

## POSSIBLE JOB ROLES ON COMPLETION OF STUDY

- Bar supervisor or team leader
- Concierge
- Duty Manager
- Food and beverage supervisor
- Front office supervisor
- Shift manager
- Housekeeping supervisor or team leader



## SIT40416 Certificate IV in Hospitality

This qualification provides a pathway to work in hospitality organisations such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. The qualification also allows for multi-skilling and for specialization in accommodation services, food and beverage.

**Australian Apprenticeships in the ACT are funded by the ACT and Australian Governments.**

**Contact: Joanne 0418 238 598**



College of Transformation Education and Training

PTY LTD

## SIT40416 Certificate IV in Hospitality



R T O N U M B E R : 8 8 2 1 3

## SIT40416 Certificate IV in Hospitality

### The Course consists of 21 units

#### 9 CORE UNITS

- BSBDIV501 Manage Diversity in the workplace
- SITHIND004 Work effectively in hospitality service
- SITXCCS007 Enhance the customer service experience
- SITXCOM005 Manage conflict
- SITXFIN003 Manage finances within a budget
- SITXHRM001 Coach others in job skills
- SITXHRM003 Lead and manage people
- SITXMGT001 Monitor work operations
- SITXWHS003 Implement and monitor work health and safety practices

#### 12 ELECTIVE UNITS

- CPPCLO3001 Maintain hard floors
- CPPCLO3004 Maintain carpeted floors
- SITHFAB005 Prepare and serve espresso coffee
- CPPCLO3017 Clean wet areas
- CPPCLO2019A Sort and remove waste and recyclable materials
- CPPCLO2035A Maintain cleaning storage areas
- CPPCLO3016A Wash furniture and fittings
- SITHACS002 Provide housekeeping services to guests
- SITHACS003 Prepare rooms for guests

+ 3 units to be chosen

## Course Details

CTET can offer a variety of methods of training and assessment arrangements.

These include:

- Face to Face Learning in the Classroom with supported learning and assessment in the workplace (for those already employed in the Hospitality Industry).
- Face to Face Learning in the Classroom with supported learning and assessment in the a simulated workplace environment or in work experience arrangement (for those who are unemployed or not already employed in the Hospitality Industry).
- Work based Learning and Assessment (for those employed in the Hospitality Industry)

To discuss which option suits you best and for further information please contact:  
Joanne on **0418 238 598**



## Fees

**Tuition Fee for  
Traineeships. New and  
Existing Workers.**

**AS OF 1<sup>ST</sup> JANUARY 2019**

**\$350.00**

All resource materials will be provided by  
CTET

### *PAYMENT OPTIONS*

**Direct Deposit, Bank Cheque, Cash,  
Payment Plan**

### *RPL (Recognised Prior Learning)*

Candidates with prior learning and work experience can apply for recognition. Candidates with statements of attainment from other registered training organisations will have their competency recorded.

### ENTRY REQUIREMENTS

*There are no entry requirements for this course*

### Start dates

*Student intake offered as  
class numbers reach minimum  
level of enrolments.*