

SUNDAY, OCTOBER 17, 2021	TRACK	SESSION TITLE	SPEAKER(S)
12:00 PM – 4:00 PM CST	Leadership Summit	Leadership Summit	Peggy Hoffman
4:15 PM – 5:00 PM CST	State of the Association	State Of The Association	
MONDAY, OCTOBER 18, 2021			
8:30 AM – 9:30 AM CST	Keynote	Better Technology For The Future Of Humanity And Why We All Need To Build It – Sponsored By Global Relay	Kate O’Neill
9:30 AM – 9:45 AM CST	Break		
9:45 AM – 10:30 AM CST	Education Sessions	See Below	
	Advanced Information Concepts	Requirements For The Growing Environmental, Social, And Governance (ESG) Movement	David Smythe, IGP, MBA   Dr Galina Datskovsky, PH.D., CRM, FAI   Ronald J. Hedges, Esq.
	Reducing Organizational Information Risk	6 Steps Toward Information Governance Maturity: Streamline & Protect Your Data To Exceed Reasonable Security Measures	Matthew L. Miller, Esq.
	Professional Advancement	1. Rethinking Our Approach To Compliance	Lewis Eisen, CIP
	Solutions Showcase	Physical Records: A Common Roadblock To Digital Transformation – Sponsored By FireTrail	John King
10:30 AM – 11:00 AM CST	Break		
11:00 AM – 12:00 PM CST	Extended Education Sessions	See Below	
	Advanced Information Concepts	Effectively Monitoring IG Program Compliance – Master Control Program, Flynn, Or TRON?	Jeff Pierantozzi   Adrienne Girone
	Information Forward (Advanced Technology)	It’s Got The Tools, RM Makes The Rules: Make The Rules That Drive The Tools	David Yoon   Dave McDermott, CRM, FAI
	Legal & E-Discovery	The Legal Intersection Of Information Governance And E-Discovery	Doug Austin   Kevin Clark   Xavier Rodriguez
11:45 AM – 1:15 PM CST	Lunch		
12:45 AM – 1:15 PM CST			
	Sponsored Quick Learn Session A	Discover Records In Microsoft Teams – Sponsored By Gimmal	Rick Wilson
1:15 PM – 2:00 PM CST	Education Sessions	See Below	
	Creating Structure and Improving Process	Building An Information Governance Program From Scratch	Leela Yellesetty, IGP
	Legal and E-Discovery	The Fall Of The Privacy Shield And Rise Of Data Encryption	Bill Tolson
	Professional Advancement	2. Rethinking Our Approach To People	Trevor Banks   Lewis Eisen, CIP
	Reducing Organizational Information Risk	Case Study: Cleaning–Up Shared Drives Abandoned By M365 Transitions	Caroline J. Walters, CRM
	Solutions Showcase	How Federation Can Stop Information Silos From Killing Records Management – Sponsored By Simflofy	Tara Combs
	Rapid Fire Session	See Below	
	Rapid Fire Session	So You Want To Become A Consultant?	Irene Gelyk, CRM/CIGO
	Rapid Fire Session	Manage Content In–Place And Migrate As Needed For Records And Retention	Steve Studer
	Rapid Fire Session	Managing Your Team Remotely In A COVID World	Brandye K. Patterson CRA
	Break		
	Plus Workshops	See Below	
	Advanced Technologies	Autoclassification Basics (Part 1) & Advanced Autoclassification & Implementation (Part 2)	Sandra Serkes
2:30 PM – 3:15 PM CST	Information Management Retention Fundamentals	Advancing From RIM To IG – Planning Your Journey	Michael Haley, MBA, IGP   Megan Sahebjam   Teresa Drabenstadt
	Risk Reduction	New Techniques For Drafting IM Policies	Lewis Eisen
	Education Sessions	See Below	
3:15 PM – 3:30 PM CST			
	Advanced Information Concepts	Big Records	Tim Shinkle
	Information Forward (Advanced Technology)	Recordkeeping In Microsoft M365 – Demystified	Bruce Miller, IGP
	Legal & E-Discovery	Virtual Meetings And Ephemeral Messages: Thinking About Preservation, Discovery, And Sanctions For Loss	David Smythe, IGP, MBA   Dr Galina Datskovsky, PH.D., CRM, FAI   Ronald J. Hedges, Esq.
	Microsoft Technologies	Lessons Learned From The Largest Microsoft Records Management Deployments	Brendon Lee   Randall Galloway
3:30 PM – 4:30 PM CST	Break		
	Extended Education Sessions	See Below	
	Creating Structure and Improving Process	Gaining Buy–In For Your IG Program	Susan Gleason, CIP, CRM/CIGO, IGP
	Solutions Showcase	A Trip Around The World – Trends In Global Records Management Laws	Tom Corey, Esq., CRM, CIPP/US
	Microsoft Technologies	Is Your M365 Implementation In Jeopardy?	Karen Ehrlich
	Professional Advancement	5 Steps To Doing Information Right	Steve Weissman
4:30 PM – 5:30 PM CST	Solutions Showcase	Complexity Increases In Public Records — And The Role Of Technology – Sponsored By GovQA	Jen Snyder   Bill Bradford
	Networking Event	Magician – Sponsored By Vital Records Control	Denny Corby

TUESDAY, OCTOBER 19, 2021	TRACK	SESSION TITLE	SPEAKER(S)
7:00 AM – 8:00 AM CST	Coffee & Connect	Coffee & Connect – Sponsored By Iron Mountain	Wendy McLain
8:00 AM – 9:00 AM CST	Keynote	The Future Is Now: How Technology Is Reimagining Collaborative Information Management	Carol Stainbrook   Darron Dickinson
9:00 AM – 9:45 AM CST	Education Sessions	See Below	
	Information Fundamentals	Data Mapping As A Service: Not Just A Buzzword	Peter Baumann   Mark Evans
	Creating Structure and Improving Process	Boost Your RIM Profile: Coming Forward And Being Heard	Anne Cornish, MRIM
	Microsoft Technologies	What's New In Information Governance, Records Management, And Data Privacy In Microsoft 365 And Azure	Jim Koziol
	Reducing Organizational Information Risk	Emerging Innovations For Managing Risk In Content – Sponsored By OpenText	Mike Safar
9:45 AM – 10:15 AM CST	Break		
10:15 AM – 11:15 AM CST	Extended Education Sessions	See Below	
	Information Forward (Advanced Technology)	Schrodinger's Data! What's In Your Records Box? A Case Study In Long-Term Physical And Digital Preservation Tactics	Angel Ramos, CRM, IGP
	Information Fundamentals	Impact Of Data Protection Laws On Your Records Retention Schedule	Tom Corey, Esq., CRM, CIPP/US
	Legal & E-Discovery	How In-House Practitioners Can Ensure Their Law Firms Have The Right Level Of Information Security	Mark Diamond   Jim Merklinger, Esq.
	Microsoft Technologies	Everything You Want To Know About Microsoft Records Management	Erica Toelle   Roberto Yglesias
	Solutions Showcase	iManage Records Manager: The Benefits Of A Modern, Integrated Records Management Solution – Sponsored By iManage	Andrea Demers   Ian Raine   Gregg Luther
10:15 AM – 11:00 AM CST	Rapid Fire Session	See Below	
10:15 AM – 10:30 AM CST	Rapid Fire Session	Can't Get A Seat At The Table? Build Your Own Table!	Earl Johnson
10:30 AM – 10:45 AM CST	Rapid Fire Session	IG And Project Management Coming Together To Support Common Goals	Heather Sharbaugh, PMP, CIP
10:45 AM – 11:00 AM CST	Rapid Fire Session	Managing Government Records: Practical Strategies For M-19-21 Compliance	Mark Evans
11:00 AM – 12:30 PM CST	Lunch		
11:30 AM – 12:30 PM CST	Networking Event	Trivia – Sponsored By Vital Records Control	
12:30 PM – 1:30 PM CST	Keynote	ARMA Awards And Presentation – Sponsored By GovQA	Michael Haley
1:30 PM – 2:00 PM CST	Break		
2:00 PM – 2:45 PM CST	Education Sessions	See Below	
	Advanced Information Concepts	Streamline Access To Public Records With A Modern EDMS	Glenn Frederickson   Tina Gibson
	Creating Structure and Improving Process	Get It Gone: Automated Disposal Of Electronic Information	Laurie L. Gingrich, CRM
	Reducing Organizational Information Risk	IG And Privacy Management	Andrew Ysasi
	Professional Advancement	Burnout Prevention And Recovery	Robert Bogue   Terri Bogue
2:45 PM – 3:00 PM CST	Break		
3:00 PM – 4:00 PM CST	Extended Education Sessions	See Below	
	Creating Structure and Improving Process	The HGTV Approach to Rehabbing Your IG/RIM Program	Kiersten McAvoy, CRM   Kedar Thakkar
	Legal and E-Discovery	Information Governance Is The Foundation Of E-Discovery	Jaye Wright   Michael Quartararo   Gretchen Marty   Jean Rivers
	Reducing Organizational Information Risk	Recordkeeping And Privacy Of Pandemic Proportions	Megan Butcher, CRM, CIPP/US, ITIL   Grant Voss
	Solutions Showcase	Details Coming	
3:00 PM – 5:15 PM CST	Plus Workshops	See Below	
	Advanced Technologies	A Case For The Activation And Technical Capturing Of Enterprise 3D Reasoning Creativity Assets	Yemi Ogundejì
	Information Management Retention Fundamentals	Metadata – The Key To Successful Electronic Recordkeeping	Bruce Miller, IGP
	Risk Reduction	Creating Effective E-Policies To Manage, Preserve, And Protect E-Communications	Nancy Flynn
4:15 PM – 5:15 PM CST	Networking Event	Trivia – Sponsored By Vital Records Control	Denny Corby

WEDNESDAY, OCTOBER 20, 2021	TRACK	SESSION TITLE	SPEAKER(S)
7:00 AM – 8:00 AM CST	Coffee & Connect	Coffee & Connect	Cindy Chmura
8:00 AM – 9:00 AM CST	Keynote	Why Records And Governance Matter — A Personal Journey	John Mancini, CIP
9:00 AM – 9:45 AM CST	Education Sessions	See Below	
9:00 AM – 11:00 AM CST	Advanced Information Concepts	Unlocking Customer Value Through Effective IG	Cheryl Strom, IGP, CIGO Ilona Koti
	Information Forward (Advanced Technology)	The Real Deal With Autoclassification: Can It Really Be Automatic?	Tom Preece
	Information Fundamentals	Where's Your Data? Practical Steps For Building And Maintaining A De-Risked, Compliant Data Inventory	Peter Baumann Ted Theisen Joe Shepley, PhD
	Plus Workshops	See Below	
9:45 AM – 10:15 AM CST	Information Management Retention Fundamentals	Intentional RIG: Creating Your Story	Deborah Robbins, CRP, IGP
	Advanced Technologies	Cybersecurity, Information & The Courts – Risk, Data Protection Standards And The Law	David Smythe, IGP, MBA Dr Galina Datskovsky, PH.D., CRM, FAI Ronald J. Hedges, Esq.
	Risk Reduction	Transforming Your Retention Schedule Into An Information Map	Mike Allen, MBA, CRM, IGP Kiji Burston, MBA
9:45 AM – 10:15 AM CST	Break		
10:15 AM – 11:15 AM CST	Extended Education Sessions	See Below	
11:00 AM – 11:45 AM CST	Advanced Information Concepts	Personal, Professional And IG Resiliency In A Post-COVID World	Mary Beth Weaver, CRM, MLS
	Information Fundamentals	Create, Compare, Define, Or Sell Your IG Program With Alignment To The ARMA Principles	Tony Allen
	Reducing Organizational Information Risk	Big Data And Ethics – Pseudo Or Science	Megan Sahebjam Darron Dickinson
	Solutions Showcase	Active Digital Preservation Integrated Into Your ECM And O365 Ecosystems – Sponsored By Preservica	John Mancini, CIP Vivek Bhatt Lori Ashley Gareth Aitken
11:00 AM – 11:45 AM CST	Lunch		
11:15 AM – 11:45 AM CST	Sponsored Quick Learn Session A	The Future Of Request Processing — A Demo – Sponsored By GovQA	Jen Snyder Bill Bradford
11:15 AM – 11:45 AM CST	Sponsored Quick Learn Session B	Let's Team Up To Excel At Your Microsoft Migration – Sponsored By ActiveNav	Mark Evans
11:45 AM – 12:30 PM CST	Education Sessions	See Below	
12:30 PM – 1:00 PM CST	Creating Structure and Improving Process	Governing The Rising Tide Of Content Sprawl	Mike Safar
	Information Fundamentals	Change Management – A Reality Check	Andrew Karl Geider, BA, CPH, MAS
	Professional Advancement	Information Governance & Privacy – A Perfect Marriage & Better Compliance	Mary Beth Harnes, IGP
	Reducing Organizational Information Risk	Three Major Impacts Of Legal Record Destruction – A Case Study	Megan Butcher, CRM, CIPP/US, ITIL Andre Wilson
12:30 PM – 1:00 PM CST	Break		
1:00 PM – 2:00 PM CST	Keynote	Microsoft Records Management: What Is New And What Is Coming Soon	Roberto Yglesias
2:00 PM – 2:15 PM CST	Break		
2:15 PM – 3:30 PM CST	Roundtables	Industry Roundtables – Healthcare, Insurance, U.S. Federal Government, Pharma/Biotech, Other Verticals, Military, Retail, State & Local Government	
3:30 PM – 4:45 PM CST	Roundtables	Industry Roundtables – Utilities, Financial Services, Professional Services & Consulting, Manufacturing, Energy, Legal, Airline, Travel, Hospitality, Education	