



ONLINE BOOKING PAYMENT POLICY & DISTANCE FEE POLICY

Thank you for trusting me as your massage therapy provider. These policies are in place to ensure that all clients receive consistent, high-quality service while simultaneously allowing for an accurate, efficient schedule.

Appointment Scheduling / Payment Due

A valid credit card is required for appointment booking. Your card will not be charged at time of scheduling and will only be charged in circumstances that apply to the cancellation, late arrival, or no show policies.

Full payment is due at the time of service. Upon service completion you may utilize the card on file or an alternate form of payment. Payment is accepted in the forms of cash or credit/debit card.

Cancellations

Please kindly provide at least 24 hours' notice if you need to cancel or reschedule an appointment. Cancellations made with less than 12 hours' notice will incur a 50% fee of the scheduled service. To cancel, you may either contact me directly by phone, email or text; or use the online booking system. I can not accept any cancellation notifications via social media, or social media messages. (Please see full Cancellation Policy for details regarding Delayed Start Times and No Show Fees.

Emergencies & Exceptions

Circumstances such as illness or injury that are contraindicated for massage therapy, verifiable emergencies, or inclement weather will be considered for policy exception on a case by case basis.

Distance Fee Policy

Individual service sessions located more than 20 miles from the Flow Motion Mobile Massage business address will incur a minimum distance fee of \$25.00. For service session locations 35+ miles from business address please contact directly to discuss.

Client Name (Please Print)

Client Signature

_____/_____/_____
Date

FLOW MOTION MOBILE MASSAGE

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