



November 6,2020

In order to provide prompt and unabridged transparency, Franklin Clinic and Urgent Care would like to give notice that one of our staff members developed mild symptoms and then tested positive for COVID-19 on Thursday, November 5th. The individual was immediately sent home to isolate, the entire clinic was fogged with disinfectant, and all remaining staff were tested. Thankfully, this appears to be an isolated incident as the rest of our staff were negative for the virus. Any patient that may have been exposed is being individually contacted and given instruction based on the most up to date CDC guidelines. Our office remains steadfast and resolute in providing a clean and safe environment for our patients, our staff, and the Greater Hill Country region. At this time, we remain open for your care and will continue to serve patients, both in person and through the use of telemedicine, as well offer daily rapid testing for COVID-19. We implore every member of this community to be vigilant in protecting yourself and your neighbor. Please wear your mask, wash your hands, and stay home if you are sick. Our number one priority is, and will always be, your health, safety, and well-being. Thank you kindly for your unwavering support.

Franklin Clinic