

College of Transformation,  
Education and Training Pty  
Ltd

RTO No. 88213

## Certificate III in Hospitality SIT30616

### Contact us

Joanne 0418 238 598  
2A Montague Street  
Goulburn NSW 2580  
[www.ctet.com.au](http://www.ctet.com.au)

This training is subsidised  
by the NSW Government.  
Please phone to discuss  
eligibility.

Possible job roles on completion of  
study:

- Espresso Coffee Machine Operator
- Food and Beverage Attendant
- Front Desk Receptionist
- Function Attendant
- Function Host
- Housekeeper
- Restaurant Host
- Waiter



# Hospitality

CTET can offer a variety of methods of training and assessment arrangements. These include:

- Face to Face Learning in the classroom with supported learning and assessment in the workplace for those already employed in the Hospitality Industry
- Face to Face Learning in the classroom with supported learning and assessment in a simulated workplace environment or in work experience arrangement for those who are unemployed or not already employed in the Hospitality Industry
- Work based Learning and Assessment for those employed in the Hospitality Industry

To discuss which option suits you best and for further information please contact Joanne on 0418 238 598

All training materials are provided



## The Course consists of 15 units

### 7 CORE UNITS

- BSBWOR203 Work Effectively with Others
- SITXWHS001 Participate in Safe Work Practices
- SITXCCS006 Provide Service to Customers
- SITXCOM002 Show Social and Cultural Sensitivity
- SITHIND002 Source and Use Information on the Hospitality Industry
- SITHIND004 Work Effectively in Hospitality Service
- SITXHRM001 Coach Others in Job Skills

### 8 ELECTIVE UNITS

- CPPCLO3001 Maintain Hard Floor Surfaces
- CPPCLO3004 Maintain Carpeted Floors
- SITHFAB005 Prepare and Serve Espresso Coffee
- SITHIND001 Use Hygienic Practices for Hospitality Service
- CPPCLO3017 Clean Wet Areas
- SITHACS002 Provide Housekeeping Services to Guests
- SITHACS004 Launder Linen and Guest Clothes
- SITHKOP001 Clean Kitchen Premises and Equipment



## Entry Requirements

There are no entry requirements for this course

## Start dates

Student intake offered as class numbers reach minimum level of enrolments

## RPL (Recognised Prior Learning)

Candidates with prior learning and work experience can apply for recognition. Candidates with statements of attainment from other registered training organisations will have their competency recorded

## Payment Options

Direct debit, Cash, Bank Cheque or Payment Plan

