

This qualification reflects the role of individuals working as developing and emerging leaders and managers in a range of enterprise and industry contexts.

As well as assuming responsibility for their own performance, individuals at this level are likely to provide leadership, guidance and support to others. They may also have some responsibility for organising and monitoring the output of teams. They apply solutions to a defined range of predictable and unforeseeable problems and analyse and evaluate information from a variety of sources.

- Face to face training by industry experts.
- Resource materials provided.



Contact us

Joanne 0418 238 598
2A Montague Street
Goulburn NSW 2580
www.ctet.com.au

This training is subsidised by the NSW Government. Please phone to discuss eligibility

College of Transformation, Education and Training Pty Ltd
RTO No. 88213
BSB40520
Certificate IV in Leadership and Management



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At the College of Transformation, Education and Training we offer a unique style of education delivery to cater for each student as an individual.

At CTET we are dedicated to providing bridges for students to employment and career advancement.

CTET offers a personal approach with flexible delivery mode, classroom training, mixed delivery, correspondence and workplace training.

- No entry requirements.
- Mixed Delivery Mode -Engaging in theory and practical work.
- Recognition of Prior Learning or Credit Transfer may be applied based on eligibility.
- Detailed information available on enquiry and at induction.

5 Core Units

BSBXCM401 Apply communication strategies in the workplace

BSBOPS402 Coordinate business operational plans.

BSBLDR413 Lead effective workplace relationships.

BSBLDR411 Demonstrate leadership in the workplace

BSBXTW401 Lead and facilitate a



7 Elective Units

BSLDR412 Communicate effectively as a workplace leader

BSBLDR521 Lead the development of diverse workforces

BSBOPS403 Lead personal development

BSBOPS404 Implement service strategies

BSBOPS405 Organise business meetings

SIRXCEG004 Create a customer - centric culture

BSBPEF401 Manage personal health and wellbeing

Payment Options

Direct debit, Bank Cheque or Payment Plan