## **Production Timeline for Appliances**

- **Removable and Fixed Appliances**: Please request 10 business days in the lab.
- Invisible Retainers: Please request 5 business days in the lab.

Business days are Monday through Friday, excluding weekends and holidays. Please account for shipping or scanning delays when planning delivery times. Check out our holiday schedule!

## **Rush Policy**

To ensure timely delivery of all orthodontic appliances, we offer a rush service for urgent requests. Please call our lab to notify us if you are submitting a rush case.

- Appliances requested with less than **10** business days for manufacturing will incur a \$50 rush fee. This fee does not apply to invisible retainers.
- Appliances requested with less than 5 business days for manufacturing will incur a \$75 rush fee.
- Orders that have custom pontic teeth cannot be rushed. Please contact us to discuss the soonest delivery date available for your order.

**Business days are Monday through Friday,** excluding weekends and holidays. For rush orders, we recommend submitting requests as early as possible to ensure timely processing and delivery. Thank you for your understanding!