

**From:** Sue Dunfield  
**To:** [REDACTED]  
**Cc:** Malcolm Norwood; Mike Dwyer; Paula Banks  
**Subject:** Re: local stakeholders part 2.  
**Date:** Monday, July 24, 2023 11:01:52 PM

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Thanks for this. Good information. Much appreciated.

On Mon, Jul 24, 2023 at 10:52 PM [REDACTED] wrote:

The people below may well have submitted something to Malcolm. If not then it is worth finding a way to hear from them before settling on needs, capacity et al.

My list is as much to say these are different interests within the 'local community' that it would be wise to distinguish from each other, with a view to meeting as many different needs as is feasible, deciding which are more or less important if that proves not possible.

#### FAMILIES AND KIDS

[REDACTED] heads the PNA: a group of families and grandparents who wanted the playground back. They limited their mandate to the playground issue, to not get embroiled in the hall/ hub issue.

Many may have made submissions. If not – [REDACTED] ran a pretty good feedback session on the playground issue. If reluctant to do one for the hall/library, you could ask [REDACTED] for the contact list to run your own.

Demographic data on open-call feedback and surveys is key to distinguishing the needs of young families from those of retirees - and to notice if you've overlooked them. Note that in-person town hall meetings effectively gives you that data – because you can see who's speaking – where surveys do not.

#### SEASONAL COTTAGERS

Did not weigh in on any of the visioning exercises that I know of. They do pay taxes and may have needs and wants. Note that cottagers – especially islanders – likely have quite different values, needs, wants and interests than people with principle residences on the water.

Sue has a contact for [REDACTED] who may have contacts for others. [REDACTED] whose family owns a cottage on [REDACTED], and who recently bought and fixed up some of the broken-up docks in town – is another worth connecting with. I know a couple of other [REDACTED] with roots in the community if you need more.

#### BUSINESSES

Have yet to be consulted on anything. [REDACTED] will no doubt have contributed [REDACTED] thoughts. Although the hall is less an economic development initiative than a destination park on the Gallagher might be, no harm in asking what other businesses – Lens Cove, Gas Station, Grocery Store, Pizzeria, Recess.. think of her event-space ideas, and the potential impact, if any, on their businesses.

#### LAKE ASSOCIATION

The Rideau Lakes Association includes not only non-Ward 1 but also non-RL residents/

taxpayers in its membership, some of whom have in the past articulated a competing vision for the village (retirement community) to everyone else's (home to young and old). For this reason, although of course the Lake Association should chime in, I'd recommend treating it as an 'external' stakeholder: with an interest in the community, if not necessarily the local community per se.

#### WATERFRONT PROPERTY OWNERS

with residences in Ward 1, on the other hand, are local stakeholders. Many will have chimed in already, as part of the local community. Collecting geographic data on surveys (how do you get here? how long does it take?) should help to distinguish them from external stakeholders on the one hand, village residents on the other.

#### HERITAGE PROPERTY OWNERS

People here who bought into, fixed up and renovated the village's run-down heritage properties are especially interested in – and well positioned to give input and feedback on – style. They would love an opportunity to participate in concept development – to lend ideas – not just after-the-fact feedback. The architect can take or leave their ideas of course, but it helps to get community buy-in if people feel involved, as participants, in the process. Especially as many here have been waiting 4 years for an opportunity to simply share their thoughts.

I can easily pull together a 'focus group' of 8-12 heritage property owners here with some knowledge of heritage architecture and an affinity for design - a mix of old-timer, newcomers, and in between. Most are involved in one community group or another [PRHS, CEC, PNA], or several; a few are not. I can send you a draft list if you like.

#### RESIDENTS OF SOUTH BURGESS

People who live more than a few minutes drive to the north/west of Portland will have a different set of interests than others. Unlike Portlanders and people to the south of Portland, they do not live within a 10-12 minute drive of another serviced village. The differences will be more relevant to visions for the Gallagher - greenspace vs retail activity for example – than to the community hall.

I'm not sure how best to reach and distinguish them, without implying that they are 'outsiders.'

It could just be a question doing a mail out survey for them and only them. Or to include a distinction between south burgess and bastard county when collecting demographic data.

I don't know many. Of those who have been involved in the community:

- [REDACTED] (former CEC) is very outspoken, pretty direct, with strongly held opinions. I don't share [REDACTED] values - but have had productive arguments with [REDACTED] in the past.
- [REDACTED] I know only from social media - although pretty defensively reactive at times ([REDACTED] a born and raised [REDACTED]) I have managed to have friendly conversations once I affirmed [REDACTED] right to be heard.

[REDACTED] took the PNA's petition around South Burgess, and likely knows more about who's who out there than I.

#### VILLAGERS



People who live within a 5-10 minute walk of the hall will have a different set of interests than people who live within a 5-10 minute drive. Greenspace, traffic safety, night-time quiet are likely a higher priority for them than others. Again, the differences will be more relevant to visions for the Gallagher than for the hall. Theirs should not be taken as more or less important than others - just different – and noted.

#### ADJACENT/ NEARBY PROPERTY OWNERS

will be the most impacted by parking and traffic, also view to/ from, and noise concerns. It is wise to get separate feedback from them with that in mind, on the initial concept. It should be easy enough for the township to put together an invite list for this group based on address. I'll send separately what I know (or do not) about them. For now – [REDACTED] at [REDACTED] ( [REDACTED] ) are nice people – friendly, helpful. [REDACTED] is a [REDACTED] looks out for the properties in that corner (including Hanna Park). [REDACTED] can probably fill-in any info you need on [REDACTED] corner of town.

#### PEOPLE WHO LIVE IN OTHER WARDS/ CLOSER TO ANOTHER VILLAGE THAN TO PORTLAND

Are 'non-local stakeholders' and should be distinguished as such. Their interests in Portland can be taken into consideration but should not be confused with those of the local community. (for eg, I am a non-local stakeholder in the village of Elgin – I shop there and want to see it thrive but I am not who the Elgin complex is principally meant to serve).