

MASSAGE TERMINATION POLICY

Flow Motion Mobile Massage is committed to creating a safe, respectful, and professional environment for every client. This policy explains the circumstances under which a massage session may be ended early or services may be discontinued entirely.

Inappropriate Conduct

Massage therapy is a professional, therapeutic service. Any inappropriate behavior—including sexual remarks, solicitation, suggestive comments, or touching—will result in the immediate termination of the session. Full payment will still be required, and future services may be refused.

Disruptive or Unsafe Behavior

If a client is under the influence of drugs or alcohol, becomes verbally abusive, or displays aggressive or threatening behavior, the therapist has the right to end the session immediately for safety reasons. Future appointments may be canceled or denied.

Medical or Physical Concerns

If a therapist determines that continuing the session would be unsafe for medical reasons (e.g., illness, injury, or contraindications), they may stop the massage and recommend a different course of action. In some cases, a partial refund or credit may be offered.

Client-Initiated Termination

Clients have the right to end the session at any time. If a client chooses to end a session early for non-emergency reasons, the full session fee may still apply unless otherwise agreed upon.

Refusal Due to Illness or Late Arrival

If a client is visibly ill or significantly late, the session may be shortened, rescheduled, or refused altogether, depending on the situation. These decisions are made in alignment with our illness and lateness policies. Applicable fees may still apply.

Flow Motion Mobile Massage reserves the right to decline or discontinue services at the therapist's discretion in order to maintain a safe and professional environment.

By receiving services, you acknowledge and agree to this massage termination policy.

Client Name (Please Print)	
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Client Signature	Date