



# Drain Waiver

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3513 E Milky Way, Gilbert, AZ 85295 ROC License # 322755

Customer Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City/Zip: \_\_\_\_\_

### Please Read and Initial Below

The Perfect Splash will set a submersible pump in your pool to drain it into your house's plumbing clean outs. We will turn off the power and the auto water leveler to the pool. The Perfect Splash will check the flow for a few minutes to make sure there are no problems with our pump and then we will unplug pump. Customer is required to plug pump in when they are home that evening and monitor for water backing up into house. The Perfect Splash is not responsible for the drain clean-out overflowing or any flooding as a result of the draining process. It is the customers responsibility to locate the sewer clean outs on the property.

**Customer Initials** \_\_\_\_\_

It is perfectly safe to leave the submersible pump plugged in overnight. It will shut itself off when the pool is empty. Draining a pool will put stress on the interior surface. When you remove the water from a pool, you run the risk of exacerbating underlying and existing conditions that are not visible when the pool is full of water. Anytime a pool is drained you run the risk of popping, chipping, blistering, peeling or cracking of the pool surface due to pre-existing conditions. These conditions may not become apparent after draining, or even refilling. They can show up in weeks or months after re-filling the pool. I release The Perfect Splash from all liabilities for the above-mentioned possibilities.

**Customer Initials** \_\_\_\_\_

PLEASE DO NOT turn on the pool light until the pool is filled again as it can cause damage. Please make sure to keep your pool pump turned off.

**Customer Initials** \_\_\_\_\_

It is the homeowner's responsibility to turn off the hose filling the pool once the proper water level is achieved.

**Customer Initials** \_\_\_\_\_

The Perfect Splash is not responsible for the cost of refilling your pool. Water usage fees vary by city. Any fees or added cost for refilling the pool is the responsibility of the homeowner. Please check with your utility or water company.

**Customer Initials** \_\_\_\_\_

### Please Read and Initial Below if Applicable

Acid washing is a procedure that utilizes an acid solution which removes a small layer of the pools interior surface. Acid washing causes deterioration to the surface and shortens the life expectancy of your pool surface. Please check with your pool builder or your surface manufacture before acid washing. NOTE: Acid wash does not remove the scale from the tile around the water line and may not remove all staining or discoloration of surface.

**Customer Initials** \_\_\_\_\_

While the pool is empty of water it is a good time to clean the tile. The Perfect Splash offers this service at an additional fee. The process of removing calcium, mineral, and hard water deposits from tile, spillways, and other pool surfaces is called bead or media blasting. This is an abrasive process that, though unlikely, can cause damage to the surface being blasted. This will remove most, if not all, of the deposits on the tile but may not be perfect and will not make your tile "new" again. Discoloration of different surface types may be visible as well once completed.

**Customer Initials** \_\_\_\_\_

The Perfect Splash can repair loose, broken, or missing parts of the pools interior surface for an additional fee. If surface repairs are performed there will be a noticeable patch in the surface and the texture may not match that of existing surface.

**Customer Initials** \_\_\_\_\_

For rental properties it is the responsibility of the homeowner and/or property management to inform tenants of this waiver and its instructions. We cannot guarantee we can accommodate additional requirements from tenants and additional service call fees may be applied.

**Customer Initials** \_\_\_\_\_

*It is the customer's responsibility to locate and designate for use the drain clean-out. It is also the customer's responsibility to check the individual city codes for draining swimming pools. Some cities have drain permits and issue citations for draining into the street. It is the customer's responsibility to pay any permit fees, fines, or citations as a result of draining the swimming pool.*

**SIGNATURE** \_\_\_\_\_ **Date** \_\_\_\_\_