

PRIVACY POLICY

Vestiaire St-Joseph Inc. is committed to protecting the privacy and the personal information that it collects. Vestiaire St-Joseph Inc. values the trust of everyone it serves including the public.

Personal Information

Personal information includes any information provided to The Vestiaire St-Joseph Inc. that specifically identifies or distinguishes you as an individual. This may include your name, home address, age, gender, identification numbers and employment.

Vestiaire St-Joseph Inc. adheres to the privacy principles of the Federal Personal Information Protection and Electronic Documents Act (PIPEDA).

Vestiaire St-Joseph Inc. collects and uses personal information for the following purposes:

- When registering to access the food bank
- To provide tax receipts in the case of a donation
- To generate statistics and aggregate reports for internal and external use,
- To provide you with information, products, or services that you request from us,
- To fulfill the purposes for which you provided the information, or that were described when it was collected,
- In any other way we may describe when you provide the information,
- For any other purpose, with your consent.

Consent to use your personal information:

- Vestiaire St-Joseph Inc. collects personal information about you only when you voluntarily provide it, otherwise only with your consent as required by PIPEDA or by other applicable law.
- Vestiaire St-Joseph Inc. will seek consent for the use or disclosure of personal information at the time of its collection.
- Vestiaire St-Joseph Inc. will not, as a condition of our programs and services, require you to consent to the collection, use, or disclosure of information beyond that is required to fulfill the specified and legitimate purposes for which the information is being provided.

For our Food Bank Clients

- Full names and birth dates of all household members;
- Medicare numbers;
- Address and telephone number;
- Form of income- no financial information is required;
- Information needed beyond the basic intake questions is optional, and there will be no consequences for not answering these questions:

For Donors:

- Personal information will not be sold, shared or traded
- Information will only be shared with Donor permission

- Payment information and billing addresses will only be used to process donations
- Donors have the right to review their collected information

Upon giving Vestiaire St-Joseph Inc. reasonable notice, an individual may withdraw consent to use their personal information at any time, subject to any legal or contractual restrictions.

Limiting Use, Disclosure and Retention

Vestiaire St-Joseph Inc. does not use or disclose personal information for purposes other than those for which it was collected, except required by law and retains personal information only as long as is necessary for the fulfillment of those purposes for which it was collected or as required by law, and your consent to such purposes(s) remains valid after the termination of our relationship with you.

Accuracy

Vestiaire St-Joseph Inc. takes reasonable effort to keep personal information accurate, complete, and as up to date as is necessary for the purposes for which it is being used. Individuals are permitted to check on the accuracy of their personal information and may request or make modifications or corrections if necessary.

Safeguards

Vestiaire St-Joseph Inc. personnel are authorized to access personal information based only on their need to deal with the information for the reason(s) it was obtained. gathered or those permitted under this Privacy Policy and members are made aware of the need to maintain strict confidentiality of all personal information. Vestiaire St-Joseph Inc. also uses physical, electronic and administrative measures to help ensure the integrity of this information is maintained and to prevent personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.