



This qualification provides a pathway to work in a diverse range of retail settings including speciality retailers, supermarkets, department stores and quick service restaurants.

Individuals with this qualification are able to perform roles such as frontline sales assistant, customer service representative, shop assistant.

- No entry requirements.
- Mixed Delivery Mode -Engaging in theory and practical work.
- Recognition of Prior Learning or Credit Transfer may be applied based on eligibility.
- Detailed information available on enquiry and at induction.



Contact us

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Goulburn NSW 2580
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**This training is subsidised by
the NSW Government.**

**Please phone to discuss
eligibility**



**College of
Transformation, Education
and Training Pty Ltd**
RTO No. 88213

SIR30216
Certificate III
in
Retail



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RTO : 88213



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At the College of Transformation, Education and Training we offer a unique style of education delivery to cater for each student as an individual.

At CTET we are dedicated to providing bridges for students to employment and career advancement.

CTET offers a personal approach with flexible delivery mode, classroom training, mixed delivery, correspondence and workplace training.

Our trainers are industry experts and have extensive experience in the Retail Sector. They are dedicated to delivering high quality education.

8 Core Units

SIRXCEG001 Engage the customer

SIRXCEG002 Assist with customer difficulties

SIRXCEG003 Build customer relationships and loyalty

SIRXCOM002 Work effectively in a team

SIRXIND001 Work effectively in a service environment

SIRXRSK001 Identify and respond to security risks

SIRXSLS001 Sell to the retail customer

SIRXWHS002 Contribute to workplace health and safety



5 Elective Units

SIRXCEG001 Handle food safety in a retail environment

SIRRINV002 Control stock

SIRRMER003 Coordinate visual merchandising activities

SIRXHWB001 Maintain personal health and wellbeing

SIRXPDK002 Advise on food products and services



Payment Options

Direct debit, Bank
Cheque or Payment Plan