

Possible job roles on completion of study:

- Espresso Coffee Machine Operator
- Food and Beverage Attendant
- Front Desk Receptionist
- Function Attendant
- Function Host
- Housekeeper
- Restaurant Host
- Waiter



Contact us

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Goulburn NSW 2580
www.ctet.com.au

**Australian Apprenticeships
in the ACT are funded by
the ACT and Australian
Governments**

- ❖ No entry requirements.
- ❖ Mixed Delivery Mode - Engaging in theory and practical work.
- ❖ Recognition of Prior Learning or Credit Transfer may be applied based on eligibility.
- ❖ Detailed information available on enquiry and at induction.



**College of
Transformation, Education
and Training Pty Ltd**
RTO No. 88213

SIT40422
**Certificate IV
in Hospitality**



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SIT40422 **Certificate IV** **in Hospitality**

At the College of Transformation, Education and Training we offer a unique style of education delivery to cater for each student as an individual.

At CTET, we are dedicated to providing bridges for students to employment and career advancement.

CTET offers a personal approach with flexible delivery mode, classroom training, mixed delivery, correspondence and workplace training.

Our trainers are industry experts and have extensive experience in the Hospitality Sector. They are dedicated to delivering high quality education.

9 Core Units

SITHIND008 Work effectively in hospitality service

SITCCS015 Enhance customer service experiences

SITXCOM010 Manage conflict

SITXFIN009 Manage finances within a budget

SITXHRM007 Coach others in job skills

SITHRM008 Roster staff

SITHRM009 Lead and manage people

SITXMGT004 Monitor work operations

SITWHS007 Implement and monitor work health and safety practices



12 Elective Units

BSBPEF502 Develop and use emotional intelligence

BSBSUS411 Implement and monitor environmentally sustainable work practices

BSBTWK501 Lead diversity and inclusion

CPPCLO3100 Maintain cleaning storage areas

CPPCLO3102 Clean hard floors

SITHACS009 Clean premises and equipment

SITHFAB024 Prepare and serve non-alcoholic beverages

SITHIND006 Source and use information on the hospitality industry

SITXFSA005 Use hygienic practices for food safety

SITXFSA006 Participate in safe food handling practices

SITHACS010 Provide housekeeping services to guests

SITXINV006 Receive, store and maintain stock

Fees

Tuition Fees for Traineeships New and Existing Workers. \$350.00 as of January 2025

Payment Options

Direct debit, Bank
Cheque or Payment Plan