

Privacy Policy Myhoopty.com LLC Effective Date: January 1, 2026

Myhoopty.com LLC (“we,” “us,” or “our”) operates the website Myhoopty.com and provides towing and roadside assistance services. We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it, and with whom we share it.

1. Information We Collect

We collect the following categories of personal information:

- **Contact Information:** Name, phone number, email address, and physical address.
- **Vehicle and Service Information:** Vehicle make, model, license plate number, location (GPS or address), and details about the roadside or towing service requested.
- **Payment Information:** Credit/debit card details or other payment information (processed securely through third-party payment processors).
- **Communication Data:** Records of calls, text messages (SMS), and emails you send to us or we send to you.
- **Website Usage Data:** IP address, browser type, pages visited, and cookies.
- **Other Information:** Any additional details you voluntarily provide when requesting service or contacting us.

2. How We Use Your Personal Information

We use the collected information for the following purposes:

- To provide towing, roadside assistance, and related services you request.
- To send service updates, estimated time of arrival (ETA), job status notifications, and completion confirmations via SMS, phone, or email.
- To process payments and send invoices.
- To communicate with you regarding your service requests and respond to your inquiries.
- To improve our services and for internal business purposes.
- To comply with legal obligations.

3. Sharing of Personal Information

We may share your personal information only as described below:

- **Service Providers:** With trusted third-party vendors who assist us (e.g., payment processors, dispatch software, cloud hosting). These parties are contractually required to protect your information.
- **Legal Requirements:** When required by law, court order, or government request.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets.

We do not sell your personal information to third parties.

SMS/Text Message Consent: Your consent to receive SMS messages from Myhoopty.com LLC is collected solely for our own use. **SMS consent is not shared with third parties or affiliates.**

4. SMS/Text Messaging

By providing your phone number and consenting to SMS communications, you agree to receive text messages related to your towing or roadside assistance service (such as ETAs, arrival notifications, and service updates). Message and data rates may apply. You can opt out at any time by replying “STOP” to any message we send.

5. Data Security

We implement reasonable safeguards to protect your personal information. However, no security system is completely impenetrable.

6. Your Rights and Choices

You may opt out of SMS communications at any time by replying “STOP”. You may also request access to, correction of, or deletion of your personal information by contacting us.

7. Children’s Privacy

Our services are not directed to individuals under the age of 18.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Material changes will be posted on our website.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Myhoopty.com LLC Oakville, CT Email: myhoopty.com@gmail.com Phone: 203-528-0124

Daria Szczygiel

Bright Sky Property Management

Michael Festa, member

Myhoopty.com LLC