



CLIENT RIGHTS & RESPONSIBILITIES

As a client receiving massage therapy services, you are entitled to respectful, professional treatment. This document outlines your rights and responsibilities to help ensure a safe, ethical, and effective therapeutic relationship.

Client Rights

- To expect professional boundaries, appropriate touch, and that therapists act within the limits of their training
- To be treated with dignity, respect, and professionalism at all times
- To receive services that are safe, ethical, and within the therapist's scope of practice
- To ask questions and receive clear information about your treatment
- To provide informed consent before beginning any session or technique
- To modify or withdraw consent at any time during the session
- To refuse any part of the massage without affecting your future care
- To privacy and confidentiality regarding your health information and sessions
- To access your client records upon written request

Client Responsibilities

- To ask questions and provide informed consent before any technique is used; to understand that massage is not a substitute for medical diagnosis or treatment
- To share preferences and feedback during the session so that treatments remain safe, comfortable, and effective
- To arrive on time and communicate schedule changes promptly
- To provide complete and accurate health information
- To communicate preferences, discomfort, or concerns during the session
- To maintain personal hygiene for mutual comfort and safety
- To treat the therapist and staff with respect and courtesy
- To comply with office policies, including cancellation and conduct guidelines

By receiving services, you acknowledge and agree to uphold these rights and responsibilities.

Client Name (Please Print)

Client Signature

_____/_____/_____
Date

FLOW MOTION MOBILE MASSAGE

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