review
 - ▶ Licensing
 - ► Coverage area maps
 - ► Tower site surveys
 - ► Physical site issues
 - ► Equipment review
- ► Gather network user feedback
 - ► Online survey option (27 responses)
 - ► Interviews (6 in person interviews)

Strategic Plan

- Compare feedback to the analysis
 - ▶ Identify source of issues the users shared
- Recommend System Enhancements
 - ► Correct existing issues
 - ► Increase/enhance system coverage
 - Upgrade/maintenance planning
 - ► Increase system resilience

Communications Network Design

- ▶ VHF conventional P25
 - ► All sites listen for field users and one site transmits
 - Cedar County Sheriff site is the main transmit site at 200'
- ► Six (6) Tower Sites
 - ► EF Johnson Atlas 4100 equipment
- ► Inter-Connection
 - ▶ 11GHz Microwave connections
 - ▶ Ring configuration

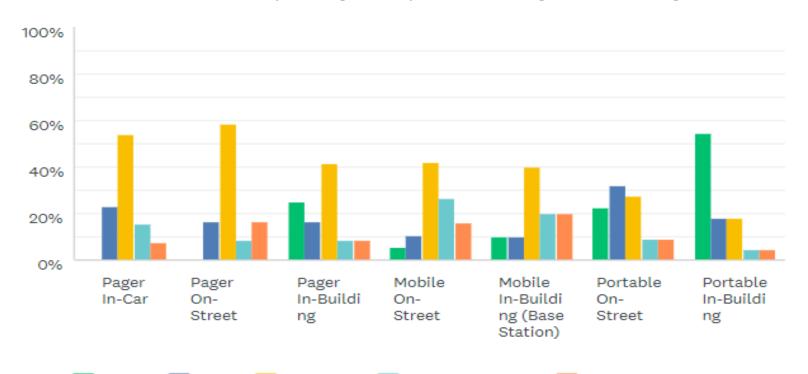
Survey Results

- Survey highlights
 - ▶ 70% rated channel capacity as average or better during normal incidents
 - ▶ 50% rated channel capacity as average or better during disaster situations

Above Average

Excellent

▶ 50% noted difficulty using the system during times of high call volume



Average

Survey Results

- Respondents reported difficulty using the system caused by:
 - ► Signal reliability
 - ► Signal quality
 - ► Channel availability
- Maintenance Plans
 - Most agencies have no formal agreement with radio vendors

Survey Results

- Items working well
 - ► Local/talk around channels
 - ▶ Radio transmissions near the center of the county
 - Statewide mutual aid channels
- Most needed improvements
 - ► Signal coverage, especially on portable radios
 - Interoperability with surrounding systems
 - Signal reliability
 - ► More channel options
 - Common usage policies and training

Survey and Interview Comments

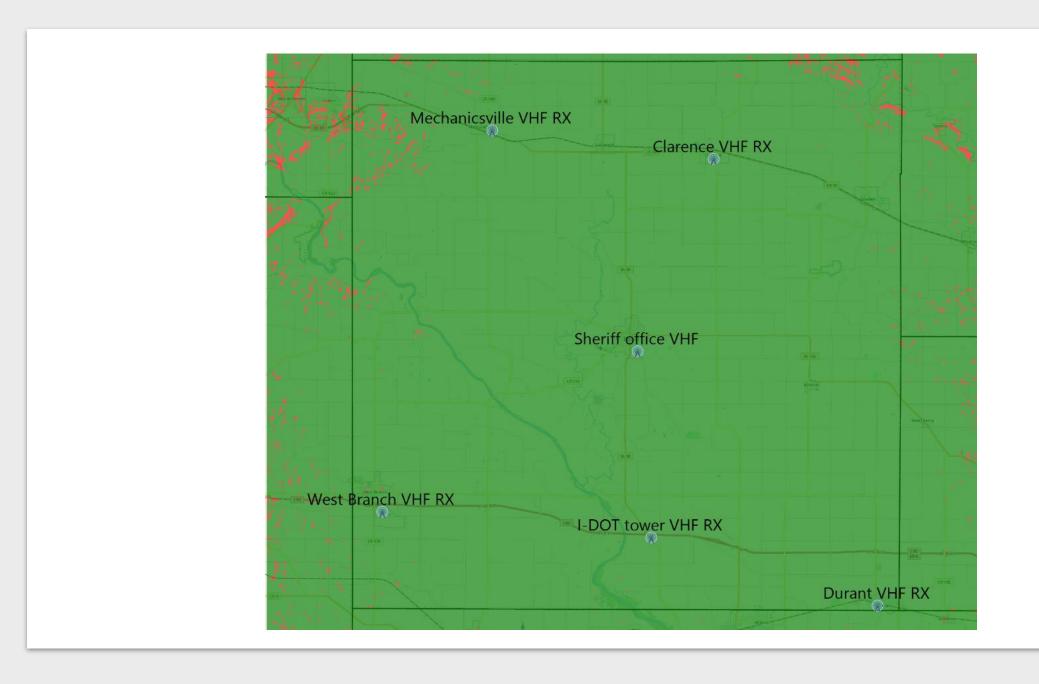
- Ongoing issues since the federally mandated narrow banding
- Communicating with dispatch via a portable radio is a major problem
- Funding a new system needs to become a priority
- Poor reliability and coverage of our portable radios puts officers (all responders) at risk

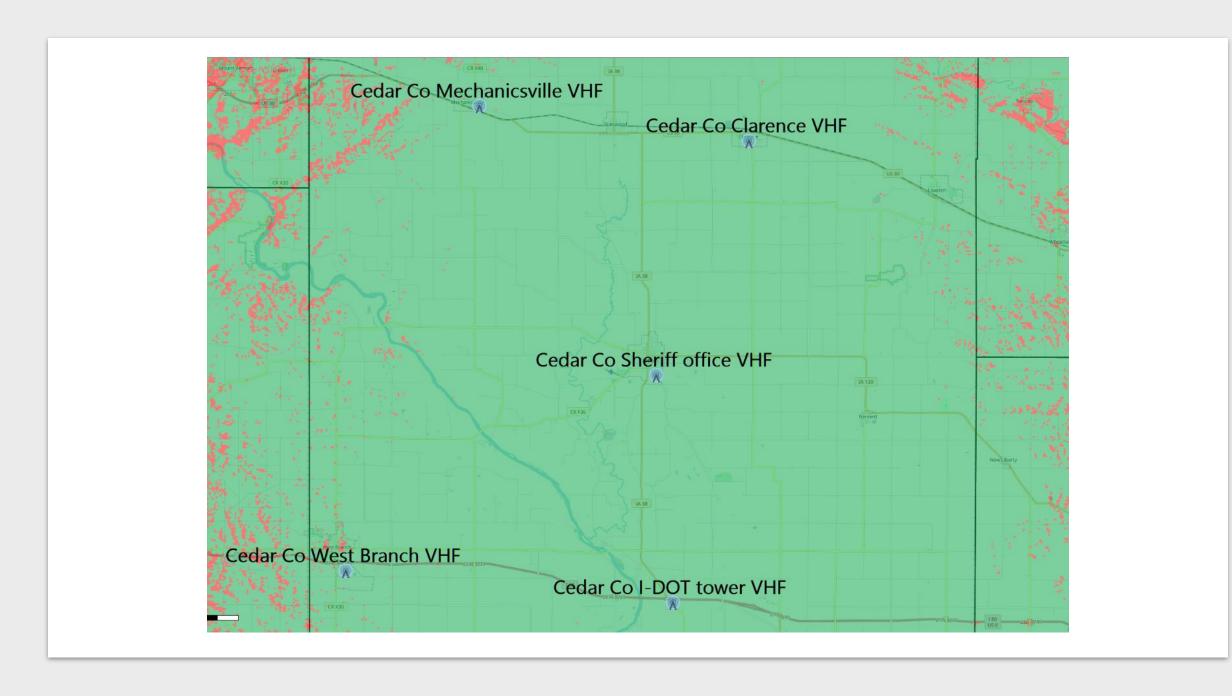
Current VHF System Coverage Propagation Maps

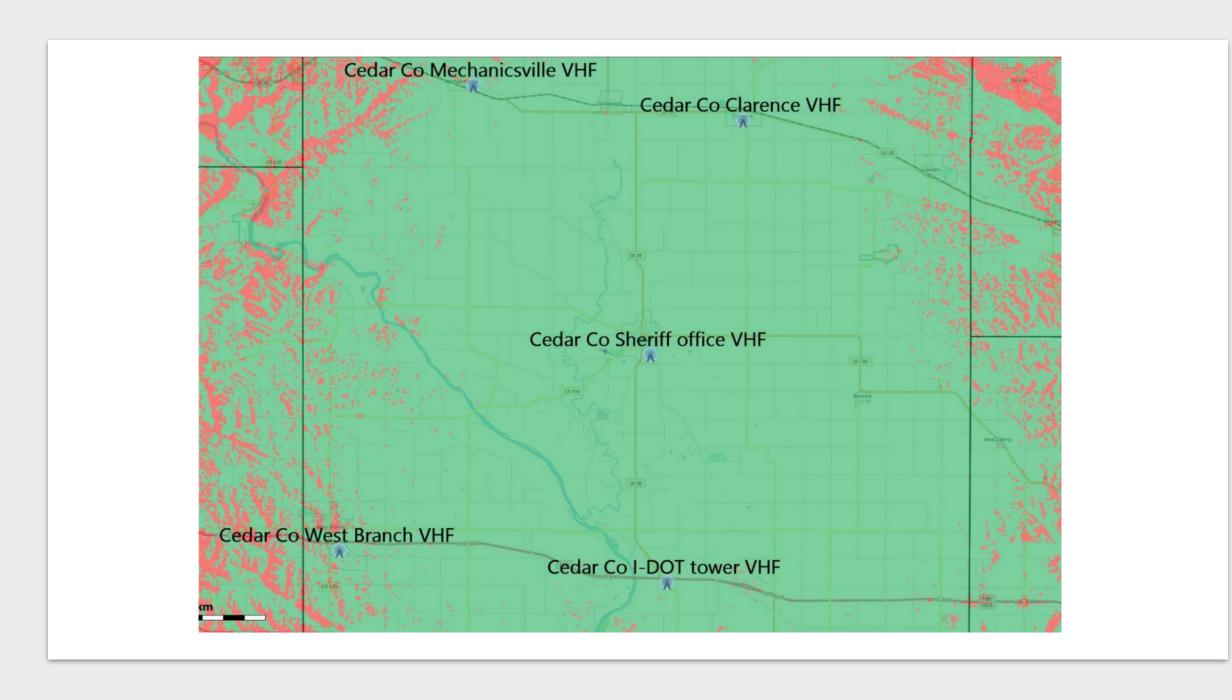
- For both indoor studies, a 37dB loss represents a portable radio on the hip used inside a thick-walled building or industrial business.
- System talkout coverage outdoors to a portable radio on the hip using a standard 19dB loss model.
- System talkout coverage indoors to a portable radio on the hip using a standard 37dB loss model.
- Portable radio on the hip talkback coverage, outdoors. This also used a standard 19dB loss model at the lower wattage of the portable radio.
- Portable radio on the hip talkback coverage, indoors. This also used a standard 37dB loss model at the lower wattage of the portable radio.

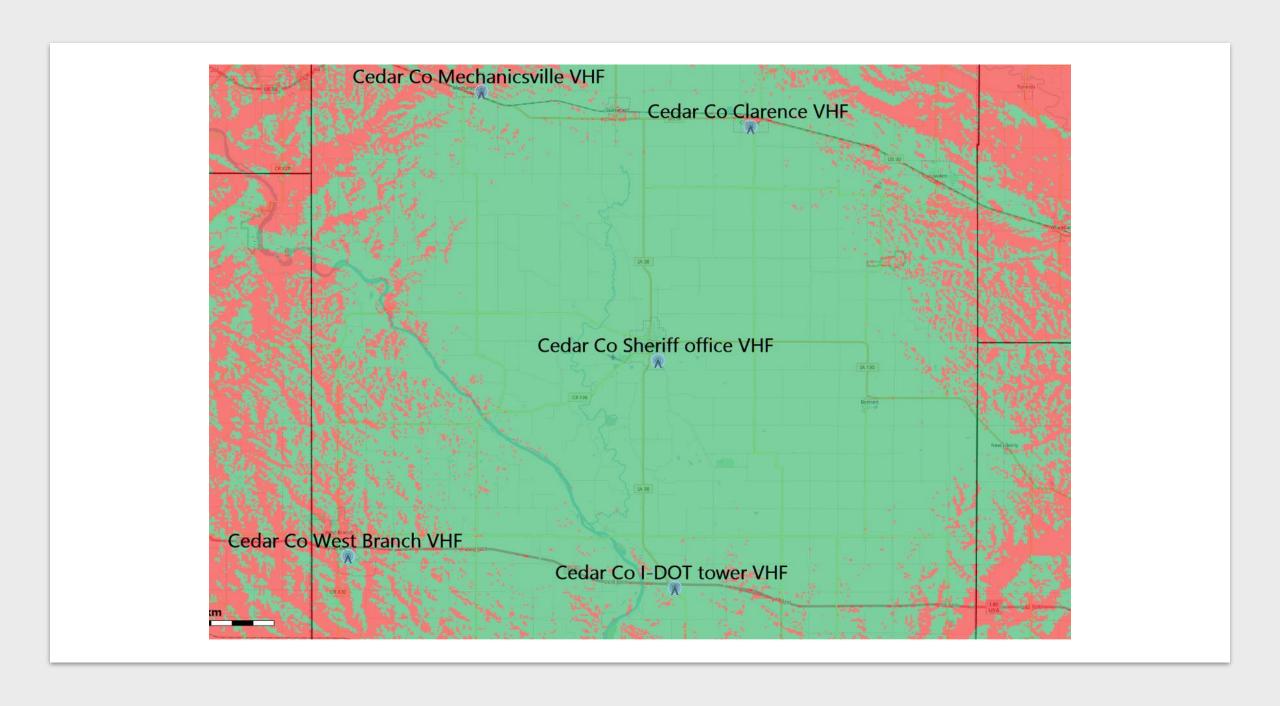
Radio system coverage study results

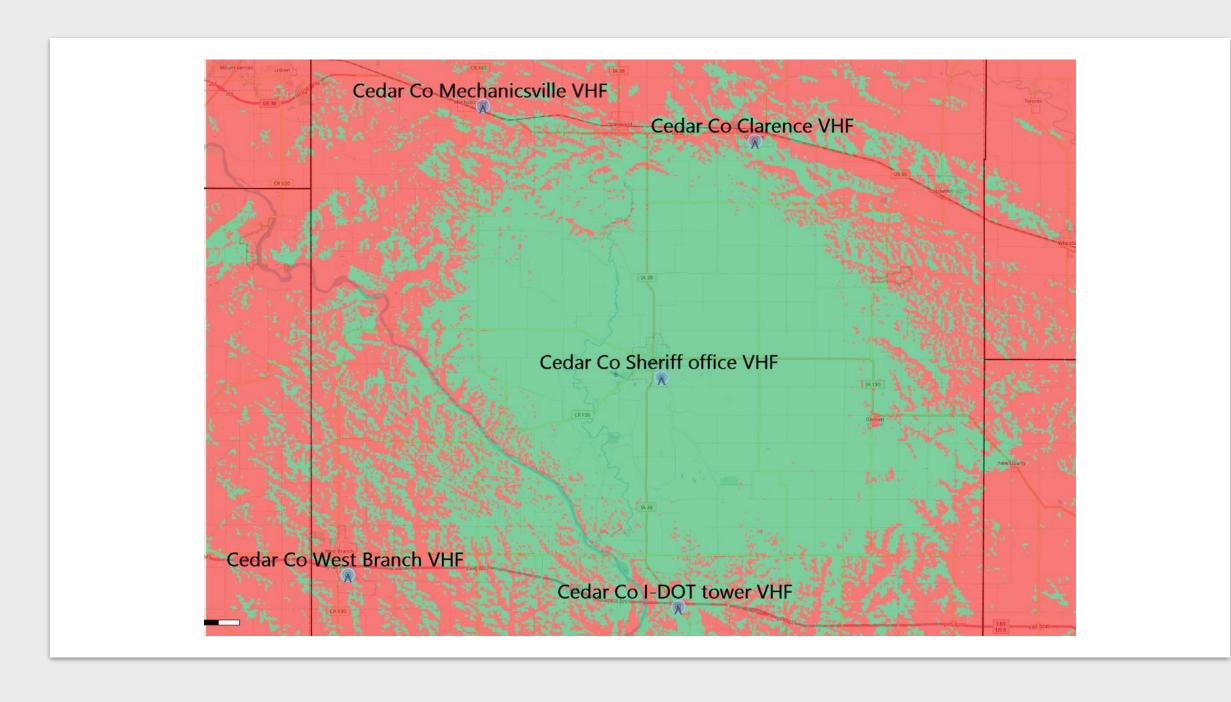
Coverage Type		Current VHF System	
Talkout	Outdoor	97.47%	
	Indoor -6dB	92.02%	
	Indoor -10dB	83.42%	
	Indoor -16dB	61.57%	
	Indoor -25dB	36.35%	
Talkback	Outdoor	92.62%	
	Indoor -6dB	63.19%	
	Indoor -10dB	46.96%	
	Indoor -16dB	24.36%	
	Indoor -25dB	5.84%	

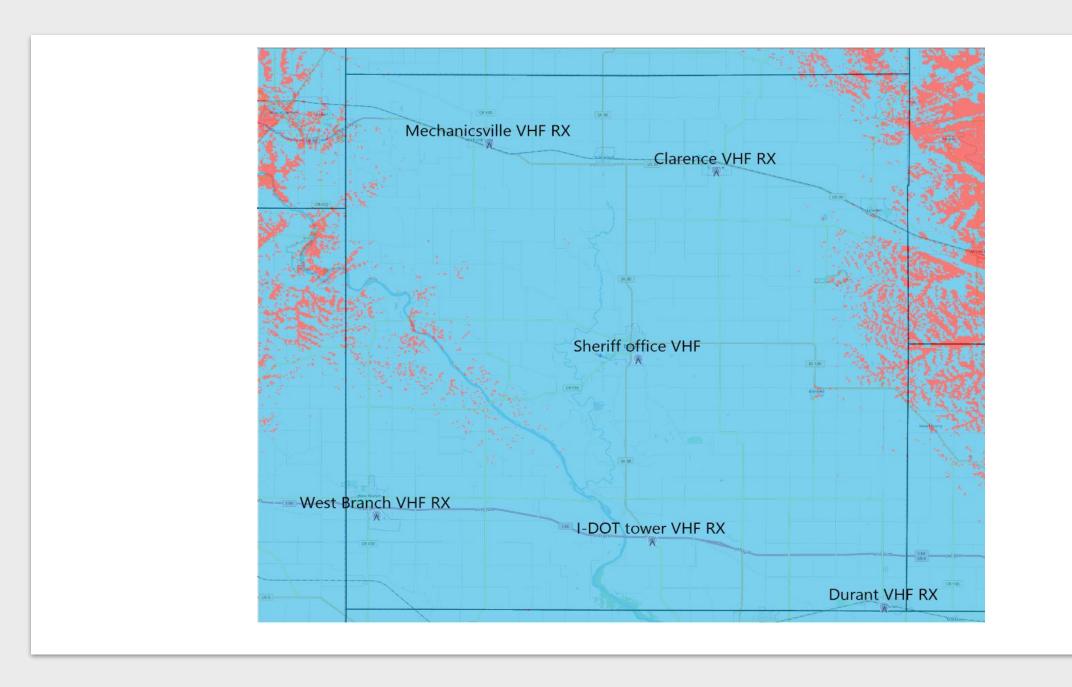


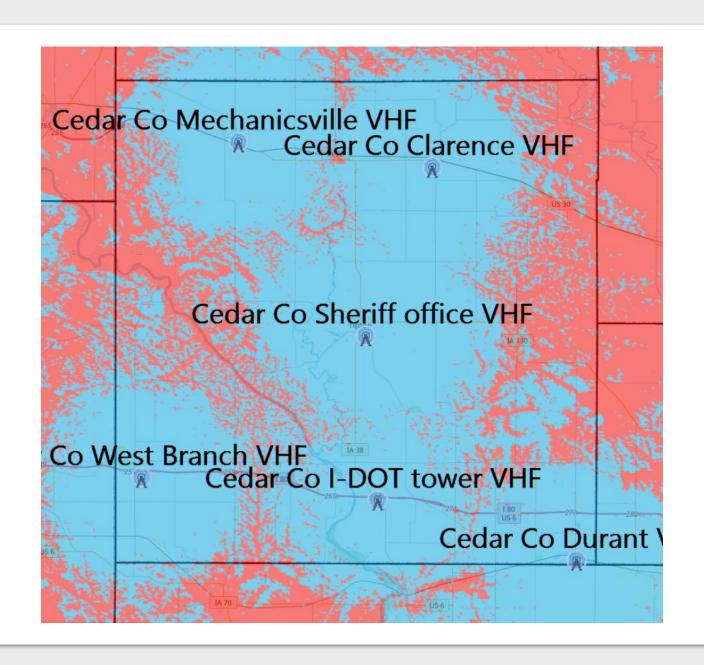


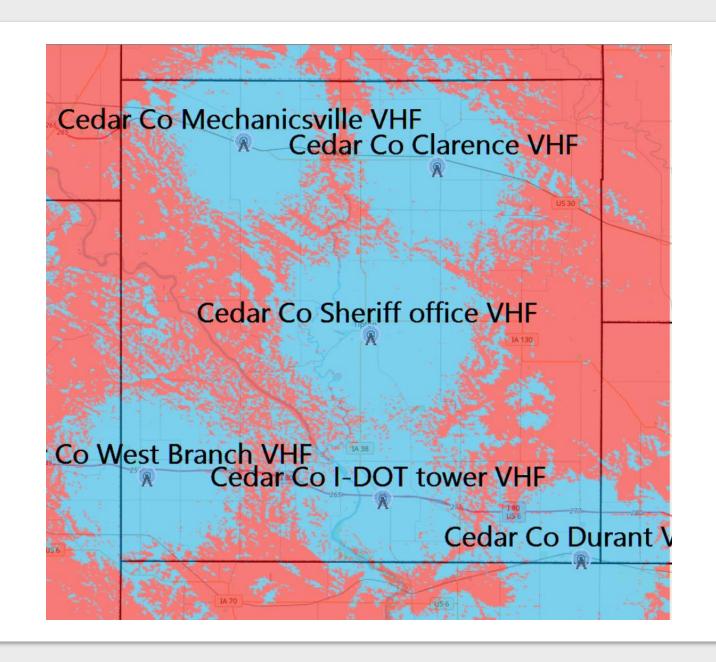


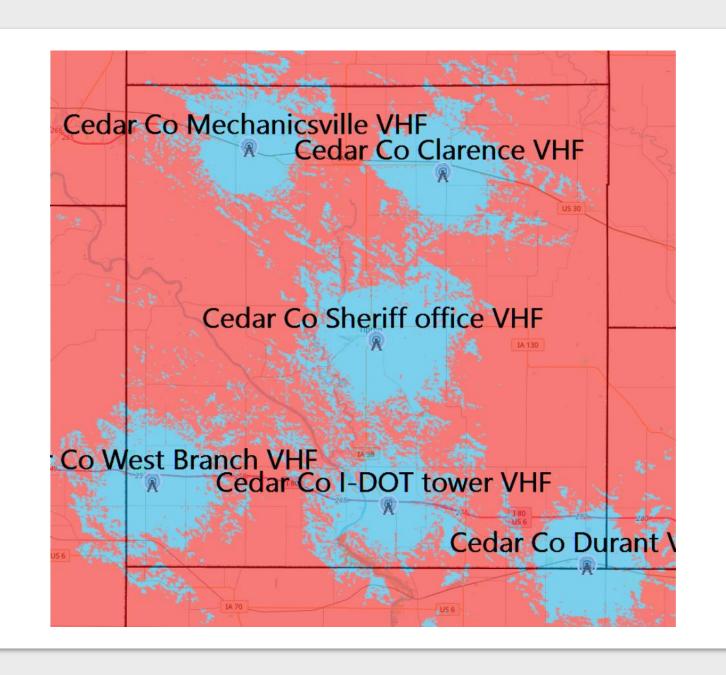


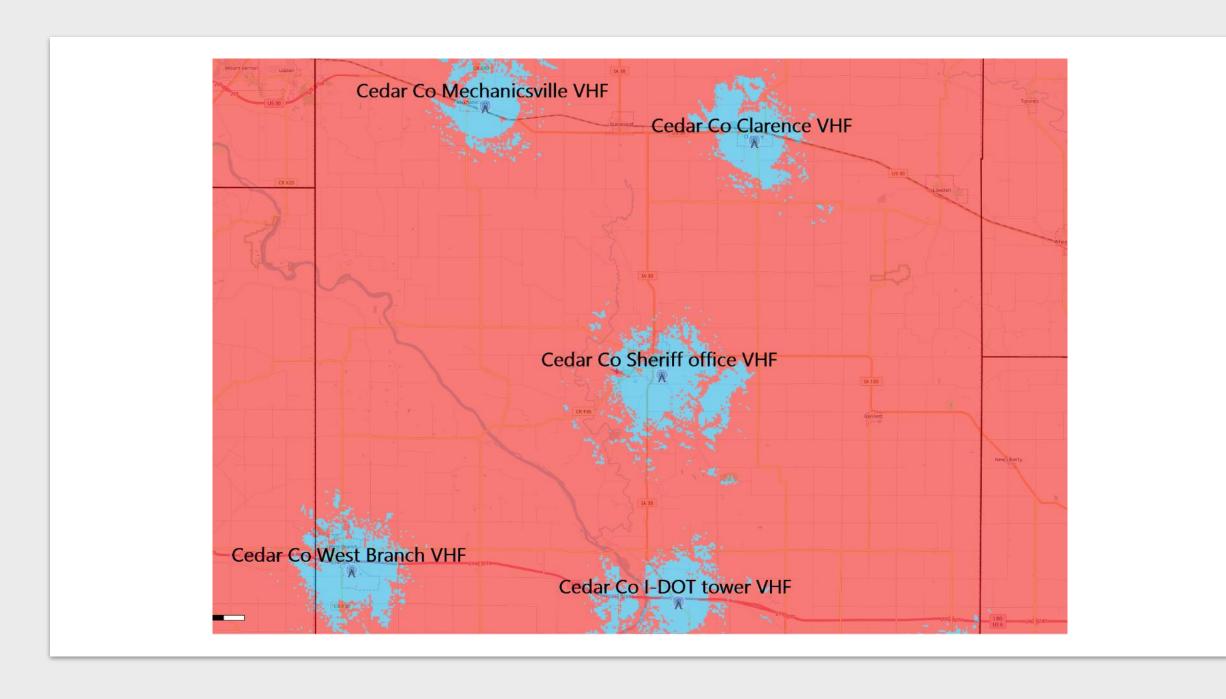












Strategic Plan Recommendations

- Build a new simulcast trunked P25 Phase II system
 - ► Simulcast allows the broadcasted signal to be transmitted over the entire county at one time or simultaneously.
 - ► Trunking increases the efficiency of the system by making use of idle channels.
 - ▶ Phase II allows two conversations at the same time on one frequency which increases the capacity of the system.
- Migrate paging to simulcast 800MHz digital
- Add two additional sites to improve coverage
 - ► Bennett
 - ► Cedar Bluff
 - ► Move Clarence site further east

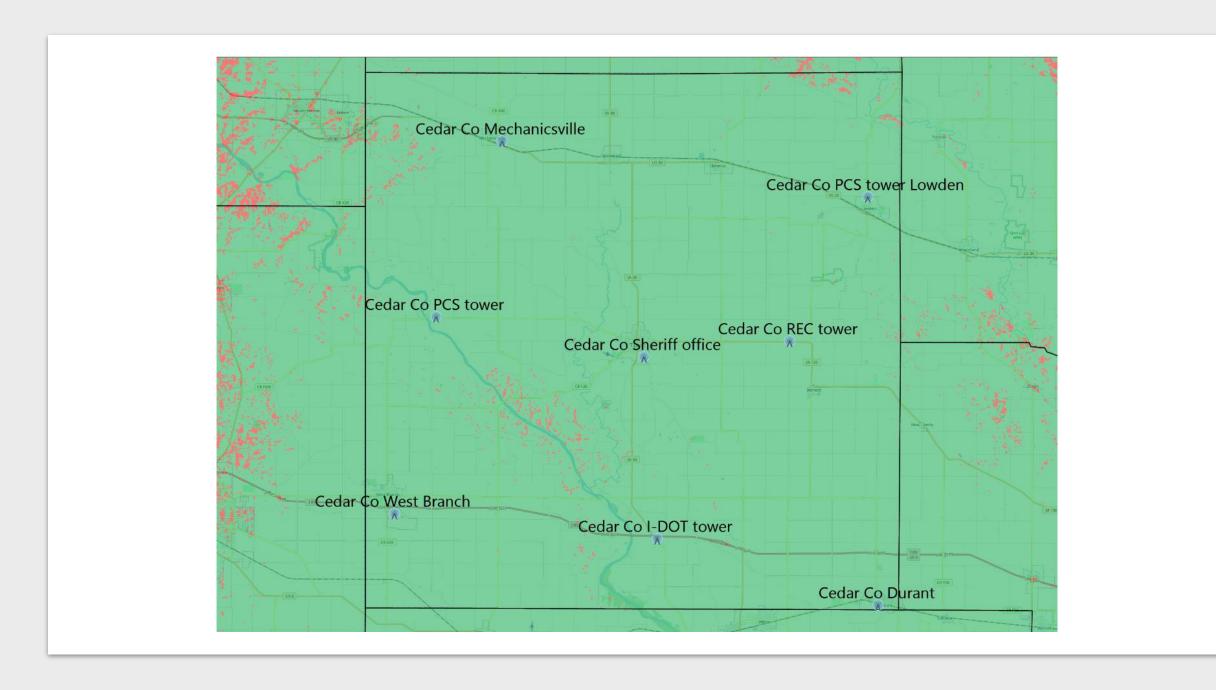
Proposed 700/800MHz System Coverage Propagation Maps

- For both indoor studies, a 37dB loss represents a portable radio on the hip used inside a thick-walled building or industrial business.
- The proposed system received the same exact analysis consisting of:
 - System talkout coverage outdoors to a portable radio on the hip using a standard 19dB loss model.
 - System talkout coverage indoors to a portable radio on the hip using a standard 37dB loss model.
 - ▶ Portable radio on the hip talkback coverage, outdoors. This also used a standard 19dB loss model at the lower wattage of the portable radio.
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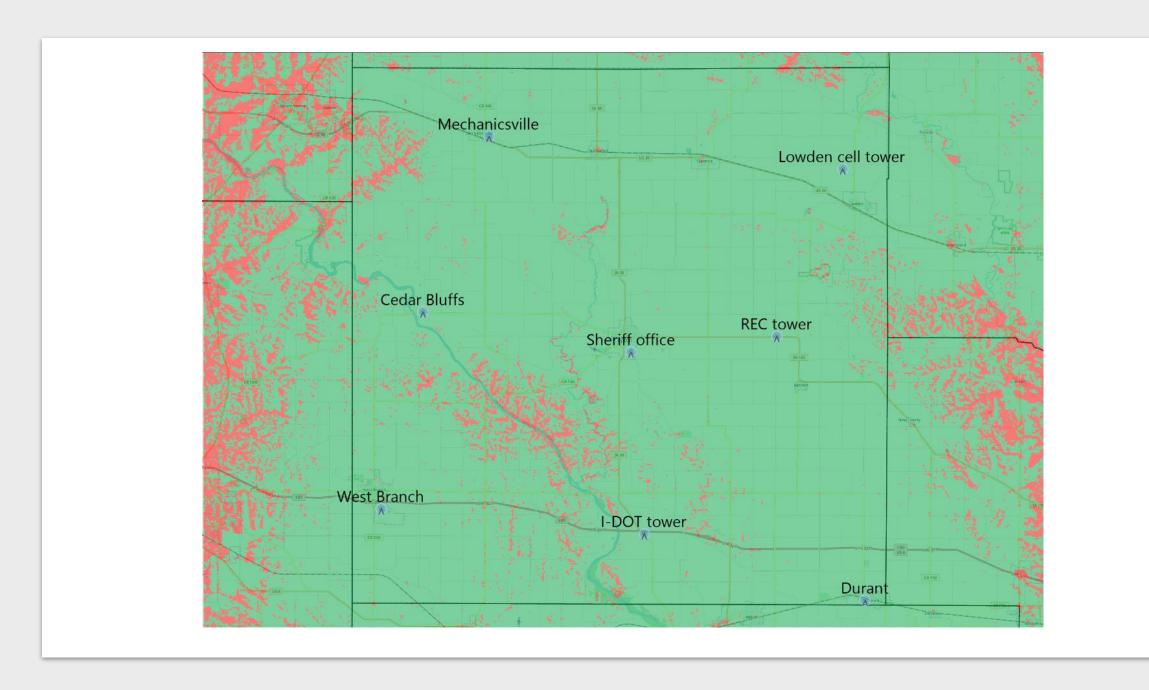
Radio system coverage study results

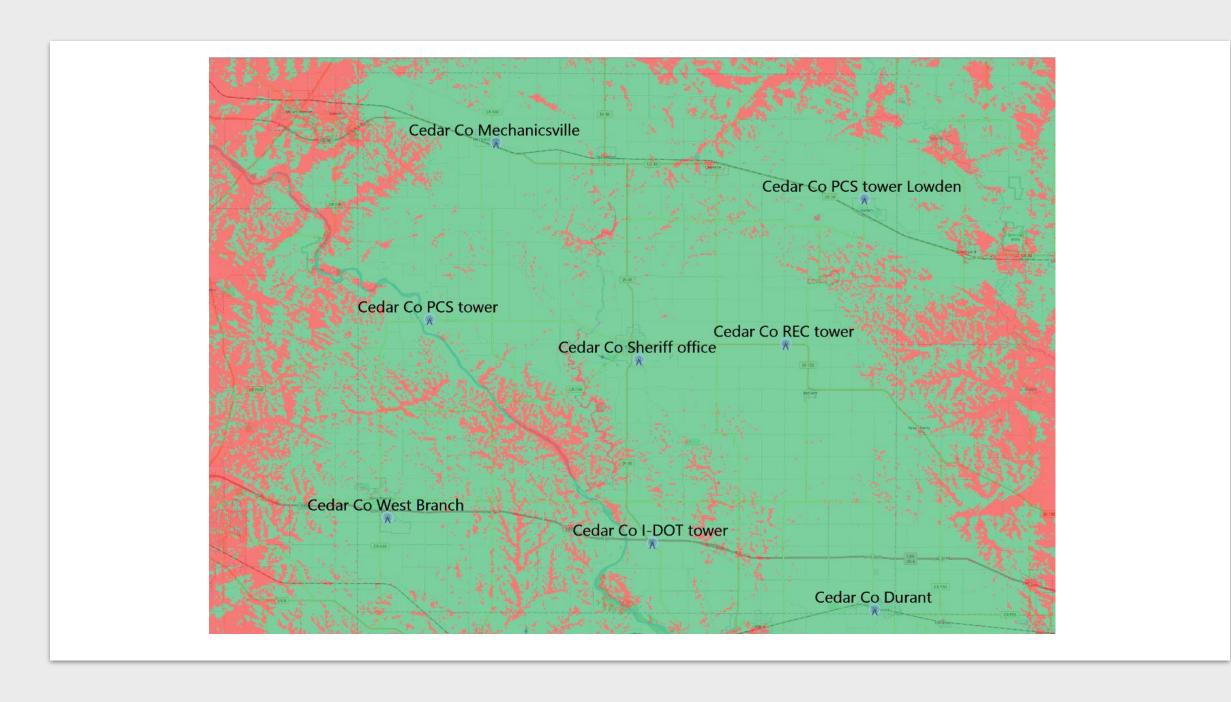
Coverage Type		Proposed 700/800Mhz System	
Talkout	Outdoor	98.73%	
	Indoor -6dB	96.67%	
	Indoor -10dB	94.17%	
	Indoor -16dB	86.70%	
	Indoor -25B	71.93%	
Talkback	Outdoor	92.38%	
	Indoor -6dB	85.09%	
	Indoor -10dB	77.70%	
	Indoor -16dB	57.53%	
	Indoor -25dB	40.49%	

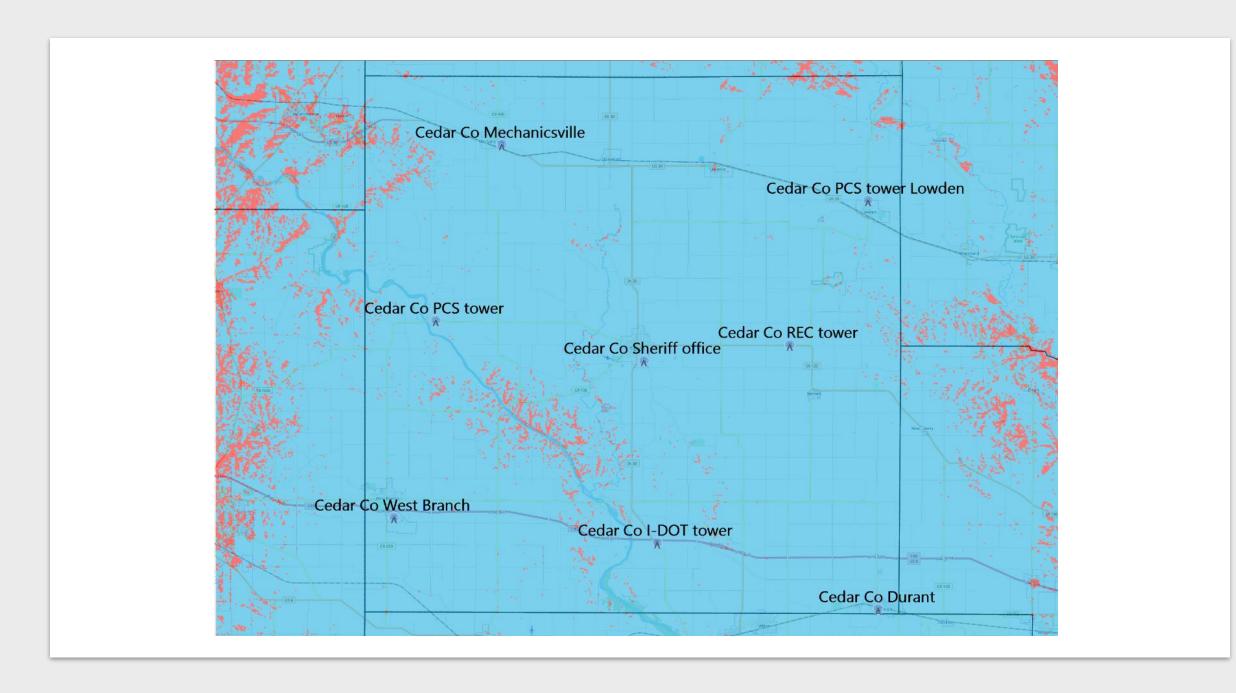


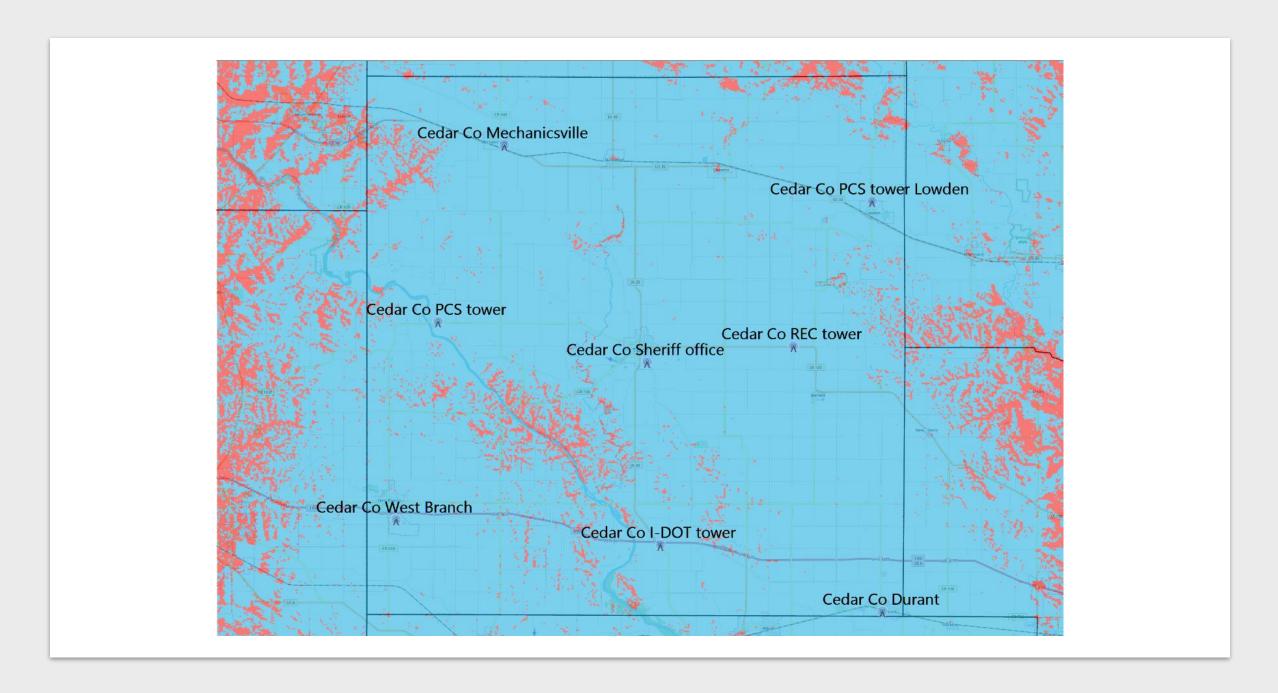


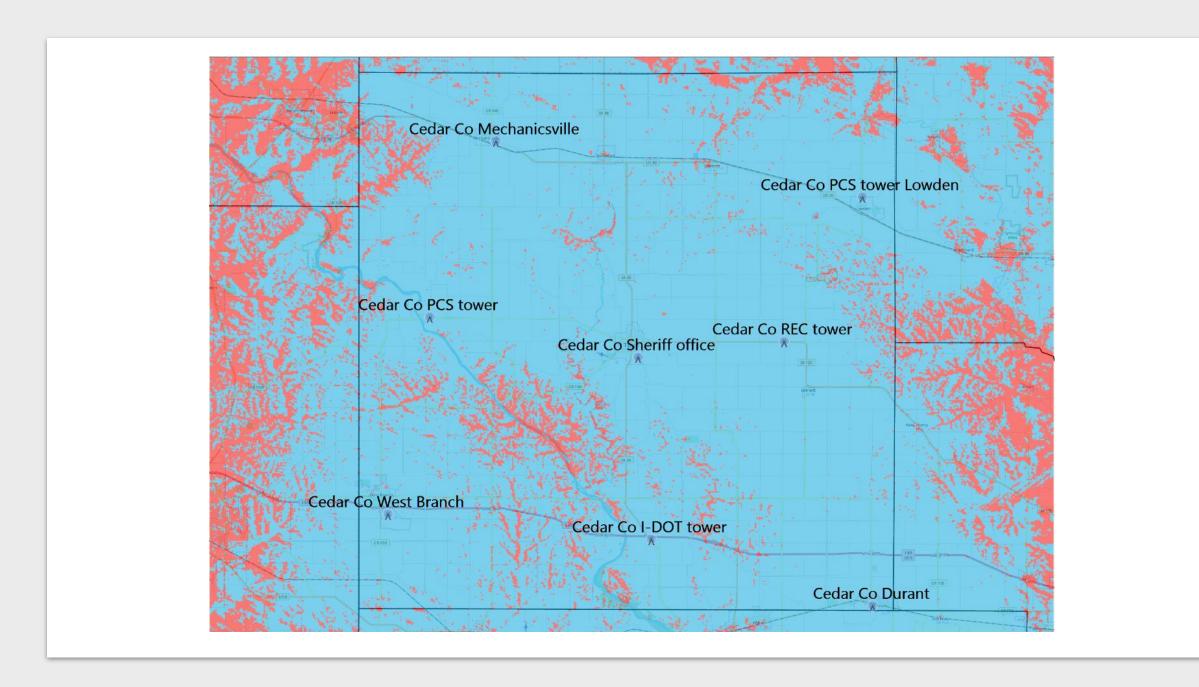


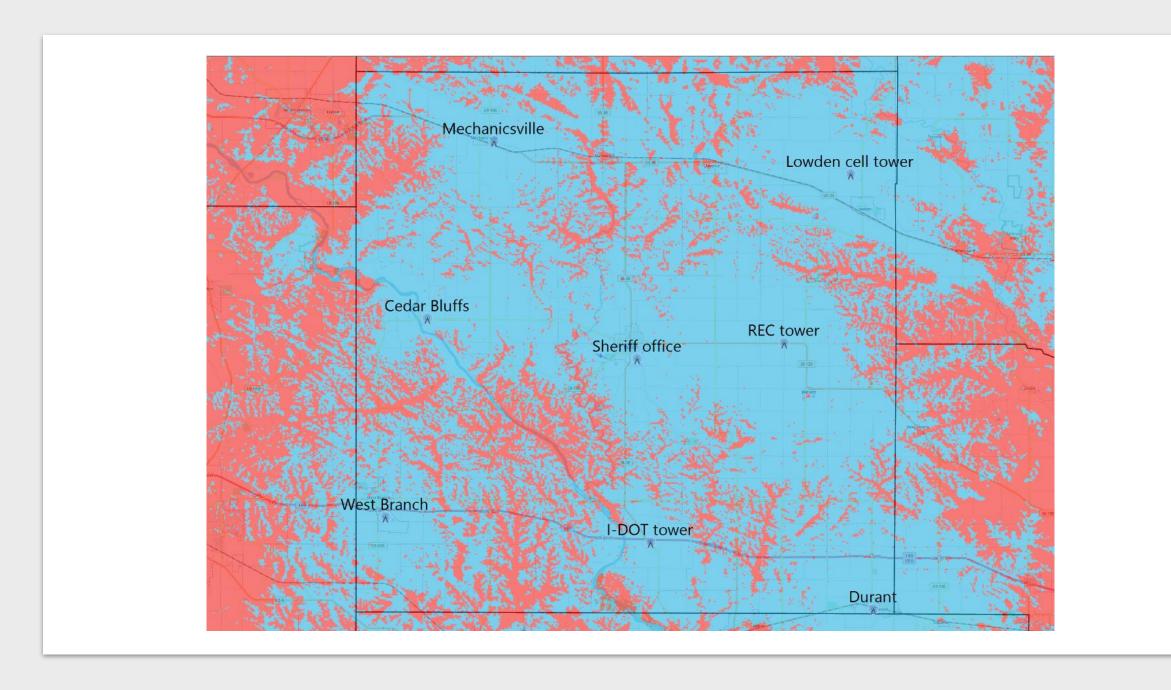


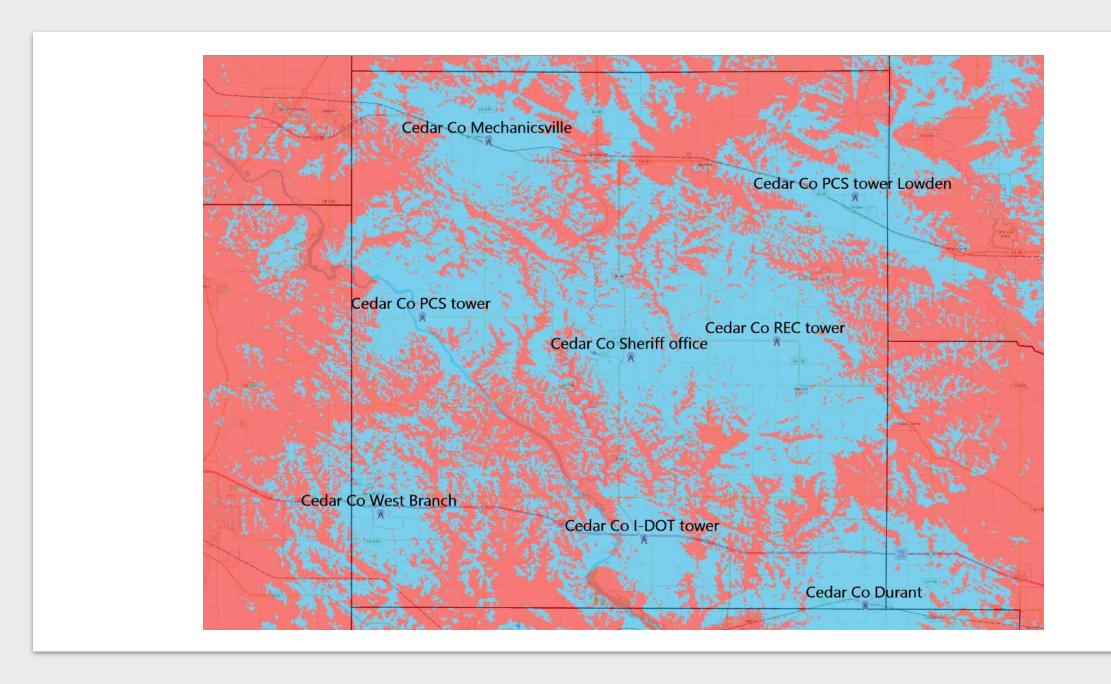












Radio system coverage study results

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	Indoor -6dB	63.19%	85.09%
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Strategic Plan Recommendations- Benefits

- ► True countywide coverage, both talkout and talkback
- Additional talkpaths
 - ► Multiple on scene mutual aid and tactical channels
 - ► A dedicated paging channel
 - All channels are repeated countywide and therefore heard by dispatch and recorded in the audio logger
- Significantly greater building penetration for <u>portable radio</u> and pager use <u>indoors</u>.
- Simulcasting requires vertical separation between transmit and receive antennas, more so on VHF than other bands
- Simulcasting on the 700/800MHz spectrum can employ horizontal separation
 - Water tower installations are difficult to achieve <u>vertical separation</u> at usable heights.

Strategic Plan Recommendations

Correct existing issues (Immediate, 0-6 months)

► Lightning protection at Sheriff's tower site \$5,000

► HALO grounding, welding tower legs \$2,500

► Improve grounding at three sites \$2,000-\$32,000

Planning of upgrades/maintenance (Intermediate, 6-18 months)

▶ Durant site fencing \$18,000

Durant shelter replacement \$5,000-\$55,000

Strategic Plan Recommendations

Increase/Enhance system coverage (Long-term, 18-36 months)

Radio infrastructure replacement (eight sites) \$5,280,000

Consulting and project management \$240,000

► Install generators at current receive sites \$112,000

▶ 2 New tower sites- Bennett REC, Cedar Bluff PSC

► Shelters, generators, fuel tanks, utility hookup \$530,000

► Monthly rent (utilities not included) \$2,000/month

Move Clarence tower site to nearby Crown Caste \$130,000

► Monthly Rent (utilities not included) \$2,000/month

► Total of budgetary quotes \$6,324,500-\$6,404,500

Subscriber Equipment Cost Estimates

Law Ent	forcement	Totals		
68	Portable radios \$4,915 each (encryption)	\$334,220		
42	Mobile radios \$4,679 each	\$196,518		
42	Mobile radio installs \$460 each	\$ 19,320		
Fire Departments				
196	800MHz pagers \$650 each	\$127,400		
160	Portable radios 3,943 each	\$630,880		
5 1	Mobile radios \$3,830 each	\$195,347		
5 1	Mobile radio installs \$467 each	\$ 24,310		
EMS Agencies				
> 50	Portable radios \$3,943 each	\$197,150		
13	Mobile radios \$3,627 each	\$ 47,151		
13	Mobile radio installs \$460 each	\$ 5,980		
Other A	gencies			
26 Portables, 5 Mobiles		\$ 99,319		
▶ Tota	al cost estimate	\$1,877,595		

System Partnership

- ▶ The infrastructure costs are over \$6,000,000.
- Subscriber equipment replacement will be needed at the same time as the switchover to the new system. Subscriber equipment replacement cost will be up to the agencies to fund
- ► MCM recommends the planning of a regional:
 - FEMA Assistance to Firefighters (AFG) grant application
 - ► Community Oriented Policing Services (COPS) grant application

AFG/COPS Grants

- ► The NA&SP report is a strong supporting document for a countywide (regional) grant application
- One department will need to sponsor each application
- ► Exact subscriber counts will be needed. Please work with the 911 Service Board to verify your subscriber needs.

Questions?