

White Wolf Bushcraft Survival School Ltd

Terms & Conditions for indoor/outdoor events.

Definitions:

White Wolf Bushcraft Survival School Ltd. (herein after referred to as **White Wolf Bushcraft School**, us, we) of Castle House, 40 Hangingstone Road, Huddersfield HD4 7QT.

"Clients" (hereinafter referred to as client, you, your) means named person making a booking for a White Wolf Bushcraft School event. "Event" the named itinerary of activities as detailed by **White Wolf Bushcraft School**. The headings do not form part of these Conditions and shall not be taken into account in their construction or interpretation.

Bookings:

- All bookings must be made online via whitewolf@whitewolfbushcraftschool.com
- Or through our contact us page on our websites. whitewolfbushcraftschool.com
- All bookings are subject to availability.
- Clients are required to accept the implicit risks involved in outdoor activities, the potential danger of personnel injury or death.
- Clients taking part in outdoor and other similar activities should be aware of, and accept these risks and be responsible for their own actions and involvement.
- Clients must have a level of fitness appropriate for your chosen event, and are responsible for bringing the appropriate equipment, details of which will be posted on the **White Wolf Bushcraft School** website at the time of booking.
- If, in the opinion of the **White Wolf Bushcraft School** Leader or staff your fitness or equipment may compromise safety of an event we reserve the right to cancel or terminate your event. In these circumstances you will not be entitled to a refund or compensation.

Clients Cancellations:

- Any cancellation must be made in writing to whitewolf@whitewolfbushcraftschool.com by the person who made the booking.
- No cash refunds are given on cancellations.
- A credit note will be issued if we are able to fill the vacancy. Credit notes are only valid against other **White Wolf Bushcraft School** Events and must be redeemed within 6 months of issue.

The cancellation policies for Custom Events are given with the event booking details.

Event Cancellations Notification:

If you find you are unable to attend an event at any time please inform us via email [on whitewolf@whitewolfbushcraftschool.com](mailto:whitewolf@whitewolfbushcraftschool.com) as soon as you.

Cancellation notice: 7 days or less will incur full cost of party, more than 7 days no cost incurred

Note: we appreciate wholly unforeseen events may result in cancellation. We strongly advise you take out insurance against irrecoverable cancellation costs.

Price & payment

The price of any White Wolf Bushcraft School event or activity, will be included on the booking form, some activities will have a price quoted on our website. Our prices DO NOT include VAT.

If there is an obvious pricing error in relation to the Event which could have reasonably been recognised by you as a mis-pricing then we have the right to cancel any bookings issued in respect of the Event and issue you a refund in respect of the same.

Event Payments:

To secure your place on any of our events/party's you will need to make payment to cover the costs as set out in the event description. Your place/party will not be confirmed until your payment is received and processed. Full payment should be made 7 days before event, BACS payment are quicker and there's proof invoice has been paid, Cheques need to clear before event.

Changes/cancellation by White Wolf Bushcraft School:

White Wolf Bushcraft School reserve the right to change any of the facilities, services and prices described in the event itinerary/fact sheet.

We also reserve the right to cancel the event. For example, if the minimum number of clients required for an event is not fulfilled, we may have to cancel the event.

Minor changes to an event, such as a change to the start time, duration, walk itinerary, etc. If we need to make minor changes to the event, we will advise you of these changes at the earliest possible date.

Minor changes will not constitute a reason for cancellation. If a major change becomes necessary, we will notify you as soon as reasonably possible if there is time before the start of the event.

A major change would be a change to the event date(s) and/or location/destination. When a major change or cancellation occurs you will have the choice of accepting the change of arrangements, purchasing another event from us, or cancelling your event.

Should you choose to cancel; we will refund all recoverable payments made directly to us in respect of the event. We will not however, be in a position to refund any personnel expenses you may have incurred as a result of your booking such as travel expenses, equipment purchase, travel insurance, vaccinations etc.

Liability/Insurance:

White Wolf Bushcraft School, carries insurance, but we are only responsible if it is deemed our fault, we will not accept responsibility for accident out of our control.

General:

All clients are bound by the **White Wolf Bushcraft School** terms and conditions/ and Health and Safety Policy.

Photographs

Photographs may be taken on your event or course and **White Wolf Bushcraft School** reserve the right to utilise these images for promotional purposes.

Terms and Conditions

We may revise these Terms and Conditions at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these Terms and Conditions may also be superseded by provisions or notices published elsewhere on our site.

Law & jurisdiction

This Agreement and any dispute arising out of it will be governed by English law. Any dispute or claim arising out of or in connection with this Agreement or its formation (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Data Protection:

We will NOT pass on any Medical details listed on your Large Outdoors profile. It is therefore your responsibility to ensure you inform the third party about any medical conditions that may affect your ability to take part in the activity.

We will also not pass on any payment or credit card details; we will simply inform the Operator that full payment has been made.

This disclaimer does not affect your statutory rights against the third party seller and/or Supplier.

Terms and Conditions Valid from 1/3/17. Updated 12/2/19

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White Wolf Bushcraft Survival School Ltd. Registered in England. Company Number:11736589

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