

Terms and Conditions for Image Consultations with Wardrobe Bliss

- **1. Introduction** Welcome to Wardrobe Bliss Image Consultancy. By booking and using our image consultation services, you agree to the following terms and conditions. Please read them carefully.
- **2. Services Provided** Wardrobe Bliss Image Consultancy offers various image consultation services, including but not limited to:
 - Colour and Style Analysis
 - Personal Shopping
 - Wardrobe Organisation
 - Event Styling
 - Virtual Consultations

3. Booking and Payment

- Consultations can be booked through our website, by phone, or via email.
- Full payment or a deposit is required at the time of booking to secure your appointment.
- We accept payments via bank transfer or card payment

4. Cancellation and Rescheduling

- Cancellations must be made at least 48 hours before the scheduled appointment to receive a full refund.
- Cancellations made within 48 hours of the appointment will not be refunded.
- Rescheduling requests must be made at least 24 hours in advance. We will do our best to accommodate your new preferred time.

5. Client Responsibilities

- Clients are expected to provide accurate information regarding their preferences, needs, and existing wardrobe.
- Clients should arrive on time for in-person consultations or be available at the scheduled time for virtual consultations.
- Any specific items or questions should be communicated to the consultant before the session.

6. Consultant Responsibilities

- Consultants will provide professional advice tailored to the client's individual needs and preferences.
- Consultants will respect client confidentiality and handle all personal information with care.

7. Limitation of Liability

- Wardrobe Bliss Image Consultancy is not responsible for any direct or indirect damages resulting from the use of our services.
- Our advice and recommendations are based on current fashion trends and personal experience; individual results may vary.

8. Intellectual Property

- All materials provided during the consultation (e.g., style guides, personalised reports) are for personal use only and remain the intellectual property of Wardrobe Bliss Image Consultancy.
- Clients may not reproduce, distribute, or share these materials without prior written consent.

9. Privacy Policy

- We are committed to protecting your privacy. Personal information collected during the consultation process will be used solely for providing our services and will not be shared with third parties without your consent.
- For more details, please refer to our Privacy Policy [link to privacy policy].

10. Governing Law

• These terms and conditions are governed by and construed in accordance with the laws of United Kingdom.

11. Amendments

 Wardrobe Bliss Image Consultancy reserves the right to amend these terms and conditions at any time. Clients will be notified of any changes prior to their next consultation.

Contact Us If you have any questions or concerns regarding these terms and conditions, please contact us at: alison@wardrobebliss.co.uk