



FREQUENTLY ASKED QUESTIONS

1. How much is parking? *There is underground parking available on a first-come-first-serve basis that is provided free-of-charge for the first year of residency.*
2. How wide are the doorways? *36"*
3. What is included in the rent? *All utilities except (cable, phone, internet). The basic package is \$70/month.*
4. Is this a non-smoking building? *Yes.*
5. Is the building air conditioned? *The hallways are air conditioned for your comfort.*
6. Can we have barbeques on the decks? *No, we will have a barbeque area at ground level.*
7. Can I change the color of my walls? *We will set up an appointment with the painter and you can discuss changing the color and the cost. We will also discuss the cost to return it to its original color should you decide to leave. Three Robins will have to approve your color choice.*
8. Do I have to volunteer in the building? *You can also use volunteer hours that you are currently doing in the community as your hours as long as we know what and where they are being done. There is also an option to pay an extra \$200 on your rent should you decide to opt out of volunteering. We ask that you volunteer ten hours per suite.*
9. Do you allow pets in the building? *Yes, we are a pet-friendly community. There will be a one-time extra charge for those residents bringing their four-legged family members to the community. Residents must also ensure that pets be carried through common areas.*
10. Are children allowed to visit? *Absolutely – we want you to have your family to visit you.*
11. Is there any storage? *If so, how much does it cost and where is it? Yes, there will be storage. Size and pricing can be obtained by calling Management.*
12. Can you have ceiling fans? *Yes, you can have a ceiling fan in the bedrooms, but you must have our maintenance person install the fan and the original light fixture must be re-installed at your cost when you vacate the property.*
13. Do you have a fire exit strategy? Where and how do I get this information? *When you move in, we will have a property orientation at which time you will be informed of the fire exit strategy. We will also have annual fire drills.*
14. Am I required to sign a lease? *Yes, a 12-month lease.*