

ATTENTION CUSTOMERS!

The Board of Directors for **RIVER PLANTATION MUNICIPAL UTILITY DISTRICT** has authorized notification that the District has retained a new water utility operations company effective June 1, 2022. Please note **NEW** information pertaining to your water and sewer services account.

New Operator:

Municipal Operations and Consulting, Inc.
27316 Spectrum Way
Oak Ridge North, Texas 77385
(281) 367-5511 (PHONE) 281-367-5517 (FAX)
www.municipalops.com

Please visit the Municipal Operations & Consulting, Inc. website to become familiar with the services that will be provided to you.

Important Transition Information:

To report water leaks or sewer backups, call **281-367-5511**

[An operator is available to you 24 hours/day, 7 days/week]

Please call 281-367-5511, for billing questions or other information.

For timely processing of your water bill payments, please note the following:

Effective immediately, mail all payments to: River Plantation MUD
P.O. Box 1689
Spring, TX 77383

Continue to make checks payable to **River Planation Municipal Utility District**

For check or money order payments, drop box located, in-district, at 610 River Plantation Dr.

You can also make check, money order or cash payments at 27316 Spectrum Way, Oak Ridge North Texas 77385.

For **Online Bank Payments** make sure to update payment information at your bank for this new remit to address, and when you receive your new bill you will need to update your new customer account number. Both are critical to ensure proper posting of your payment.

If you are currently enrolled in automatic ACH service or recurring credit card, you will need to visit www.municipalops.com to set up a new online account. If setting up before receiving the first bill from Municipal Operations, you will need to call (281) 367-5511 to receive access code.

Other payment services including e-check, credit cards, and walk-in CheckFreePay locations will be available before your next bill due date. Visit www.municipalops.com for updates to payment services as they become available.