

MYHOOPTY.COM LLC

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Data Request Policy

Last updated: September 1, 2026

This Data Request Policy describes how MyHoopty.com LLC responds to third-party requests for customer or user data collected through flashmyhoopty.com and related Services. It should be read with the Privacy Policy and Terms of Service.

1. Types of requests

We generally require formal U.S. legal process before disclosing account contents, except as stated below.

- Data requests: subpoenas, court orders, search warrants, civil investigative demands, and similar process.
- Preservation requests: a request on agency letterhead identifying the account, the proceeding, a return contact, and an assurance that process is being sought. We may preserve records for a limited period.
- Emergency requests: we may respond without delay if we have a good-faith belief that disclosure is necessary to prevent imminent death or serious bodily harm.

2. Notice to customers

Our policy is to notify the customer account owner of a request for their data unless a statute or court order prohibits notice, or notice would create a risk of imminent harm. Requesters should also serve the customer when the law requires or permits it.

3. What a request must include

- Legal name of the towing company, property, or account;
- Name of the requester and authority;
- Specific records sought and a reasonable time range;
- The proceeding and why the records are relevant.

We may request a copy of the complaint or supporting papers and may charge a reasonable fee permitted by law, including for burdensome requests.

4. Where to send process

MyHoopty.com LLC

Attn: Legal / Data Requests

690 Main Street

Oakville, CT 06795

Email copy: myhoopty.com@gmail.com

If you email and do not receive a response, send a duplicate by certified mail. Allow reasonable time for legal review.

5. Individual privacy requests

Vehicle owners, residents, and other individuals seeking their own information should email myhoopty.com@gmail.com. If we hold the data only as a processor for a towing-company or property-partner customer, we will point the person to that customer.

End of Data Request Policy.