

SIA SG Refresher Training

Self-Study Assessment

You must complete a minimum of 9 hours and 45 minutes to read the content and demonstrate your understanding of each learning outcome in the workbook provided. The workbook is being used as self-study before attending face-to-face training/assessment, it must be returned to your training provider before you attend or on arrival at the Centre.

This book is to be used together with the information manual provided to you by the training provider. Please read the information manual. Once you are ready to progress you must complete the questions in this workbook. Failure to complete the book will mean removal from the refresher course. **You will need to get 80 % correct to continue (13 out of 16)**

There are five sections which must be completed.

Unit 1

1. Know how to conduct effective search procedures
2. Understand how to keep vulnerable people safe
3. Understand terror threats and the role of the security operative in the event of a threat
(Both on-line ACT Awareness and Security E-learning must be completed)
4. Know how to safeguard the public from incidents of spiking

I confirm i have read the Self-study materials and completed the questions workbook.
I have completed the work on my own and with no assistance. I have completed the ACT on-line Anti-Terrorist Training and Downloaded both Certificate.

Learner Name :.....Learner Sign:.....

Assessor Name:.....Assessor Sign:.....

Mark /16

Know how to conduct effective search procedures

LO1:

1: Do you need to gain consent from every customer every time you search them?

- a. No
- b. Only if you do not know them
- c. Yes, at all times
- d. Not if they have paid to get in

2: What type of search is a general search?

- a. When you search every third person
- b. When you search every customer
- c. When you only search on request
- d. When you do not need to search

3: What document would you give you information about searching

- a. Company procedure
- b. Search policy
- c. H&S policy
- d. Not sure

4: What would you do if the customer refuses to be searched?

- a. Let them in anyway
- b. Ask them why
- c. Explain why you need to search them
- d. Refuse entry

5: How should you conduct a physical search?

- a. Males can search females
- b. Females can search males
- c. Females search females and males search males
- d. Ask a supervisor

Understand how to keep vulnerable people safe

LO2:

1: Who could be seen as a vulnerable person?

- a. A lone drunk female
- b. A group of young males
- c. A large group of girls
- d. People in ethnic dress

2: How would deal with sexual assault allegation?

- a. Send them home in a taxi
- b. Ask friends to look after them
- c. Call the police and safeguard the person
- d. Not your problem

3: What could be a sign of abuse?

- a. Someone acting confident
- b. Someone with an unexplained bruise
- c. Someone with lots of friends
- d. Someone who talks a lot

4: Who may be seen as a sexual predator?

- a. A male with a girl friend
- b. A female with lots of friends
- c. Finding a date rape drug during a search
- d. A group of noisy males

5: What do need to consider when ejecting a customer from the premises?

- a. They could become a target of unwanted attention
- b. They may go to another club
- c. They may give a bad review in trip advisor
- d. They may not come back again

6: Who could be seen as vulnerable when using physical intervention?

- a. A young fit male
- b. A young fit female
- c. Groups of people
- d. Elderly

LO3: ACT online training to be completed

Know how to safeguard the public from incidents of spiking

LO4:

1: Do door supervisors have a duty of care against customers being spiked?

- a. Not really
- b. It's up to the person to protect themselves
- c. Sometimes
- d. Yes, at all times

2: Who could be more at risk of having drinks spiked?

- a. A male with a group of friends
- b. A female with a group of friends
- c. A lone female
- d. Two people obviously together

3: What could be the signs someone has been spiked?

- a. A happy person enjoying themselves
- b. A person with friends drinking happily
- c. A person dancing a lot
- d. Someone that seems tired and drowsy

4: What are the Visual indicators that drinks could have been spiked include?

- a. A full pint with a good head of froth on top
- b. A drink with what seems to be a separation line
- c. A cocktail with lots of fruit inside
- d. A clear pint of beer

5: Which of the following could be good advice to customers to avoid spiking?

- a. keeping the thumb on top of the bottle
- b. not accepting any drugs
- c. accompanying individuals who offer to purchase drinks
- d. All of the above

Mark: /16