

Gain skills to assist you in employment or in a volunteer capacity in the Community Services Sector, including Case Work or Case Management.



## Contact us

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**Goulburn NSW 2580**  
[www.ctet.com.au](http://www.ctet.com.au)

**Australian Apprenticeships  
in the ACT are funded by  
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Governments**



**College of  
Transformation, Education  
and Training Pty Ltd**  
**RTO No. 88213**

**CHC52021 -  
DIPLOMA OF  
COMMUNITY SERVICES**



- No entry requirements.
- Mixed Delivery Mode - Engaging in theory and practical work.
- Recognition of Prior Learning or Credit Transfer may be applied based on eligibility.
- Detailed information available on enquiry and at induction.



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RTO : 88213



## CHC52021 DIPLOMA OF COMMUNITY SERVICES

At the College of Transformation, Education and Training we offer a unique style of education delivery to cater for each student as an individual.

At CTET we are dedicated to providing bridges for students to employment and career advancement.

CTET offers a personal approach with flexible delivery mode, classroom training, mixed delivery, correspondence and workplace training.

Our trainers are industry experts and have extensive experience in the Community Sector. They are dedicated to delivering high quality education.

### 12 Core Units

- CHCCCS004** Assess coexisting needs
- CHCCCS007** Develop and implement service programs
- CHCCCS019** Recognise and respond to crisis situations
- CHCCSM013** Facilitate and review case management
- CHCDEV005** Analyse impacts of sociological factors on people in community work and services
- CHCDFV001** Recognise and respond appropriately to domestic and family violence
- CHCDIV001** Work with diverse people
- CHCDIV002** Promote Aboriginal and/or Torres Strait Islander people
- CHCLEG003** Manage legal and ethical compliance
- CHCMGT005** Facilitate workplace debriefing and support processes
- CHCPRP003** Reflect on and improve own professional practice
- HLTWHS003** Maintain work health and safety

**NOTE: THIS QUALIFICATION REQUIRES A MANDATORY WORK PLACEMENT OF AT LEAST 200 HOURS**



### 8 Elective Units

- CHCCCS003** Increase the safety of individuals at risk of suicide
- CHCCCS009** Facilitate responsible behaviour
- CHCCOM003** Develop workplace communication strategies
- CHCCSL003** Facilitate the counselling relationship and process
- CHCCSL007** Support counselling clients in decisionmaking processes
- CHCMHS001** Work with people with mental health issues
- CHCMHS011** Assess and promote social, emotional and physical wellbeing
- CHCPR025** Identify and report children and young people at risk



### Fees

Tuition fees for Traineeships new and existing workers \$350 as at 1st January 2025

### Payment Options

Direct debit, Bank Cheque  
or Payment Plan