

POSSIBLE JOB ROLES ON COMPLETION OF STUDY

- Bar supervisor or team leader
- Concierge
- Duty Manager
- Food and beverage supervisor
- Front office supervisor
- Shift manager
- Housekeeping supervisor or team leader



SIT40616 Certificate IV in Hospitality

This qualification provides a pathway to work in hospitality organisations such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. The qualification also allows for multi-skilling and for specialization in accommodation services, food and beverage.

**This Training is subsidised by the NSW Government.
Please ring to discuss eligibility.**

Contact: Joanne 0418 238 598



College of Transformation Education and Training

PTY LTD

SIT40416 Certificate IV in Hospitality



R T O N U M B E R : 8 8 2 1 3

SIT40416 Certificate IV in Hospitality

The Course consists of 21 units

9 CORE UNITS

- BSBDIV501 Manage Diversity in the workplace
- SITHIND004 Work effectively in hospitality service
- SITXCCS007 Enhance the customer service experience
- SITXCOM005 Manage conflict
- SITXFIN003 Manage finances within a budget
- SITXHRM001 Coach others in job skills
- SITXHRM003 Lead and manage people
- SITXMGT001 Monitor work operations
- SITXWHS003 Implement and monitor work health and safety practices

12 ELECTIVE UNITS

- CPPCLO3001 Maintain hard floors
- CPPCLO3004 Maintain carpeted floors
- SITHFAB005 Prepare and serve espresso coffee
- CPPCLO3017 Clean wet areas
- CPPCLO2019A Sort and remove waste and recyclable materials
- CPPCLO2035A Maintain cleaning storage areas
- CPPCLO3016A Wash furniture and fittings
- SITHACS002 Provide housekeeping services to guests
- SITHACS003 Prepare rooms for guests

+ 3 units to be chosen

Course Details

CTET can offer a variety of methods of training and assessment arrangements.

These include:

- Face to Face Learning in the Classroom with supported learning and assessment in the workplace (for those already employed in the Hospitality Industry).
- Face to Face Learning in the Classroom with supported learning and assessment in the a simulated workplace environment or in work experience arrangement (for those who are unemployed or not already employed in the Hospitality Industry).
- Work based Learning and Assessment (for those employed in the Hospitality Industry)

To discuss which option suits you best and for further information please contact:
Joanne on **0418 238 598**



All resource materials will be provided by
CTET

PAYMENT OPTIONS

Direct Deposit, Bank Cheque, Cash,
Payment Plan

RPL (Recognised Prior Learning)

Candidates with prior learning and work experience can apply for recognition. Candidates with statements of attainment from other registered training organisations will have their competency recorded.

ENTRY REQUIREMENTS

There are no entry requirements for this course

Start dates

*Student intake offered as
class numbers reach minimum
level of enrolments.*